

Priority: Safety
Program Offer Type: Existing Operating
Related Programs:
Program Characteristics:

Lead Agency: Community Justice
Program Contact: Carl Goodman

Executive Summary

The Court Appearance Notification System (CANS) is a collaborative, multi-jurisdictional program designed to reduce offenders' rate of failure to appear (FTA) in court. Reducing FTAs is accomplished through the use of automated telephone reminder calls. Of the thousands of notifications made by CANS in FY 2009, 83% appeared in court. CANS is being incorporated into Department of Community Justice (DCJ) operations for restitution and supervision fee collection in addition to appointment reminders. CANS has implemented measures to improve program efficiency and regularly monitors and reports program performance to the Local Public Safety Coordinating Council (LPSCC) and the Criminal Justice Advisory Committee (CJAC). CANS also provides notification for the Multnomah County District Attorney's Support Enforcement Division.

Program Description

CANS works by reminding defendants of: a) upcoming court hearing dates, times and locations; and b) any outstanding restitution, compensatory, and/or supervision fees.

CANS is managed by a full time program coordinator within the Business Applications Unit of DCJ. A contracted vendor provides telephone notification for all eligible criminal cases.

Program Justification

FTA incurs substantial costs to the various enforcement agencies for re-arrest, re-booking, additional jailing, additional prosecution, increased matrix releases and increased backlog of warrant entries. CANS is a collaborative effort of the State Courts and multiple county public safety agencies. DCJ provides management of the project and vendor contract. The District Attorney's Office provides police training. The State Courts provide IT support. LPSCC and the County Budget Office provide technical assistance.

This program demonstrates effective agency collaboration, fiscal responsibility and efficient use of the criminal justice system.

Performance Measures

Measure Type	Primary Measure	Previous Year Actual (FY07-08)	Current Year Purchased (FY08-09)	Current Year Estimate (FY08-09)	Next Year Offer (FY09-10)
Output	Percent of circuit court notifications that are successful	81.0%	80.0%	83.0%	86.0%
Outcome	Appearance rate for successful circuit court notifications	93.0%	85.0%	90.0%	92.0%
Output	Total number of DCJ, Multnomah Co. DA, circuit court notifications	91,034	108,000	108,000	108,000

Performance Measure - Description

Legal/Contractual Obligation

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2009	2009	2010	2010
Personnel	\$81,920	\$0	\$85,990	\$0
Contracts	\$209,370	\$0	\$209,370	\$0
Materials & Supplies	\$610	\$0	\$610	\$0
Internal Services	\$250	\$0	\$423	\$0
Subtotal: Direct Exps:	\$292,150	\$0	\$296,393	\$0
Administration	\$15,304	\$0	\$14,179	\$0
Program Support	\$37,742	\$8,161	\$43,725	\$8,784
Subtotal: Other Exps:	\$53,046	\$8,161	\$57,904	\$8,784
Total GF/non-GF:	\$345,196	\$8,161	\$354,297	\$8,784
Program Total:	\$353,357		\$363,081	
Program FTE	1.00	0.00	1.00	0.00
Program Revenues				
Program Revenue for Admin	\$0	\$0	\$0	\$0
Total Revenue:	\$0	\$0	\$0	\$0

Explanation of Revenues

County General Fund

Significant Program Changes

Last year this program was: #50027A, Adult Court Appearance Notification System