

Priority: Basic Needs

Lead Agency: Health Department

Program Offer Type: Existing Operating

Program Contact: SAUM Robert E

Related Programs:

Program Characteristics:

Executive Summary

La Clinica de Buena Salud Health Clinic, provides comprehensive primary care and behavioral health services to the diverse, poor, underserved residents in the NE Portland Cully Neighborhood. NE Portland is the most racially diverse area of Multnomah County and the clinic was strategically placed to provide culturally competent care to a population that otherwise may not have access to medical care. La Clinica serves mainly Hispanic and Somali residents. When community members do not have access to quality health care the results are increased rates of disease and higher costs to the community as a result of increased Emergency Room visits by individuals who have no other option for health care. Over 67% of the children and families served by La Clinica are uninsured. The continuum of services impacts poverty, promotes family stability and assists families to meet basic living needs.

Program Description

La Clinica provides culturally competent, comprehensive primary care, preventive health and enabling services such as transportation, translation, case management and health education which address the needs of the whole person. 74% are at or below 100% FPL (federal poverty level) 97.3% are at or below 200% FPL. The La Clinica health and social services team includes: primary, preventive and urgent health care behavioral health services, case management and resource referral. Although La Clinica was initially intended to serve the Latino community, the program has expanded to include culturally-specific services for Somali immigrants and refugees, and Russian speaking families in the Cully neighborhood and beyond. La Clinica is the county's anchor health care program for homeless children and families.

Program Justification

This program supports many of the basic living needs priorities. The offer links closely with the School-age Policy and Early Childhood Frameworks as well as the Health Equity Initiative. Of those receiving health services, 57% have no insurance. The program initiates consultation and coordination efforts with other providers to build cultural competency among other service providers and lead efforts to solve community problems.

Performance Measures

Measure Type	Primary Measure	Previous Year Actual (FY07-08)	Current Year Purchased (FY08-09)	Current Year Estimate (FY08-09)	Next Year Offer (FY09-10)
Output	Number of annual client visits	5,110	5,080	4,843	7,840
Outcome	% of children who are up to date on immunizations at 35 months of age	69.0%	85.0%	80.0%	90.0%
Efficiency	Number of days for a new patient appointment	12	7	8	7
Quality	% of Patients who would "strongly agree" to recommend clinic to friends/family	77.0%	85.0%	85.0%	80.0%

Performance Measure - Description

Output: Total number of client visits

Outcome: % of children who are immunized by 35 months: Immunizations are vitally important in preventing infectious diseases, many of which can occur in the first year of life.

Efficiency: # of days for new patient appointment: Measures effectiveness of timely availability for underserved Multnomah County residents to access health care services.

Quality: Client satisfaction survey question which asks if they would recommend this clinic to family/friends. Changes in measures from last year due to: change from joint offer with Bienestar last year to single offer from LCDBS this year.

Legal/Contractual Obligation

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2009	2009	2010	2010
Personnel	\$0	\$973,865	\$0	\$1,186,917
Contracts	\$0	\$54,751	\$0	\$86,280
Materials & Supplies	\$0	\$44,763	\$0	\$59,097
Internal Services	\$99,655	\$234,846	\$90,192	\$293,049
Subtotal: Direct Exps:	\$99,655	\$1,308,225	\$90,192	\$1,625,343
Administration	\$20,021	\$0	\$28,827	\$0
Program Support	\$432,846	\$615,083	\$469,757	\$570,031
Subtotal: Other Exps:	\$452,867	\$615,083	\$498,584	\$570,031
Total GF/non-GF:	\$552,522	\$1,923,308	\$588,776	\$2,195,374
Program Total:	\$2,475,830		\$2,784,150	
Program FTE	0.00	10.00	0.00	11.60
Program Revenues				
Indirect for dep't Admin	\$76,054	\$0	\$98,532	\$0
Fees, Permits & Charges	\$0	\$52,764	\$0	\$81,484
Intergovernmental	\$0	\$1,255,461	\$0	\$1,543,859
Program Revenue for Admin	\$0	\$615,083	\$0	\$377,538
Total Revenue:	\$76,054	\$1,923,308	\$98,532	\$2,002,881

Explanation of Revenues

Significant Program Changes

✔ Significantly Changed

Last year this program was: #25156A, Bienestar/ La Clinica Health and Social Services

Last year this program was: #25156A, Bienestar/ La Clinica Health and Social Services in a joint offer with Dept of County Human Services