

Priority: Basic Needs
Program Offer Type: Existing Operating
Related Programs:

Lead Agency: Health Department
Program Contact: Susan Kirchoff

Program Characteristics:

Executive Summary

Dental Services provides Multnomah County residents with essential, urgent, routine, and preventive services in clinic settings and school-based programs. The Dental Program works with many community partners, targeting un-served populations, treating nearly 15,000 uninsured children in Multnomah County. The Dental Program is the largest Safety Net provider for vital dental care in Multnomah County. We provide unique child based services to uninsured and underinsured and focus on access for pregnant women due to the link with early childhood cavity prevention, using evidence based practice guidelines. This program also includes the MultiCare Dental insurance plan. Multicare is the only public sector dental plan in the State of Oregon. Multicare is funded entirely by Oregon Health Plan revenue and most members receive their dental care from the Multnomah County Dental Clinics.

Program Description

The Dental program has four distinct service components. Four dental clinics provide comprehensive dental treatment for Medicaid (Oregon Health Plan) and uninsured patients. The clinics specifically focus on outreach to uninsured patients with chronic health conditions seeking care at primary care sites. The School and Community Dental program provides dental education, fluoride, and dental sealant services to children in Multnomah County schools and provides outreach, education, and dental treatment specifically to pregnant women and children 0-24 months. Recent research indicated that dental hygiene services provided during pregnancy decreases preterm delivery and improves infant health outcomes. For uninsured Multnomah County residents with critical, urgent or specialty dental needs the Dental Access Program (DAP) provides triage and referrals to County dental clinics and private dentists. And MultiCare Dental ensures access to preventive, restorative and emergency dental services to the underserved Medicaid population in the tri-county area. MultiCare Dental works closely with dental clinic operations and School and Community dental supporting such projects as the Baby Day Program and the Pregnant Women's Project. In addition, MultiCare collaborates with various community partners to provide dental services for clients in long-term care facilities and nursing homes.

Program Justification

Dental Services is an essential program that provides education, prevention, and dental treatment to Multnomah County's poorest and most vulnerable. In FY08, 3,875 uninsured children and adults were served. Poor dental health has been shown to affect a person's overall health which can result in unnecessary and costly medical care. All dental programs target underserved populations including uninsured, at-risk children, pregnant women, homeless, disabled, minorities, and non-English speaking residents. School-based sealants and early childhood cavity prevention programs are validated in the scientific literature as effective strategies to prevent dental disease.

Performance Measures

Measure Type	Primary Measure	Previous Year Actual (FY07-08)	Current Year Purchased (FY08-09)	Current Year Estimate (FY08-09)	Next Year Offer (FY09-10)
Output	Billable patient visits (assumes no Adult Dental)	44,213	48,212	45,000	33,342
Outcome	Percentage of dental clinic clients receiving prevention services	47.0%	45.0%	47.0%	47.0%
Quality	Parents indicating positive experience with school dental program	0.0%	70.0%	75.0%	80.0%
Outcome	Percentage of uninsured pregnant women referred for dental services	0.0%	80.0%	80.0%	80.0%

Performance Measure - Description

The number of patient visits measures access to dental services within the County clinics and the School Community Dental Program. The intent is to increase access to care for both Medicaid and uninsured clients using efficiencies and changes in staffing mix. Quality: Measure parent's perception of a positive experience for child receiving services in School and Community Dental Program. Both Outcome measures focus on Prevention services and Public Health.

Legal/Contractual Obligation

Dental services are a requirement of the Bureau of Primary Health Care 330 Grant.

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2009	2009	2010	2010
Personnel	\$742,508	\$7,073,734	\$114,715	\$5,445,773
Contracts	\$14,611	\$1,873,729	\$27,116	\$2,275,137
Materials & Supplies	\$43,618	\$442,917	\$16,492	\$409,902
Internal Services	\$135,492	\$1,844,644	\$80,639	\$1,991,374
Subtotal: Direct Exps:	\$936,229	\$11,235,024	\$238,962	\$10,122,186
Administration	\$174,671	\$0	\$174,102	\$0
Program Support	\$1,154,452	\$392,971	\$1,164,893	\$369,460
Subtotal: Other Exps:	\$1,329,123	\$392,971	\$1,338,995	\$369,460
Total GF/non-GF:	\$2,265,352	\$11,627,995	\$1,577,957	\$10,491,646
Program Total:	\$13,893,347		\$12,069,603	
Program FTE	8.49	73.85	1.44	55.69
Program Revenues				
Indirect for dep't Admin	\$653,137	\$0	\$563,468	\$0
Fees, Permits & Charges	\$0	\$243,662	\$0	\$279,930
Intergovernmental	\$0	\$10,983,862	\$0	\$9,834,756
Other / Miscellaneous	\$0	\$7,500	\$0	\$7,500
Program Revenue for Admin	\$0	\$392,971	\$0	\$456,579
Total Revenue:	\$653,137	\$11,627,995	\$563,468	\$10,578,765

Explanation of Revenues

The primary source of revenue is Medicaid funds; a combination of capitation and FQHC wrap around. Additional revenue is received from the Primary Care 330 Grant, patient fees, and other small grants that require services be provided to the target population. A small portion of the revenue is received from interest on a \$250,000 note required for MultiCare DCO to maintain its status as a managed care plan with the Oregon Health Plan.

Significant Program Changes

Last year this program was: #40017, Dental Services