

**Priority:** Basic Needs  
**Program Offer Type:** Existing Operating  
**Related Programs:**

**Lead Agency:** County Human Services  
**Program Contact:** Mary Shortall

**Program Characteristics:**

**Executive Summary**

Adult Protective Services (APS) is responsible for protecting 160,000 seniors and people with disabilities from abuse, financial exploitation, and neglect and self-neglect. Clients are stabilized by an array of case management services. Protective Services workers prevent further harm and link adults who are extremely vulnerable to vital health and human services. This program conducts abuse investigations and educates the community about abuse prevention.

**Program Description**

The primary goal of this program is to protect vulnerable elderly and persons with disabilities from abuse, neglect, self-neglect, and financial exploitation. Protective Services workers investigate abuse and rule violations in 135 care facilities and 585 adult care home programs. APS responded to 8,390 abuse calls in FY08. Protective Services workers link vulnerable adults to needed healthcare, housing, social services, legal and client advocacy agencies. APS coordinates with law enforcement and the District Attorney's Office to prosecute offenders.

APS serves clients with complex psychosocial and medical needs in five branch offices located throughout the county via Multi-Disciplinary Teams (MDT). These teams are an evidence-based practice, and provided 1,532 consults and 1,200 mental health encounters or assessments for people who are senior or disabled with mental health needs. The core team membership consists of a Protective Services investigator, social worker, community health nurse, case manager, mental health specialist, and public guardian. DA and law enforcement participate on a monthly basis or as needed. Other professionals, clients, care givers and family members are invited to participate as needed. This service is designed for clients who are unable to meet their basic needs and at times unwilling to accept medical, mental health or legal types of intervention. Without MDT intervention these clients are at risk of hospitalization, eviction, or jail. MDT clients are offered risk management which provides intensive oversight for up to 12 months to stabilize their situation or to link them to appropriate agencies and ongoing services. 80% of clients were successfully linked to ongoing mental health services and 94% showed improvement after MDT intervention.

**Program Justification**

This offer provides protection, crisis intervention and service coordination to move seniors and persons with disabilities from crisis to stability by ensuring care for these vulnerable populations, providing shelter, access to food, medical care and protection from perpetrators. APS, through its MDT, advocates and assists clients with mental, developmental or physical disabilities to enroll for services with appropriate agencies. The 'over age 85' cohort is the fastest growing population in Multnomah County, an age after which the risk of abuse, exploitation and self neglect increases significantly. Additionally, the MDT assists clients who are in self-neglect situations, which comprises the highest number of all abuse cases. The MDT program is effective in promoting healthy behaviors, reducing emergency room visits, and reducing risk for eviction. It is estimated that only 15% of elder abuse is reported and this program provides education and training to the community on reporting abuse. APS empowers people to avoid or escape victimization and violence by instituting restraining orders against perpetrators, prosecuting offenders and relocating clients to a safe place. The re-abuse rate of clients is 3.9% compared to state bench mark of 5%.

**Performance Measures**

Measure Type	Primary Measure	Previous Year Actual (FY07-08)	Current Year Purchased (FY08-09)	Current Year Estimate (FY08-09)	Next Year Offer (FY09-10)
Output	Protective Services investigations completed <sup>1</sup>	3,075	3,600	3,046	3,200
Outcome	Reabuse rate for elderly & people with disabilities	4.0%	4.0%	3.9%	4.0%
Outcome	Clients with improved living situation after 90 days of MDT intervention	95.0%	94.0%	94.0%	95.0%

**Performance Measure - Description**

<sup>1</sup>Number of investigations impacted by staff vacancy rate (retirements, resignations, medical leave).

## Legal/Contractual Obligation

The State of Oregon delegates responsibility for APS to ADS as the Area Agency on Aging and Disability to run this program. ORS 410.020 (3)(d) and 410.040 (9) and OAR 411-020-0000 through 411-020-0130.

## Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
<b>Program Expenses</b>	2009	2009	2010	2010
Personnel	\$327,372	\$3,125,199	\$316,445	\$3,215,372
Contracts	\$497,380	\$126,451	\$534,802	\$127,451
Materials & Supplies	\$7,344	\$69,103	\$5,040	\$50,032
Internal Services	\$38,888	\$506,769	\$38,986	\$499,189
Subtotal: Direct Exps:	<b>\$870,984</b>	<b>\$3,827,522</b>	<b>\$895,273</b>	<b>\$3,892,044</b>
Administration	\$52,680	\$136,605	\$44,369	\$137,753
Program Support	\$112,749	\$130,258	\$104,863	\$128,378
Subtotal: Other Exps:	<b>\$165,429</b>	<b>\$266,863</b>	<b>\$149,232</b>	<b>\$266,131</b>
Total GF/non-GF:	<b>\$1,036,413</b>	<b>\$4,094,385</b>	<b>\$1,044,505</b>	<b>\$4,158,175</b>
Program Total:	<b>\$5,130,798</b>		<b>\$5,202,680</b>	
Program FTE	3.23	35.77	3.12	34.48
<b>Program Revenues</b>				
Indirect for dep't Admin	\$61,701	\$0	\$0	\$0
Intergovernmental	\$0	\$3,827,522	\$0	\$3,892,044
Program Revenue for Admin	\$0	\$0	\$0	\$0
<b>Total Revenue:</b>	<b>\$61,701</b>	<b>\$3,827,522</b>	<b>\$0</b>	<b>\$3,892,044</b>

## Explanation of Revenues

Title XIX - \$ 3,766,593 - Federal Medicaid funds are generated by a match expenditure of local non-federal funds, mostly County General Fund, at a current match rate of 48% local to 52% federal.

Older/Disabled MHS - \$125,451

County General Fund Match - \$345,970

County General Fund Subsidy - \$549,303 (MHASD \$188,832; ADSD \$360,471)

## Significant Program Changes

**Last year this program was:** #25024, ADS Adult Protective Services

Program Offer reflects the Governor's Recommended Budget reductions to Medicaid. Because of State Medicaid funding reductions, the Adult Protective Services Program will reduce staffing by 1.4 FTE: reduction of .4 Community Health Nurse position and 1.0 Program Coordinator position.