

**Priority:** Basic Needs

**Lead Agency:** County Human Services

**Program Offer Type:** Existing Operating

**Program Contact:** Patrice Botsford

**Related Programs:**

**Program Characteristics:**

### Executive Summary

Eligibility is the entryway to Developmental Disabilities services and introduces potential clients to county services. There are an average of 53 intakes per month, with a total of approximately 600 per year. The Abuse Investigation Team reviews and screens all serious incident reports submitted to the county, makes determinations of those that meet Oregon's definition of abuse or neglect and investigates those incidents that meet the definition standard. The team maintains ongoing relationships with local, state and federal law enforcement and the Psychiatric Security Review Board.

### Program Description

Intake ensures that eligible clients can access all services. Once eligible, Intake moves the client into the appropriate Developmental Disabilities programs. Per state rule, eligibility must be redetermined for children at ages 7 and 17; the unit averages 52 redeterminations per month. The Abuse Investigation Team screened 3,471 serious incident reports in FY 07-08 and is projected to screen nearly 4,000 in FY 08-09. These screenings determine whether county action is needed to protect a client's health and safety. Per the state, abuse investigators no longer have duties outside of abuse investigation. This unit investigates allegations of abuse, neglect or exploitation of adults now or previously enrolled in Multnomah County Developmental Disabilities. For these clients, division staff in other programs obtain crisis services for immediate protection, stabilization and prevention of further abuse.

### Program Justification

Eligibility/Intake is the single point of access to services for persons with developmental disabilities. It exists to identify and direct customers to appropriate county services and programs. Abuse Investigations exists in order to protect the vulnerable customers served by Developmental Disabilities. The program relates to the Basic Needs priority by ensuring health and safety for customers case managed by the division.

### Performance Measures

Measure Type	Primary Measure	Previous Year Actual (FY07-08)	Current Year Purchased (FY08-09)	Current Year Estimate (FY08-09)	Next Year Offer (FY09-10)
Output	Number of protective services investigations <sup>1</sup>	264	325	330	330
Outcome	% of protective services investigations completed within 45 day timeline <sup>2</sup>	80.0%	85.0%	85.0%	85.0%
Output	# of intake eligibility referrals	611	650	625	625

### Performance Measure - Description

<sup>1</sup> Number of protective services investigations refers to the number of investigations opened and closed during the fiscal year.

<sup>2</sup> OAR requires investigations and reports to be concluded within 45 days. This is not always possible due to law enforcement involvement and difficulty obtaining documentation or interviewing witnesses.

## Legal/Contractual Obligation

## Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2009	2009	2010	2010
Personnel	\$1,061,721	\$20,312	\$767,917	\$743,752
Contracts	\$20,000	\$0	\$20,000	\$0
Materials & Supplies	\$23,052	\$0	\$19,992	\$19,557
Internal Services	\$153,699	\$0	\$114,949	\$104,045
Subtotal: Direct Exps:	<b>\$1,258,472</b>	<b>\$20,312</b>	<b>\$922,858</b>	<b>\$867,354</b>
Administration	\$374,863	\$3,639	\$382,410	\$102,778
Program Support	\$287,321	\$675	\$295,221	\$21,985
Subtotal: Other Exps:	<b>\$662,184</b>	<b>\$4,314</b>	<b>\$677,631</b>	<b>\$124,763</b>
Total GF/non-GF:	<b>\$1,920,656</b>	<b>\$24,626</b>	<b>\$1,600,489</b>	<b>\$992,117</b>
Program Total:	<b>\$1,945,282</b>		<b>\$2,592,606</b>	
Program FTE	12.77	0.23	8.98	9.22
<b>Program Revenues</b>				
Intergovernmental	\$0	\$20,312	\$0	\$867,354
Program Revenue for Admin	\$0	\$0	\$0	\$0
<b>Total Revenue:</b>	<b>\$0</b>	<b>\$20,312</b>	<b>\$0</b>	<b>\$867,354</b>

## Explanation of Revenues

State Mental Health Grant Local Admin - \$846,522  
 State Mental Health Grant - \$20,832  
 County General Fund - \$922,858

## Significant Program Changes

**Last year this program was: #25014A, DD Eligibility & Protective Svs for Individuals w/DD**

Major change occurred during the FY 09. CMS mandates required the change in classification of the investigation staff from Case Manager Senior to DCHS Investigators.

Additional staff(one investigator) added to this offer in order to meet increased number of investigations and insure state timelines are met.