

Priority: Accountability
Program Offer Type: Existing Operating
Related Programs:

Lead Agency: Citizen Involvement
Program Contact: Kathleen Todd

Program Characteristics:

Executive Summary

A community of involved citizens is fundamental to building trust and accountability in County government. This offer provides the resources for the Citizen Involvement Committee, through its office, to energetically pursue this goal.

Program Description

The CIC maintains an office accessible to the public to provide a central point for information about and entry into County citizen opportunities of all kinds. CIC provides continuous independent assessment of citizen participation opportunities, and identifies and works to remove barriers to participation through its Departmental Reviews and Diversity Outreach trainings. This offer includes the resources to maintain a centralized and current database of volunteers & interested citizens providing prompt dissemination of information & opportunities; to maintain an up-to-date web presence for volunteer information & opportunities; to create consistent expectations and processes for citizen involvement activities; to enhance the training and support of county volunteers; and to increase outreach to the community especially to those who normally do not participate in county government. The CIC works in partnership with other governmental and non-governmental organizations to advocate for citizen involvement in policy and decision-making. This offer provides for continued strengthening of those partnerships and for greater coordination of citizen involvement in the County. The CIC coordinates the independent Citizen Budget Advisory Committees (CBACs); implements the citizen-driven annual Dedicated Fund Review; and recognizes the time and energy of the county's volunteers by hosting the annual Volunteer Awards Ceremony for all County departments. The CIC and OCI convey citizen input and proposals to officials and departments through reports, recommendations & meetings, providing direct citizen voice into program development and direction as early as possible in the decision process. This makes citizen input more valuable and gives citizens a greater sense of ownership in the process.

Program Justification

This offer supports county accountability strategies in multiple ways: 1) by adding to and building the county's community of citizens who are actively engaged in its government; 2) by enhancing the public's awareness of what the county is doing and providing additional avenues for citizens to contribute to program development and direction; 3) by focusing efforts on seeking out and engaging those who do not normally participate; 4) by providing enhanced support to citizens engaged in county government; 5) by providing a single entry point for citizens to access volunteer information; 6) by completing regular updates to the volunteer opportunity Website, databases & publications 7) by creating consistent expectations and processes for citizen involvement activities.

Performance Measures

Measure Type	Primary Measure	Previous Year Actual (FY07-08)	Current Year Purchased (FY08-09)	Current Year Estimate (FY08-09)	Next Year Offer (FY09-10)
Output	maintain centralized database of volunteers, interested citizens & opportunities	0.0%	0.0%	100.0%	100.0%
Outcome	number of citizen involvement & volunteer hours	1,600	1,700	2,400	2,200
Outcome	substantive response to citizen emails, calls, concerns, within 3 working days	0.0%	95.0%	100.0%	95.0%
Output	revision & maintenance of citizen involvement website & publications	0.0%	100.0%	100.0%	100.0%

Performance Measure - Description

 **Measure Changed**

The performance measures for this program offer capture essential measurements needed to provide for the successful operation of a 'one-stop shopping' facility for citizen involvement opportunities, citizen involvement information and active policy issues. The Upgrade of the database to an online format with the capacity to register, assign, schedule, track and recruit volunteers will increase the quality/accesibility and quantity of citizen involvement activities in the County.

Legal/Contractual Obligation

Chapter Re: Chapter 3.75 Multnomah County Home Rule Charter; Resolution 8-86, Resolution 95-245, Multnomah County Code 2.30.640; 3.30-3.306 1. The County Charter states that the commission "shall appropriate sufficient funds for the operation of the office and the committee".

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
	2009	2009	2010	2010
Program Expenses				
Personnel	\$138,613	\$0	\$147,011	\$0
Materials & Supplies	\$15,970	\$0	\$13,112	\$0
Internal Services	\$20,297	\$0	\$28,582	\$0
Subtotal: Direct Exps:	\$174,880	\$0	\$188,705	\$0
Administration	\$0	\$0	\$0	\$0
Program Support	\$0	\$0	\$0	\$0
Subtotal: Other Exps:	\$0	\$0	\$0	\$0
Total GF/non-GF:	\$174,880	\$0	\$188,705	\$0
Program Total:	\$174,880		\$188,705	
Program FTE	2.00	0.00	2.00	0.00
Program Revenues				
Program Revenue for Admin	\$0	\$0	\$0	\$0
Total Revenue:	\$0	\$0	\$0	\$0

Explanation of Revenues

General Fund

Significant Program Changes

✔ Significantly Changed

Last year this program was: #10015, Citizen Involvement Committee

The CIC through its office is engaged in pro-active work with county officers, county employees and the larger community to enhance the understanding and acceptance of the value of active citizen participation in county governance. This has been and remains the core mission of CIC. Staff level restoration in the current fiscal year now provides opportunity for the creation and operation of a 'one-stop shopping' facility for citizen involvement opportunities, citizen involvement information and active policy issues called for by many reports and observers.