

Program # 40036 - Citizen and Community Involvement and Governance

Version 6/17/2008 s

Priority: Accountability Lead Agency: Health Department

Program Offer Type: Support Program Contact: YEN Kate

Related Programs:

Program Characteristics:

Executive Summary

The Community Health Council (CHC) is a community-based planning body that facilitates community involvement in quality assurance, public policy advocacy, and management accountability for the Health Department. As mandated by the Bureau of Primary Care Grant, the Council provides oversight of community health center services which include primary care, dental, early childhood services, nursing, pharmacy and radiology. The Council is comprised of a minimum 51% consumer – majority membership to ensure that health center users have a voice in the decision making process. The Coalition of Community Health Clinics (CCHC) 13 member clinics are community based clinics play an instrumental role in serving individuals who are under or uninsured in Multnomah County. The Multnomah County Health Department's indemnification program screens and indemnifies volunteer health care professionals for the Coalition clinics.

Program Description

The CHC offers an entry point for residents to give input about how the County can better meet the health needs of the community. It acts as the Department's Citizen Budget Advisory Committee, required by the County Charter. The CHC plays a critical role in assuring access to health care for our most vulnerable residents; it serves as the governing board required by the federal Bureau of Primary Health Care to provide oversight of policies and programs within the scope of the Primary Care Grant. The Coalition of Community Health Clinics (CCHC) 13 member clinics are community based clinics uniquely able to respond to changing demographics and offer culturally appropriate care while fulfilling their mission of improving and providing health care to the County's most vulnerable populations. The Coalition clinics provide free or low cost health care to uninsured people.

Program Justification

The Council has a critical role in assuring access to health care for our most vulnerable residents and serves as the governing board required by the Federal Bureau of Primary Health Care to provide oversight of policies and programs within the scope of the Primary Care Grant. At minimum, 51% of Council Members are county residents who use the Health Department's clinical services. Participation on the Council allows them to better understand and influence how the County system works. Through effective partnerships, the County has leveraged millions of dollars of local, state, and federal revenue, increasing access to services for vulnerable populations, as well as through grant funding approval by the Community Health Council. County funding of the Coalition of Community Health Clinics' infrastructure fuels the engine that leverages community health resources: \$460,000 estimated in 2007. The Health Department's indemnification program for volunteer health care professionals leveraged 71,520 total volunteer hours with an estimate dollar value of \$1,766,956.79 in 2006 – 2007. The County's support of coalition infrastructure and the Health Department's indemnification program assures access to critical health care for many County residents lacking the financial resources. The CHC and the CCHC contribute to outcomes in the poverty framework by leveraging citizen and community engagement in health care advocacy, decision making and provision of services for our most vulnerable populations.

Performance Measures

Measure Type	Primary Measure	Previous Year Actual (FY06-07)	Current Year Purchased (FY07-08)	Current Year Estimate (FY07-08)	Next Year Offer (FY08-09)
Output	Number of volunteer hours	22,835	22,883	71,800	73,000
Outcome	Percentage of consumers involved	0.0%	0.0%	55.0%	60.0%
Outcome	Number of uninsured patients seen	181,000	181,000	100,538	110,000
Output	Number of meetings held	83	36	36	36

Performance Measure - Description

Measure Changed

of volunteer hours include: volunteer hours at the 13 Coalition Clinics as well as Community Health Council participation at meetings and community events. % of consumers involved include: patient advisory boards represented through the CCHC and consumers represented on the CHC. Number of uninsured patients seen include Health Department clinics and uninsured patients served by Coalition of Community Health Center clinics. # of meetings held include: participation on patient advisory boards for Coalition clinics, CHC executive committee meetings and monthly CHC meetings.

Legal/Contractual Obligation

The CHC is federally mandated by the Bureau of Primary Health Care. The CHC's role as the Citizen Budget Advisory Committee is mandated by County Charter.

Revenue/Expense Detail

	Proposed General	Proposed Other Funds	Proposed General	Proposed Other	
Program Expenses	2008	2008	2009	2009	
Personnel	\$101,524	\$4,807	\$104,549	\$0	
Contracts	\$119,874	\$22,671	\$117,407	\$0	
Materials & Supplies	\$7,980	\$85	\$8,663	\$0	
Internal Services	\$8,181	\$2,437	\$11,929	\$0	
Subtotal: Direct Exps:	\$237,559	\$30,000	\$242,548	\$0	
Administration	\$4,512	\$0	\$3,507	\$0	
Program Support	\$0	\$0	\$0	\$0	
Subtotal: Other Exps:	\$4,512	\$0	\$3,507	\$0	
Total GF/non-GF:	\$242,071	\$30,000	\$246,055	\$0	
Program Total:	\$272,071		\$246,055		
Program FTE	1.24	0.16	1.30	0.00	
Program Revenues					
Indirect for dep't Admin	\$1,751	\$0	\$0	\$0	
Other / Miscellaneous	\$0	\$30,000	\$0	\$0	
Program Revenue for Admin	\$0	\$0	\$0	\$0	
Total Revenue:	\$1,751	\$30,000	\$0	\$0	

Explanation of Revenues

None

Significant Program Changes

Last year this program was: #40036 Citizen and Community Involvement and Governance