

Priority: Basic Needs
Program Offer Type: Existing Operating
Related Programs:

Lead Agency: Health Department
Program Contact: SMITH Wilma J

Program Characteristics:

Executive Summary

North Portland Health Center (NPHC) provides care to vulnerable citizens of North Portland who, even if insured, would remain isolated from traditional forms of medical care because of lack of supportive services and their higher level of complex health care needs. This community consists of a very diverse population, many of whom are below the federal poverty guidelines. Without these services the whole community suffers through increased rates of disease, mortality rate, teen pregnancy rate, student drop-out rate, infant mortality, and higher costs to the community as a result of increased Emergency Room visits by individuals who have no other options for health care.

Program Description

NPHC provides culturally competent, comprehensive primary care, preventive health and enabling services such as transportation, translation, case management and health education which address the needs of the whole person. Care that addresses their beliefs and culture is more likely to succeed in improving and maintaining their health. Services include acute and chronic illness care, family planning, prenatal, behavioral health treatment and preventive services (immunizations, well child, and nutrition services). Other services provided include Medicaid eligibility screening, obstetrics and gynecology services, ancillary support such as laboratory and pharmacy. 34% Latinos, 79% are at or below 100% of the Federal Poverty Level (FPL), 98.1% are at or below 200% of the FPL. NPHC has increased use of group visits which have enabled the clinic to make high-quality care more accessible to chronically ill patients in our community and have increased patients' ownership of their illnesses (self management).

Program Justification

North Portland Health Center provides a vital safety net, offering care to thousands of uninsured members of the community. NPHC services are designed specifically to prevent people from needing more costly and often less appropriate care. Services are low cost, high quality clinical and community based care that helps vulnerable members of the community maintain their self sufficiency, keeping their health conditions from becoming chronic and debilitating.

Performance Measures

Measure Type	Primary Measure	Previous Year Actual (FY06-07)	Current Year Purchased (FY07-08)	Current Year Estimate (FY07-08)	Next Year Offer (FY08-09)
Output	Number of annual client visits	16,800	16,175	16,175	18,000
Outcome	Percentage of children who are up to date on immunizations at 35 months of age	68.0%	85.0%	77.0%	85.0%
Efficiency	Number of days for a new patient appointment	12	8	9	8
Quality	% of Patients who would "strongly agree" to recommend clinic to friends/family	78.0%	80.0%	81.0%	81.0%

Performance Measure - Description

Output: Total number of client visits
Outcome: Percentage of children who are immunized by 35 months: Immunizations are vitally important in preventing infectious diseases
Efficiency: Number of days for new patient appointment. Measures effectiveness of timely availability for underserved residents to access health care services.

Legal/Contractual Obligation

North Portland Health Clinic complies with the Bureau of Primary Health Care grant, JCAHO accreditations requirements and Care Oregon contractual obligations.

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
	2008	2008	2009	2009
Program Expenses				
Personnel	\$360,786	\$2,747,672	\$450,114	\$2,692,938
Contracts	\$17,340	\$134,655	\$0	\$90,444
Materials & Supplies	\$16,067	\$124,428	\$3,943	\$134,655
Internal Services	\$197,966	\$949,949	\$0	\$1,196,819
Capital Outlay	\$0	\$1,496	\$0	\$0
Subtotal: Direct Exps:	\$592,159	\$3,958,200	\$454,057	\$4,114,856
Administration	\$72,202	\$0	\$65,569	\$0
Program Support	\$1,041,005	\$1,093,688	\$1,285,937	\$1,103,321
Subtotal: Other Exps:	\$1,113,207	\$1,093,688	\$1,351,506	\$1,103,321
Total GF/non-GF:	\$1,705,366	\$5,051,888	\$1,805,563	\$5,218,177
Program Total:	\$6,757,254		\$7,023,740	
Program FTE	4.33	26.97	5.00	26.00
Program Revenues				
Indirect for dep't Admin	\$222,473	\$0	\$239,214	\$0
Fees, Permits & Charges	\$0	\$117,340	\$0	\$124,238
Intergovernmental	\$0	\$3,723,951	\$0	\$3,990,618
Program Revenue for Admin	\$0	\$1,093,688	\$0	\$1,103,321
Total Revenue:	\$222,473	\$4,934,979	\$239,214	\$5,218,177

Explanation of Revenues

Supported by Federal BPHC ,Family Planning, state and local grants as well as enhanced Medicaid/ Medicare revenue. County General fund is used as local in-kind to obtain and keep Primary Care and Family Planning grants and to serve uninsured patients.

Significant Program Changes

Last year this program was:
#40019 North Portland Health Clinic