

**Priority:** Basic Needs  
**Program Offer Type:** Existing Operating  
**Related Programs:**

**Lead Agency:** Health Department  
**Program Contact:** Marcy Sugarman

**Program Characteristics:**

**Executive Summary**

Medicaid Enrollment assists the uninsured, and under-insured Oregonians gain access to health services by providing application assistance and advocacy to families and children applying for Medicaid benefits (Oregon Health Plan (OHP), Family Health Insurance Assistance Program (FHIAP), and State Children's Health Insurance Program (SCHIP). The Program operates under contract with the State Division of Medical Assistance Programs (DMAP).

**Program Description**

This program's goals are to 1) educate the uninsured population about OHP and other state insurance expanded services; 2) increase the number of clients who complete the OHP enrollment process; 3) increase access to health care services, particularly for pregnant women and children. Medicaid Enrollment Eligibility Specialists are stationed in Health Department clinical sites using outreach strategies to screen individuals for Medicaid programs, expedite applications to ensure prompt coverage, monitor Medicaid enrollees, particularly those at high risk, to assure continuity of coverage and care, and recertify for continued coverage on time. Insurance coverage under Medicaid provides access to preventive medical, dental, and mental health services and care for hard-to-cover pre-existing conditions and costly medications. The program aims to provide dignified access to health care for all citizens in collaboration with existing Multnomah County services and community partners; to educate and enroll clients in OHP.

**Program Justification**

Medicaid Enrollment addresses the Basic Needs strategy to provide access to care, including behavioral and physical health, by securing insurance coverage for eligible individuals. In addition, the program addresses the strategy to educate, prevent, and/or intervene to keep individuals from experiencing health or economic crisis, by assisting these individuals to enroll in the appropriate Medicaid program, and by assisting individuals whose coverage has been denied or terminated the opportunity for reinstatement of benefits. Approximately 90% of MCHD eligible clients select CareOregon. Multnomah County is CareOregon's single largest Medicaid provider.

**Performance Measures**

Measure Type	Primary Measure	Previous Year Actual (FY06-07)	Current Year Purchased (FY07-08)	Current Year Estimate (FY07-08)	Next Year Offer (FY08-09)
Output	Annual number of clients screened	18,559	18,500	24,000	26,000
Outcome	Uninsured children in Multnomah County insured through program	10,070	6,800	8,500	8,600
Efficiency	Annual number of clients screened per FTE	2,651	3,200	3,428	3,450
Outcome	OHP retention rate for adults	98.0%	60.0%	60.0%	60.0%

**Performance Measure - Description**

Output: Reflects service volume.  
Outcome: Uninsured children insured as a direct result of Medicaid Enrollment Program.  
Outcome: OHP retention percentage-Fiscal year total of adults who remain covered through two six month certification periods. Although OHP coverage for adults closed to new enrollment (July, 2004) and has dropped significantly it is important to note that 1) The percentage of adults now covered by Medicare, OMIP (medical insurance pool through the state for high risk coverage), and private employer sponsored insurance has stabilized as a result of the program's active retention efforts.

## Legal/Contractual Obligation

The Medicaid Enrollment Program is on contract with the State Division of Medical Assistance Programs (DMAP) to provide application and enrollment assistance to all OHP/Medicaid eligibles including education regarding managed health care. Information shall include establishing a Date of Request (DOR) or effective date of coverage, managed medical, dental, and mental health care, covered services (including preventive and emergent), client rights and responsibilities, and the grievance and appeal process.

## Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
<b>Program Expenses</b>	2008	2008	2009	2009
Personnel	\$189,378	\$489,590	\$160,344	\$662,216
Contracts	\$4,207	\$4,709	\$7,580	\$0
Materials & Supplies	\$9,416	\$18,910	\$16,518	\$17,122
Internal Services	\$0	\$86,791	\$0	\$135,526
Subtotal: Direct Exps:	<b>\$203,001</b>	<b>\$600,000</b>	<b>\$184,442</b>	<b>\$814,864</b>
Administration	\$15,796	\$0	\$14,341	\$0
Program Support	\$47,278	\$0	\$66,735	\$0
Subtotal: Other Exps:	<b>\$63,074</b>	<b>\$0</b>	<b>\$81,076</b>	<b>\$0</b>
Total GF/non-GF:	<b>\$266,075</b>	<b>\$600,000</b>	<b>\$265,518</b>	<b>\$814,864</b>
Program Total:	<b>\$866,075</b>		<b>\$1,080,382</b>	
Program FTE	3.75	6.65	2.00	9.00
<b>Program Revenues</b>				
Indirect for dep't Admin	\$35,018	\$0	\$47,371	\$0
Intergovernmental	\$0	\$600,000	\$0	\$814,864
Program Revenue for Admin	\$0	\$0	\$0	\$0
<b>Total Revenue:</b>	<b>\$35,018</b>	<b>\$600,000</b>	<b>\$47,371</b>	<b>\$814,864</b>

## Explanation of Revenues

These services are currently funded by the number of medical visits provided to Oregon Health Plan recipients @ \$4.73 per visit within Multnomah County Health Department clinical services, rather than on the actual number of clients assisted with enrollment or enrolled into the Oregon Health Plan.

## Significant Program Changes

**Last year this program was:**

#40016A Medicaid/Medicare Eligibility