

**Priority:** Basic Needs

**Lead Agency:** County Human Services

**Program Offer Type:** Existing Operating

**Program Contact:** Peggy Samolinski

**Related Programs:**

**Program Characteristics:** Joint Offer

**Executive Summary**

Bienestar de La Familia (Well-being of the Family) and La Clinica health and social services program is a multi-disciplinary approach serving the Latino community in Multnomah County. Bienestar serves 2,203 children and families with culturally specific and linguistically appropriate health, mental health, drug and alcohol, case management and domestic violence services countywide. Over 67% of the children and families served by La Clinica are uninsured. The continuum of services impacts poverty, promotes family stability and assists families to meet basic living needs. Bienestar strives for Health Equity by providing services to marginalized minority populations.

**Program Description**

The Bienestar/LaClinica health and social services team includes: primary, preventive and urgent health care, community-based mental health services, case management, alcohol and drug evaluation and treatment, resource referral and family intervention. Additional services include rent assistance, food and clothing distribution, energy assistance, employment readiness, gang prevention/intervention and information/referral. Services are provided at the Ortiz center and across the county in families' homes, Headstart sites, CARESNW, schools and other locations. Although initially intended to serve the Latino community, the program has expanded to include culturally-specific services for Somali immigrants and refugees, and Russian speaking families in the Cully neighborhood and beyond. Bienestar/La Clinica is the county's anchor health care program for homeless children and families.

**Program Justification**

This program supports many of the basic living needs priorities. The offer links closely with the School-age Policy and Early Childhood Frameworks as well as the Health Equity Initiative. Bienestar is unique because it provides multi-entry access to a wide range of basic services for populations in the county that are traditionally underserved. The nutrition program serves over 250 immigrant and refugee families a month. Of those receiving health services, 67% have no insurance, 84% of those receiving mental health services are uninsured. The anti-poverty programs promote self-sufficiency by providing job training and school support services. Addictions assessment and treatment is conducted in Spanish and English. Every family receiving Bienestar social services is assessed for the presence of domestic violence. Finally, the program initiates consultation and coordination efforts with other providers to build cultural competency among other service providers and lead efforts to solve community problems.

**Performance Measures**

Measure Type	Primary Measure	Previous Year Actual (FY06-07)	Current Year Purchased (FY07-08)	Current Year Estimate (FY07-08)	Next Year Offer (FY08-09)
Output	Total unduplicated children, families and adults served by Bienestar	1,730	1,720	2,203	2,000
Outcome	% of children and families with no insurance receiving Spanish language svcs	80.0%	80.0%	84.0%	84.0%
Quality	% of children who are up to date on immunizations at 35 months of age	73.0%	85.0%	86.0%	86.0%
Output	# of events where bulk food was given to families	36	36	38	38

**Performance Measure - Description**

**Legal/Contractual Obligation****Revenue/Expense Detail**

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
<b>Program Expenses</b>	2008	2008	2009	2009
Personnel	\$584,517	\$872,369	\$520,372	\$973,865
Contracts	\$16,084	\$46,865	\$0	\$54,751
Materials & Supplies	\$14,328	\$61,663	\$11,173	\$44,763
Internal Services	\$169,220	\$302,517	\$228,760	\$234,846
Subtotal: Direct Exps:	<b>\$784,149</b>	<b>\$1,283,414</b>	<b>\$760,305</b>	<b>\$1,308,225</b>
Administration	\$92,582	\$0	\$89,317	\$0
Program Support	\$474,275	\$621,593	\$508,119	\$615,083
Subtotal: Other Exps:	<b>\$566,857</b>	<b>\$621,593</b>	<b>\$597,436</b>	<b>\$615,083</b>
Total GF/non-GF:	<b>\$1,351,006</b>	<b>\$1,905,007</b>	<b>\$1,357,741</b>	<b>\$1,923,308</b>
Program Total:	<b>\$3,256,013</b>		<b>\$3,281,049</b>	
Program FTE	6.38	8.82	5.60	10.00
<b>Program Revenues</b>				
Indirect for dep't Admin	\$74,977	\$0	\$76,054	\$0
Fees, Permits & Charges	\$0	\$61,434	\$0	\$52,764
Intergovernmental	\$0	\$1,221,967	\$0	\$1,255,461
Program Revenue for Admin	\$0	\$621,593	\$0	\$615,083
<b>Total Revenue:</b>	<b>\$74,977</b>	<b>\$1,904,994</b>	<b>\$76,054</b>	<b>\$1,923,308</b>

**Explanation of Revenues**

County General Funds - \$760,305; Other Funds - \$1,308,225

**Significant Program Changes**

Last year this program was: #25156, Bienestar Community Services