

**Priority:** Basic Needs

**Lead Agency:** County Human Services

**Program Offer Type:** Existing Operating

**Program Contact:** Mary Shortall

**Related Programs:**

**Program Characteristics:**

**Executive Summary**

Elders in Action (EIA) is a powerful voice for over 92,000 local seniors including the 85+ age group, which is the fastest growing segment of Multnomah County's population. 150 Elders In Action volunteers provided 11,105 hours as advisors to local government, personal advocates for at-risk seniors and as community educators last year. The value of that work is \$208,440.

**Program Description**

**Advisory Council:** Elders In Action Commission serves as the federally mandated advisory council to Aging and Disability Services. The Commission members provide input on a wide range of issues that impact seniors, including housing, transportation, elder abuse and crime, healthcare and other important services. Trained senior volunteers also evaluate county facilities, the customer service provided by county staff and lend technical assistance to county managers on how to make their programs accessible and friendly to seniors.

The Commission provides strong advocacy, especially at the State level, to ensure adequate funding for senior service programs. This advocacy has been crucial during the severe cutbacks in funding since 2000. Elders In Action has advanced civic engagement and senior volunteerism through the Commission and other programs that engage older adults.

**Personal Advocate Services:** Volunteers work one-on-one to solve problems and support seniors who are facing difficult circumstances, including crime victimization, housing problems and other life challenges. They provide a peer support program where volunteers take time to work through problems that are especially hard for seniors to face alone.

**Community Education:** Members of the Elders In Action Speakers Bureau present information to community groups on a variety of topics affecting seniors, ranging from health care to how to protect oneself from fraud and identity theft.

**Program Justification**

Elders in Action maximizes county resources and leverages funding with the effective use of trained volunteers. Elders in Action Commission volunteers provide strong advocacy to ensure adequate funding for senior service programs. Personal Advocate volunteers provide, one-on-one problem solving assistance to seniors who are facing serious and/or complicated issues. There is no other program in Oregon that provides these services.

Using results of local and national studies and the tools of nationally recognized Elder Friendly® Certification program, Elders In Action ensures that services and businesses in Multnomah County are appropriate and accessible to serve the rapidly aging population.

**Performance Measures**

Measure Type	Primary Measure	Previous Year Actual (FY06-07)	Current Year Purchased (FY07-08)	Current Year Estimate (FY07-08)	Next Year Offer (FY08-09)
Output	Hours of service provided by volunteers <sup>1</sup>	11,105	13,500	13,000	13,000
Outcome	Value of volunteer hours <sup>2</sup>	208,440	0	244,010	244,010
Output	Individuals served by Personal Advocates	1,566	1,100	1,800	2,000
Output		0	0	0	0

**Performance Measure - Description**

<sup>1</sup>Two program measures were combined to include all volunteer hours.

<sup>2</sup>Based on the National Points of Light Foundation and Volunteer Center volunteer rate of \$18.77.

Measures removed due to combining 2 program offers:

"% of advocacy successes:" FY07 100%; FY08 Purchased 100%; FY08 Estimate 100%.

"Funds recouped due to ID theft, wrongful billing, prescription savings:" FY07 276,589; FY08 Purchased 100,000; FY08 Estimate 280,000.

## Legal/Contractual Obligation

## Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2008	2008	2009	2009
Contracts	\$158,000	\$0	\$158,000	\$0
<b>Subtotal: Direct Exps:</b>	<b>\$158,000</b>	<b>\$0</b>	<b>\$158,000</b>	<b>\$0</b>
Administration	\$0	\$0	\$0	\$0
Program Support	\$0	\$0	\$0	\$0
<b>Subtotal: Other Exps:</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>
<b>Total GF/non-GF:</b>	<b>\$158,000</b>	<b>\$0</b>	<b>\$158,000</b>	<b>\$0</b>
<b>Program Total:</b>	<b>\$158,000</b>		<b>\$158,000</b>	
Program FTE	0.00	0.00	0.00	0.00
<b>Program Revenues</b>				
Program Revenue for Admin	\$0	\$0	\$0	\$0
<b>Total Revenue:</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>

## Explanation of Revenues

This is a General Fund supported program that was budgeted as non-departmental in FY08.

## Significant Program Changes

**Last year this program was:** #10018, Elders in Action Personal Advocates

This program offer combines two FY08 Program Offers: 10017 Elders in Action and 10018 Elders in Action Personal Advocates.