

Priority: Basic Needs
Program Offer Type: Existing Operating
Related Programs:

Lead Agency: County Human Services
Program Contact: Mary Shortall

Program Characteristics:

Executive Summary

Adult Protective Services (APS) is responsible for protecting 150,000 seniors and people with disabilities from abuse, financial exploitation, and neglect. Clients are stabilized by an array of case management services. Protective Services workers prevent further harm and link adults who are extremely vulnerable to vital health and human services. This program conducts abuse investigations and educates the community about abuse prevention. The re-abuse rate of clients is 4%.

Program Description

The 'over age 85' cohort is the fastest growing population in Multnomah County, an age after which the risk of abuse, exploitation and self neglect increases significantly. The primary goal of this program is to protect vulnerable elderly and persons with disabilities from abuse, neglect and financial exploitation. Protective Services workers investigate abuse and rule violations in 135 care facilities and 560 adult care home programs. APS responded to 8,360 abuse calls in FY07. Protective Services workers link vulnerable adults to needed healthcare, housing, social services, legal and client advocacy agencies. APS coordinates with the District Attorney's Office (DA) to prosecute offenders.

APS serves clients with complex psychosocial and medical needs in five geographic areas via Multi-Disciplinary Teams (MDT). These teams are an evidence-based practice, and provided 5,000 hours of nursing consultation interventions. The core team membership consists of a Protective Services investigator, social worker, community health nurse, case manager, mental health specialist, and public guardian. DA and law enforcement participate on a monthly basis or as needed. Other professionals, clients, care givers and family members are invited to participate as needed. This service is designed for clients who are unable to meet their basic needs and at times unwilling to accept medical, mental health or legal types of intervention. Without MDT intervention these clients are at risk of hospitalization, eviction, or jail. MDT clients are offered risk/crisis case management which provides intensive oversight for up to 12 months to stabilize their situation or to link them to appropriate agencies and ongoing services.

Program Justification

This offer provides protection, crisis intervention and service coordination to move seniors and persons with disabilities from crisis to stability by ensuring care for these vulnerable populations, providing shelter, access to food, medical care and protection from perpetrators. APS, through its MDT, advocates and assists clients with mental, developmental or physical disabilities to enroll for services with appropriate agencies. The MDT assists clients who are in self-neglect situations, which comprises the highest number of all abuse cases. The MDT program is effective in promoting healthy behaviors, reducing emergency room visits, and reducing risk for eviction. It is estimated that only 15% of elder abuse is reported and this program provides education and training to the community on reporting abuse. APS empowers people to avoid or escape victimization and violence by instituting restraining orders against perpetrators, prosecuting offenders and relocating clients to a safe place.

Performance Measures

Measure Type	Primary Measure	Previous Year Actual (FY06-07)	Current Year Purchased (FY07-08)	Current Year Estimate (FY07-08)	Next Year Offer (FY08-09)
Output	Protective services investigations completed ¹	3,512	3,450	3,200	3,600
Outcome	Re-abuse rate for elderly & people with disabilities	4.0%	3.0%	4.0%	4.0%
Output	Clients with improved living situation after 90 days of MDT intervention	86.0%	82.0%	94.0%	94.0%
Outcome		0	0	0	0

Performance Measure - Description

¹Number of investigations impacted by staff vacancy rate (retirements, resignations, medical leave). Two new positions added in FY09.

Measure removed:

"Clients with improved mental health status following 90 days of intervention" because of change in contractor for MDT Mental Health specialists. FY07 unavailable; FY09 Purchased 75%.

Legal/Contractual Obligation

The State of Oregon delegates responsibility for APS to ADS as the Area Agency on Aging and Disability to run this program. ORS 410.020 (3)(d) and 410.040 (9) and OAR 411-020-0000 through 411-020-0130.

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
	2008	2008	2009	2009
Program Expenses				
Personnel	\$293,011	\$2,776,517	\$327,372	\$3,125,199
Contracts	\$342,975	\$1,000	\$497,380	\$126,451
Materials & Supplies	\$5,210	\$46,890	\$7,344	\$69,103
Internal Services	\$33,952	\$458,275	\$38,888	\$506,769
Subtotal: Direct Exps:	\$675,148	\$3,282,682	\$870,984	\$3,827,522
Administration	\$26,909	\$98,919	\$37,511	\$133,234
Program Support	\$79,315	\$66,493	\$79,135	\$128,809
Subtotal: Other Exps:	\$106,224	\$165,412	\$116,646	\$262,043
Total GF/non-GF:	\$781,372	\$3,448,094	\$987,630	\$4,089,565
Program Total:	\$4,229,466		\$5,077,195	
Program FTE	3.10	31.90	3.23	35.77
Program Revenues				
Indirect for dep't Admin	\$64,804	\$0	\$61,701	\$0
Intergovernmental	\$0	\$3,282,682	\$0	\$3,827,522
Program Revenue for Admin	\$0	\$165,412	\$0	\$262,043
Total Revenue:	\$64,804	\$3,448,094	\$61,701	\$4,089,565

Explanation of Revenues

State allocated Medicaid; \$125,451 State Mental Health Grant award; County General Fund of \$373,604 MDT, \$185,129 for MDT Mental Health Specialist capacity and \$312,251 for Medicaid match to leverage additional federal Medicaid funds.

The Legislatively Approved Budget for the FY07-09 biennium provides Medicaid Equity for Area Agencies on Aging and Disability, funding local governments at 90% of State costs; it does not include funding for local cost differential requiring local match to continue same service levels.

Significant Program Changes

Last year this program was: #25024A, ADS Adult Protective Services

The FY07-09 Legislatively Approved Budget provided equity relief for locally administered Medicaid programs. These additional funds are being used to add 2.0 FTE in FY08 in Adult Protective Services pending budget modification approval (1 Case Manager Senior and 1 Case Management Assistant) and 2.0 FTE in FY09 (1 Case Manager Senior and 1 Program Coordinator).

APS has seen a significant increase in referrals and corresponding workload. In addition, changes in State rules now require next day response on all abuse allegations.