

**Priority:** Basic Needs  
**Program Offer Type:** Existing Operating  
**Related Programs:**

**Lead Agency:** Commission on  
**Program Contact:** Wendy Lebow

**Program Characteristics:**

**Executive Summary**

The primary goal of the program, Family and Community Alliance (FCA), is preventing child abuse and neglect and keeping children and families from entering the child welfare system. This program serves families with children aged 0-17 who are at risk of child abuse and neglect.

**Program Description**

In Multnomah County, the DHS Child Welfare Hotline receives approximately 500 calls each month indicating family problems not deemed serious enough to warrant state involvement. The LifeWorks Northwest program, Family and Community Alliance (FCA), receives an average of 100-150 of these referrals each month from the DHS Child Welfare Hotline. FCA provides outreach to families, working to engage them in the program. All services are voluntary. Services include assessment, goal setting, information/referral, home visiting, case management and advocacy. The program intent is to improve the well-being of children and their families by reducing crisis situations and connecting families to needed services and supports.

**Program Justification**

Child abuse and neglect is an issue with serious, long-term consequences for individuals, families and communities. Children that are abused suffer effects that often last a lifetime. The human cost is heartbreaking. The monetary cost of intervention in child abuse and neglect cases (conservatively estimated at \$258 million per day in the U.S.) places an enormous weight on our child protective services, educational, juvenile, and mental health systems.

Child abuse prevention services, like this program, work to reduce risks and increase protective factors in families.

**Performance Measures**

Measure Type	Primary Measure	Previous Year Actual (FY06-07)	Current Year Purchased (FY07-08)	Current Year Estimate (FY07-08)	Next Year Offer (FY08-09)
Output	Number of families receiving services	67	75	75	75
Outcome	Adequacy of social support resources	90.0%	90.0%	90.0%	90.0%
Outcome	Families not re-reported to Child Welfare Hotline	80.0%	80.0%	80.0%	80.0%

**Performance Measure - Description**

Measure 1: Adequacy of social support services  
 Expected success - 90% of families completeing services have 3 or more new and/or strengthened service connections.  
 Measurement tools - program records (family feedback and case notes)

Measure 2: Child maltreatment  
 Expected success - 80% of families completing services are not re-reported to the Child Welfare Hotline within 90 days of closing.  
 Measurement tools - DHS records

## Legal/Contractual Obligation

Through RFP#P06-8787, the contract for Family Advocate services was awarded to Lifeworks Northwest.

## Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
<b>Program Expenses</b>	2008	2008	2009	2009
Personnel	\$0	\$33,668	\$0	\$0
Contracts	\$0	\$147,851	\$0	\$146,012
Materials & Supplies	\$0	\$3,866	\$0	\$0
Internal Services	\$0	\$9,640	\$0	\$0
Subtotal: Direct Exps:	<b>\$0</b>	<b>\$195,025</b>	<b>\$0</b>	<b>\$146,012</b>
Administration	\$0	\$26,383	\$0	\$33,862
Program Support	\$0	\$0	\$0	\$0
Subtotal: Other Exps:	<b>\$0</b>	<b>\$26,383</b>	<b>\$0</b>	<b>\$33,862</b>
Total GF/non-GF:	<b>\$0</b>	<b>\$221,408</b>	<b>\$0</b>	<b>\$179,874</b>
Program Total:	<b>\$221,408</b>		<b>\$179,874</b>	
Program FTE	0.00	0.32	0.00	0.00
<b>Program Revenues</b>				
Intergovernmental	\$0	\$195,025	\$0	\$146,012
Program Revenue for Admin	\$0	\$22,906	\$0	\$29,708
<b>Total Revenue:</b>	<b>\$0</b>	<b>\$217,931</b>	<b>\$0</b>	<b>\$175,720</b>

## Explanation of Revenues

Funding for this program comes from Federal Safe and Stable Families Act. The funds, Family Preservation and Support, are allocated by the Oregon Commission on Children and Families to local Children and Families Commissions. In addition, Portland Children's Investment Fund (CHIF) provides a similar amount of funding. The contractor is required to secure at least a 25% cash match.

## Significant Program Changes

### Last year this program was:

The CCFC and CHIF worked with Family and Community Alliance to develop a shared tracking and reporting form. This has resulted in streamlined reporting for the program and better information for the funders.