

Priority: Vibrant Communities
Program Offer Type: Existing Operating
Related Programs: 91001, 91003, 91011

Lead Agency: Community Services
Program Contact: Mike Oswald

Program Characteristics:

Executive Summary

The Animal Services' Field Services program provides 24 hour-a-day response to public safety emergencies involving animals; rescues injured, sick, and abused animals; enforces city, county, and state laws; and, provides community education and assistance in resolving neighborhood animal nuisances. Service is provided to the community 7 days-a-week, including all holidays. This program serves all cities and unincorporated areas in Multnomah County.

Program Description

The Field Services program offers the following services: Public safety emergencies: protecting the public from aggressive, dangerous dogs attacking and injuring people and other animals. Animal emergency rescue: rescue injured, sick, abused, and neglected animals. Public health: investigate public health reports of animal bites, quarantine animals for rabies and enforce state rabies laws. Animal welfare protection: investigate cases of animal neglect, abuse and abandonment; dogfighting; and, ensure humane standards of animal care in licensed animal facilities. Neighborhood livability: assist the public in resolving neighborhood nuisances involving animals by giving referrals to neighborhood mediation, mail Notices of Infraction to owners, regulate potentially dangerous dog ownership, impound stray animals, and, enforce Portland Park Off-Leash areas. Community education: promote responsible pet ownership. Enforce city, county, and state laws involving animals. Manage the administrative hearings process to resolve ordinance violations. Team with law enforcement agencies and District Attorney on criminal cases involving animals.

Program Justification

The mission of Animal Services is to protect the health, safety and welfare of people and animals in Multnomah County. Nearly one-half of all households in neighborhoods throughout Multnomah County own a dog and/or cat. Every day, seven days a week, the Field Services program protects human health and animal welfare that promote healthy, safe neighborhoods and community. These services directly contribute to clean, healthy neighborhoods, which is the top priority strategy for achieving a vibrant sense of community. Field Services provides citizen's with access to essential emergency services 24 hours/day. Multnomah County Animal Services is the sole animal service provider for all cities and unincorporated areas within Multnomah County

Performance Measures

Measure Type	Primary Measure	Previous Year Actual (FY06-07)	Current Year Purchased (FY07-08)	Current Year Estimate (FY07-08)	Next Year Offer (FY08-09)
Output	Calls for Service	11,454	7,000	9,500	9,500
Outcome	Average emergency response time (minutes)	25	25	25	25
Outcome	Priority investigation response time (days)	6	5	5	5

Performance Measure - Description

Calls for service is an output measure of service demand. The other measures capture response time across three priorities: Emergencies (1st Priority) measured in minutes; and Priority investigations (cruelty and animal bites) measured in days from initial call to first contact. In FY07, Field Services responded to 11,454 calls for service: 1,023 emergency calls; 727 bite investigations; 1,547 animal cruelty/welfare investigations; 1,886 dead animal service calls; 5,464 neighborhood nuisance complaints.

Legal/Contractual Obligation

ORS 609.010 to 609.190 pertains to Animal Control mandates. This includes: Dogs running at large; Dogs as Public Nuisance; Potentially Dangerous and Dangerous Dogs; Impoundment and shelter requirements; Dog Licensing; Impoundment of Dogs harming livestock. ORS 609.205 prohibits keeping wild or exotic animals. ORS 433 Rabies Control includes requirements to report animal bites; impoundment, quarantine, and disposition; inoculation against rabies; records requirements; and requirement for fees to go to the County dog control fund. The County has an Intergovernmental Agreement with City of Portland to provide Off-Leash Park Enforcement services. The IGA expires in FY08. On Jan. 1, 2006 a new dangerous dog state law took effect with some criminal sanctions.

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
	2008	2008	2009	2009
Program Expenses				
Personnel	\$969,232	\$0	\$1,019,815	\$0
Contracts	\$60,000	\$0	\$75,000	\$0
Materials & Supplies	\$35,100	\$0	\$40,150	\$0
Internal Services	\$138,187	\$0	\$158,613	\$0
Cash Transfer	\$0	\$95,000	\$0	\$95,000
Subtotal: Direct Exps:	\$1,202,519	\$95,000	\$1,293,578	\$95,000
Administration	\$55,498	\$0	\$67,830	\$0
Program Support	\$478,460	\$368,621	\$517,161	\$299,968
Subtotal: Other Exps:	\$533,958	\$368,621	\$584,991	\$299,968
Total GF/non-GF:	\$1,736,477	\$463,621	\$1,878,569	\$394,968
Program Total:	\$2,200,098		\$2,273,537	
Program FTE	13.50	0.00	13.50	0.00
Program Revenues				
Intergovernmental	\$0	\$60,000	\$0	\$60,000
Other / Miscellaneous	\$95,000	\$35,000	\$95,000	\$35,000
Program Revenue for Admin	\$229,190	\$241,120	\$288,092	\$299,968
Total Revenue:	\$324,190	\$336,120	\$383,092	\$394,968

Explanation of Revenues

Revenue from Notice of Infractions fines: Projected 2,000 Notices of Infraction issued @ \$17.5/notice collection = \$35,000. The Intergovernmental Agreement with Portland for Off-Leash Park Enforcement services = \$60,000 for FY08--the last year of the IGA.

Significant Program Changes

Last year this program was: