

**Priority:** Vibrant Communities

**Lead Agency:** Library

**Program Offer Type:** Support

**Program Contact:** Lance Murty

**Related Programs:**

**Program Characteristics:**

**Executive Summary**

This program provides computers in Library facilities for the general public to use to access library services, including the catalog of books and other materials, library card account information, online research databases, and the Internet.

**Program Description**

Computer Services procures, installs, configures and maintains computers, printers, self-service books check-out stations, and other associated computer equipment for public visitors. The public uses these computers to access Library services and the Internet. Each Library location has computer equipment dedicated to: 1. providing access to the library catalog and research databases, and for the management of library card account information; 2. providing access for visitors with disabilities who may need specialized computers and software; 3. providing educational and recreational programs to children; 4. providing Internet access for children; and 5. providing Internet access for adults. Public computers also provide office automation software, such as word processing, to accomplish personal, business or school work. The Library also has public computers in training rooms at 4 locations, and in teen after-school homework lounges at 6 additional locations.

**Program Justification**

Library public computers offer access to the Internet and office software to those who may not have a computer or Internet service available to them at home, school, or work. This program offer links to the strategies of promoting literacy and learning and providing cultural and recreational opportunities. Children and adults use public computers at the Library for learning by using them to access the library catalog and many library services, such as homework help, instructional software for children, and the Library's research databases. Library public computers provide a variety of cultural and recreational opportunities via online Library services and through the Internet.

**Performance Measures**

Measure Type	Primary Measure	Previous Year Actual (FY06-07)	Current Year Purchased (FY07-08)	Current Year Estimate (FY07-08)	Next Year Offer (FY08-09)
Output	Number of public computers	629	649	649	689
Outcome	Public usage of full Internet PCs	86.3%	87.0%	86.0%	86.0%

**Performance Measure - Description**

## Legal/Contractual Obligation

Measure No. 26-81 "Renew Five-Year Local Option Levy to Continue Library Services", November 2006 General Election – The levy language reads: "Continue programs for school age children, story hours for babies and toddlers, summer reading, literacy services for children in child care, programs for teens; Help teachers and students use library resources; Provide homework helpers to assist children with school work; Maintain free access to information; Update books and materials; Continue books delivery to homebound seniors and nursing home residents; Open planned libraries in underserved neighborhoods of East County and North Portland; Keep libraries open; Maintain current hours and services at Central and neighborhood libraries."

## Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
	2008	2008	2009	2009
<b>Program Expenses</b>				
Contracts	\$0	\$0	\$0	\$100,000
Materials & Supplies	\$0	\$287,000	\$0	\$586,794
Internal Services	\$0	\$3,845,302	\$0	\$4,248,394
Capital Outlay	\$0	\$64,000	\$0	\$64,000
Subtotal: Direct Exps:	<b>\$0</b>	<b>\$4,196,302</b>	<b>\$0</b>	<b>\$4,999,188</b>
Administration	\$0	\$0	\$0	\$0
Program Support	\$0	\$0	\$0	\$0
Subtotal: Other Exps:	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>
Total GF/non-GF:	<b>\$0</b>	<b>\$4,196,302</b>	<b>\$0</b>	<b>\$4,999,188</b>
Program Total:	<b>\$4,196,302</b>		<b>\$4,999,188</b>	
Program FTE	0.00	0.00	0.00	0.00
<b>Program Revenues</b>				
Program Revenue for Admin	\$0	\$0	\$0	\$0
<b>Total Revenue:</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>

## Explanation of Revenues

The Library Fund revenue allocated to this program offer represents a pro-rated share of Library Levy taxes (66%) and library-generated revenues such as book fines, interest earnings, and user charges for services provided to Library patrons (6%). General Fund revenue represents about 28% of the Library's total revenue.

## Significant Program Changes

**Last year this program was:** #80014, Computer Services  
No significant changes.