

**Priority:** Basic Needs

**Lead Agency:** Health Department

**Program Offer Type:** Existing Operating

**Program Contact:** MORROW Marcia M

**Related Programs:**

**Program Characteristics:**

### Executive Summary

The East County Health Center (EHC) provides comprehensive primary care and behavioral health services to the diverse, poor, underserved residents in East Multnomah County. The clinic serves seasonal migrant workers, pregnant women, infants, children that reside in East Multnomah County who, even if insured, would remain isolated from traditional forms of medical care because of where they live, the language they speak and their higher level of complex healthcare needs.

### Program Description

EHC provides culturally competent, comprehensive primary care, preventive health and enabling services such as transportation, translation, case management and health education which address the needs of the whole person. Services include acute and chronic illness care, family planning, prenatal, behavioral health treatment and preventive services (immunizations, well child, and nutrition services). Latinos (57%), women (67%) and children (46%). Uninsured (27%) and 17% are below the Federal Poverty Level (FPL).

### Program Justification

EHC provides services that are low cost, high quality and community based care that helps vulnerable members of the community maintain self sufficiency, keeping their health conditions from becoming chronic and debilitating. Services are operationally integrated to provide easy one stop service including insurance eligibility and enrollment, medical, dental, food vouchering and pharmacy services.

### Performance Measures

Measure Type	Primary Measure	Previous Year Actual (FY06-07)	Current Year Purchased (FY07-08)	Current Year Estimate (FY07-08)	Next Year Offer (FY08-09)
Output	Number of annual client visits	25,900	29,545	31,800	33,482
Outcome	Percentage of children who are up to date on immunizations at 35 months of age	73.0%	85.0%	80.0%	85.0%
Efficiency	Number of days for a new patient appointment	11	8	8	6
Quality	% of Patients who would "strongly agree" to recommend clinic to friends/family	65.0%	70.0%	75.0%	78.0%

### Performance Measure - Description

Output: Total number of clients served

Outcome: Percentage of children who are immunized by 35 months: Immunizations are vitally important in preventing infectious diseases, many of which can occur in the first year of life.

Efficiency: Number of days for new patient appointment: Measures effectiveness of timely availability for underserved Multnomah County residents to access healthcare services.

Changes in measures from last year due to: identified better measure for access to care (previously measured 2nd available appointment) and renewed focus on achieving CDC recommendation for immunization rates (90%) of children at age 35 months.

## Legal/Contractual Obligation

The ECHC complies with the Bureau of Primary Health Care (BPHC) grant, state Family Planning agency grant, Joint Commission Accreditation requirements, CLIA (Laboratory accreditation) requirements and CareOregon contractual obligations.

## Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
<b>Program Expenses</b>	2008	2008	2009	2009
Personnel	\$0	\$4,247,942	\$0	\$4,622,309
Contracts	\$0	\$214,325	\$0	\$172,529
Materials & Supplies	\$0	\$233,928	\$0	\$228,512
Internal Services	\$24,795	\$1,633,475	\$0	\$1,703,163
Subtotal: Direct Exps:	<b>\$24,795</b>	<b>\$6,329,670</b>	<b>\$0</b>	<b>\$6,726,513</b>
Administration	\$117,838	\$0	\$96,533	\$0
Program Support	\$1,672,311	\$1,390,859	\$1,840,992	\$1,400,507
Subtotal: Other Exps:	<b>\$1,790,149</b>	<b>\$1,390,859</b>	<b>\$1,937,525</b>	<b>\$1,400,507</b>
Total GF/non-GF:	<b>\$1,814,944</b>	<b>\$7,720,529</b>	<b>\$1,937,525</b>	<b>\$8,127,020</b>
Program Total:	<b>\$9,535,473</b>		<b>\$10,064,545</b>	
Program FTE	1.33	45.82	0.00	47.50
<b>Program Revenues</b>				
Indirect for dep't Admin	\$373,429	\$0	\$391,041	\$0
Fees, Permits & Charges	\$0	\$214,014	\$0	\$228,951
Intergovernmental	\$0	\$6,115,656	\$0	\$6,471,562
Other / Miscellaneous	\$0	\$0	\$0	\$26,000
Program Revenue for Admin	\$0	\$1,390,859	\$0	\$1,400,507
<b>Total Revenue:</b>	<b>\$373,429</b>	<b>\$7,720,529</b>	<b>\$391,041</b>	<b>\$8,127,020</b>

## Explanation of Revenues

Supported by Federal BPHC, Family Planning, state and local grants as well as enhanced Medicaid/Medicare revenue. County General fund is used as local in-kind to obtain and keep Primary Care and Family Planning grants.

## Significant Program Changes

✔ Significantly Changed

### Last year this program was:

#40023A East County Health Clinic

The East County Teen Clinic has been redesigned and incorporated into the School based Helath Center program to more effectively serve East County youth.