

Priority: Basic Needs

Lead Agency: Health Department

Program Offer Type: Existing Operating

Program Contact: Susan Kirchoff

Related Programs:

Program Characteristics:

Executive Summary

Dental Services provides Multnomah County residents with essential, urgent, routine and preventative services through clinic-based and school-based programs. The Dental Program works with many community partners, targeting un-served populations (approximately 15,000 uninsured children in Multnomah County) to assure access to dental care services. We are the largest Safety Net provider for vital dental care in Multnomah Co. We provide unique child-based services to uninsured and underinsured. We focus on access for pregnant women due to link with early childhood cavity prevention, using evidence based practice guidelines.

Program Description

Dental Services is comprised of the three specific areas listed below. Services are provided at four dental clinic sites service Medicaid (Oregon Health Plan) patients and uninsured patients. School and Community Dental program is the public health section of dental services providing education, fluoride treatments and dental sealant services to children in Multnomah County schools. Two specific access projects: "Baby Day" and "Pregnant Women" access children 0-24 months and uninsured pregnant women receiving prenatal care in Health Department clinics. Outreach, education, and dental treatment are provided for these patients. Recent research indicates that dental hygiene services provided during pregnancy decreases preterm delivery and improves infant health outcomes. Dental Access Program (DAP) provides triage and referrals for uninsured Multnomah County residents seeking dental care for critical, urgent, and routine dental needs. DAP partners with private dental providers and Multnomah County clinic sites for access. DAP also collaborates with numerous community agencies and coordinates volunteer dental services through Project Homeless Connect. MultiCare Dental DCO is a dental insurance plan for approximately 24,000 Oregon Health Plan enrollees managed by Multnomah County. It ensures members receive all dental services provided under the Oregon Health Plan benefit. MultiCare Dental DCO supports the Baby Day program and the Pregnant Women program with School and Community Dental.

Program Justification

Dental Services is an essential program that provides education, prevention, and dental treatment to Multnomah County's poorest and most vulnerable. In FY 06, MC Dental Program served >3500 uninsured children. Poor dental health has been shown to affect a person's overall health which can result in unnecessary and costly medical care. All dental programs target underserved populations including uninsured, at-risk children, pregnant women, homeless, disabled, minorities, and non-English speaking residents. School-based sealants and early childhood cavity prevention programs are validated in the scientific literature as effective strategies to prevent dental disease.

Performance Measures

Measure Type	Primary Measure	Previous Year Actual (FY06-07)	Current Year Purchased (FY07-08)	Current Year Estimate (FY07-08)	Next Year Offer (FY08-09)
Output	Dental services billable patient visits	47,000	48,620	48,620	48,212
Outcome	Percentage of Dental clinic clients receiving prevention services	42.0%	45.0%	45.0%	45.0%
Quality	Parents indicating positive experience with school dental program	0.0%	70.0%	70.0%	70.0%
Outcome	Percentage of uninsured pregnant women referred for dental services	0.0%	80.0%	80.0%	80.0%

Performance Measure - Description

Output: The number of patient visits measures access to dental services within the County clinics and the School Community Dental Program. The intent is to increase access to care for both Medicaid and uninsured clients using efficiencies and changes in staffing mix.

Quality: Measure parent's perception of a positive experience for child receiving services in School and Community Dental Program.

Outcome: Prevention services and services to pregnant women focus on the Public Health portion of dental services.

Legal/Contractual Obligation

Dental services are a requirement of the Bureau of Primary Health Care 330 Grant. MultiCare Dental DCO contracts with DMAP (Department of Medical Assistance Program) requiring the delivery of dental service to 24,000 enrolled clients.

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2008	2008	2009	2009
Personnel	\$809,260	\$6,772,396	\$742,508	\$7,073,734
Contracts	\$7,743	\$1,742,580	\$14,611	\$1,873,729
Materials & Supplies	\$45,069	\$423,346	\$43,618	\$442,917
Internal Services	\$136,163	\$1,773,425	\$135,492	\$1,844,644
Capital Outlay	\$0	\$37,521	\$0	\$0
Subtotal: Direct Exps:	\$998,235	\$10,749,268	\$936,229	\$11,235,024
Administration	\$198,019	\$0	\$174,671	\$0
Program Support	\$1,203,034	\$356,003	\$1,154,452	\$392,971
Subtotal: Other Exps:	\$1,401,053	\$356,003	\$1,329,123	\$392,971
Total GF/non-GF:	\$2,399,288	\$11,105,271	\$2,265,352	\$11,627,995
Program Total:	\$13,504,559		\$13,893,347	
Program FTE	7.11	76.34	8.49	73.85
Program Revenues				
Indirect for dep't Admin	\$627,819	\$0	\$653,137	\$0
Fees, Permits & Charges	\$0	\$567,451	\$0	\$243,662
Intergovernmental	\$0	\$10,182,016	\$0	\$10,983,862
Other / Miscellaneous	\$0	\$7,500	\$0	\$7,500
Program Revenue for Admin	\$0	\$356,003	\$0	\$392,971
Total Revenue:	\$627,819	\$11,112,970	\$653,137	\$11,627,995

Explanation of Revenues

The primary source of revenue is Medicaid funds; a combination of capitation and FQHC wrap around. Additional revenue is received from the Primary Care 330 Grant, patient fees, and other small grants that require services be provided to the target population. A small portion of the revenue is received from interest on a \$250,000 note required for MultiCare DCO to maintain its status as a managed care plan with the Oregon Health Plan.

Significant Program Changes

Last year this program was:
#40017 Dental Services