

**Priority:** Accountability  
**Program Offer Type:** Administration  
**Related Programs:**

**Lead Agency:** County Human Services  
**Program Contact:** Mary Shortall

**Program Characteristics:**

**Executive Summary**

Aging and Disability Services (ADS) is responsible for assuring that over 150,000 seniors and persons with disabilities have access to a comprehensive and coordinated service delivery system so that they remain independent and out of institutions. This program provides leadership, assures that results are achieved, ensures regulatory compliance, supports collaborative service delivery and use of best practices, and promotes the efficient and effective use of resources.

**Program Description**

ADS Administration provides leadership at the state and federal policy levels. It influences rules, priorities and funding formulas to promote effective services for Multnomah County seniors and people with disabilities. It is responsible for policy, planning, advocacy, and staff development for ADS. ADS serves over 46,000 people and employs 278 staff.

ADS Administration provides fiscal oversight for the Division and is responsible for managing a complex budget with multiple funding sources and requirements. ADS Administration maximizes resources by matching federal Medicaid funds and leveraging additional resources from the community through its partnerships.

Satisfaction surveys and customer input are used to continually improve ADS services. Advisory Councils assist ADS in a variety of areas and are important advocates for local services. ADS Administration employs innovative, evidence-based approaches to service delivery, and uses data, best practice reviews, staff experience, support from partners and other resources to serve clients effectively within available resources.

**Program Justification**

ADS Administration is closely aligned with the county's accountability strategies. ADS Administration is responsible for educating and informing the public about ADS services and performance, and involving advisors in program planning and decision making. ADS Administration is responsible for providing leadership that strengthens workforce competencies, advances quality improvement and evidence-based practices, and ensures culturally responsive services. ADS Administration manages the division budget and programs to maximize revenue, hold down costs and deliver services more effectively. ADS coordinates within the county and with other levels of government agencies to remove barriers and assure easy access to a seamless service system.

**Performance Measures**

| Measure Type | Primary Measure  | Previous Year Actual (FY06-07) | Current Year Purchased (FY07-08) | Current Year Estimate (FY07-08) | Next Year Offer (FY08-09) |
|--------------|--|--------------------------------|----------------------------------|---------------------------------|---------------------------|
| Output       | ADS sponsored opportunities for consumer education and/or input <sup>1</sup> | 76                             | 84                               | 93                              | 88                        |
| Outcome      | Advisors agree/strongly agree w/statement: Overall, ADS does its job well    | 77.3%                          | 80.0%                            | 80.0%                           | 80.0%                     |

**Performance Measure - Description**

<sup>1</sup>Estimate for FY09 represents a minimum expectation based on standing advisory committee meetings, planned events, and an estimate of unscheduled events.

Measures removed:

"% of Total ADS FTE in Administration:" FY07: 2.1%; FY08 Purchased: 2.1%; FY08 Estimate: 2.0%

"Complaints and comments resolved:" FY07: 28 (20 compliments and 8 complaints); FY08 Purchased: 50; FY08 Estimate: 10

## Legal/Contractual Obligation

CFR Part 92, OMB Circulars A-87 Federal Awards; 42 CFR 433.51 Part 4302(2) of State Medicaid manual re policy, leadership, state coordination, state policy, contract compliance; ORS 410.410-410.810 re Older Americans Act Services; OAR 411-0320-0000 to 411-032-0044 Older Americans Act specific authorizing statutes 45 CFR 1321.1; 35 CFR 1321.83.

## Revenue/Expense Detail

|                           | Proposed General Fund | Proposed Other Funds | Proposed General Fund | Proposed Other Funds |
|---------------------------|-----------------------|----------------------|-----------------------|----------------------|
| <b>Program Expenses</b>   | 2008                  | 2008                 | 2009                  | 2009                 |
| Personnel                 | \$51,372              | \$541,066            | \$53,826              | \$621,139            |
| Contracts                 | \$107,770             | \$69,883             | \$88,483              | \$146,033            |
| Materials & Supplies      | \$17,889              | \$114,761            | \$10,631              | \$149,622            |
| Internal Services         | \$0                   | \$124,055            | \$7,735               | \$122,673            |
| Subtotal: Direct Exps:    | <b>\$177,031</b>      | <b>\$849,765</b>     | <b>\$160,675</b>      | <b>\$1,039,467</b>   |
| Administration            | \$0                   | \$0                  | \$0                   | \$0                  |
| Program Support           | \$0                   | \$0                  | \$0                   | \$0                  |
| Subtotal: Other Exps:     | <b>\$0</b>            | <b>\$0</b>           | <b>\$0</b>            | <b>\$0</b>           |
| Total GF/non-GF:          | <b>\$177,031</b>      | <b>\$849,765</b>     | <b>\$160,675</b>      | <b>\$1,039,467</b>   |
| Program Total:            | <b>\$1,026,796</b>    |                      | <b>\$1,200,142</b>    |                      |
| Program FTE               | 0.53                  | 5.52                 | 0.52                  | 6.27                 |
| <b>Program Revenues</b>   |                       |                      |                       |                      |
| Indirect for dep't Admin  | \$15,199              | \$0                  | \$16,387              | \$0                  |
| Intergovernmental         | \$0                   | \$844,065            | \$0                   | \$1,038,967          |
| Other / Miscellaneous     | \$0                   | \$5,700              | \$0                   | \$500                |
| Program Revenue for Admin | \$0                   | \$0                  | \$0                   | \$0                  |
| <b>Total Revenue:</b>     | <b>\$15,199</b>       | <b>\$849,765</b>     | <b>\$16,387</b>       | <b>\$1,039,467</b>   |

## Explanation of Revenues

Funds include federal, State, local and private sources. Additional Medicaid funds generated by a match expenditure of local non-federal funds, mostly CGF at current match rate of 48% local to 52% federal.

State DHS funds 78% of ADS services. Medicaid funds are restricted for direct or related services for recipients of Medicaid program. OAA funds provided for residents' age 60+. DHS approves and funds annual plan for ADS, which must comply with state and federal rules. Local city (Troutdale, Fairview, and Portland), user fees, miscellaneous grants and contracts comprise a small portion of total funds.

The Legislatively Approved Budget for FY07-09 biennium provides Medicaid Equity for Area Agencies on Aging and Disability, funding local governments at 90% of State costs.

## Significant Program Changes

**Last year this program was:** #25027, ADS Administration

This Program Offer includes a 3% inflationary increase of \$179 over FY08 for the County General Fund portion of contracted client services.

Medicaid Equity funding will enable the program to hire a new position in FY09 (1.0 Program Coordinator) to coordinate agency wide staff training.