

Priority: Basic Needs

Lead Agency: Health Department

Program Offer Type: Existing Operating

Program Contact: MORROW Marcia M

Related Programs:

Program Characteristics:

Executive Summary

The East County Health Center (ECHC) provide comprehensive primary care and behavioral health services to the diverse, poor, underserved residents in East Multnomah County. The clinic serves seasonal migrant workers, pregnant women, infants, children that reside in East Multnomah County who, even if insured, would remain isolated from traditional forms of medical care because of where they live, the language they speak and their higher level of complex healthcare needs.

Program Description

ECHC provides culturally competent, comprehensive primary care, preventive health and enabling services such as transportation, translation, case management and health education which address the needs of the whole person. Services include acute and chronic illness care, family planning, prenatal, behavioral health treatment and preventive services (immunizations, well child, and nutrition services). Latinos (57%), women (67%) and children (46%). Uninsured (27%) and 17% are below the Federal Poverty Level (FPL).

Implementation of Electronic Medical Records this year has provided significant improvements in patient care, allowing clinicians immediate access to important patient information regardless of location, reduced paperwork, improved quality and coordination of care.

ECC is piloting a same day access schedule for clients needing immediate health care and is showing favorable results in decreased emergency room utilization and increased continuity of care and client satisfaction.

Program Justification

ECHC provides services that are low cost, high quality and community based that helps vulnerable members of the community maintain self sufficiency, keeping their health conditions from becoming chronic and debilitating. Services are operationally integrated to provide easy one stop service including insurance eligibility and enrollment, medical, dental, food vouchering and pharmacy services.

Performance Measures

Measure Type	Primary Measure	Previous Year Actual (FY05-06)	Current Year Purchased (FY06-07)	Current Year Estimate (FY06-07)	Next Year Offer (FY07-08)
Output	Number of annual client visits	26,316	29,568	25,915	29,545
Outcome	Percentage of children who are up to date on immunizations at 35 months of age	79.0%	0.0%	73.0%	85.0%
Efficiency	Number of days for a new patient appointment	0	0	11	8
Quality	% of Patients who would "strongly agree" to recommend clinic to friends/family	64.0%	64.0%	65.0%	70.0%

Performance Measure - Description

✔ **Measure Changed**

Output: Total number of clients served

Outcome: Percentage of children who are immunized by 35 months: Immunizations are vitally important in preventing infectious diseases, many of which can occur in the first year of life.

Efficiency: Number of days for new patient appointment: Measures effectiveness of timely availability for underserved Multnomah County residents to access healthcare services.

Changes in measures from last year due to: identified better measure for access to care (previously measured 2nd available appointment) and renewed focus on achieving CDC recommendation for immunization rates (90%) of children at age 35 months.

Legal/Contractual Obligation

The ECHC complies with the Bureau of Primary Health Care (BPHC) grant, state Family Planning agency grant, Joint Commission Accreditation requirements, CLIA (Laboratory accreditation) requirements and CareOregon contractual obligations.

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2007	2007	2008	2008
Personnel	\$349,521	\$4,371,701	\$96,083	\$4,364,721
Contracts	\$11,655	\$173,526	\$1,456	\$216,094
Materials & Supplies	\$39,491	\$241,168	\$3,981	\$238,767
Internal Services	\$91,180	\$1,518,417	\$58,045	\$1,684,361
Subtotal: Direct Exps:	\$491,847	\$6,304,812	\$159,565	\$6,503,943
Administration	\$102,558	\$0	\$117,838	\$0
Program Support	\$1,746,704	\$1,229,413	\$1,672,311	\$1,390,859
Subtotal: Other Exps:	\$1,849,262	\$1,229,413	\$1,790,149	\$1,390,859
Total GF/non-GF:	\$2,341,109	\$7,534,225	\$1,949,714	\$7,894,802
Program Total:	\$9,875,334		\$9,844,516	
Program FTE	2.58	46.63	0.54	46.61
Program Revenues				
Indirect for dep't Admin	\$263,972	\$0	\$383,600	\$0
Fees, Permits & Charges	\$0	\$6,138,395	\$0	\$214,014
Intergovernmental	\$0	\$248,500	\$0	\$6,289,929
Program Revenue for Admin	\$115,059	\$1,229,413	\$0	\$1,390,859
Total Revenue:	\$379,031	\$7,616,308	\$383,600	\$7,894,802

Explanation of Revenues

Supported by Federal BPHC, Family Planning, state and local grants as well as enhanced Medicaid/Medicare revenue. County General fund is used as local in-kind to obtain and keep Primary Care and Family Planning grants.

Significant Program Changes

Last year this program was: #40031, Primary Care - East County Health Clinic

FY07 volume projection is lower due to decreased client visits associated with the implementation of the Electronic Medical record in June 06. It is anticipated that clinic visits will return to previous level for FY08.