

**Priority:** Basic Needs

**Lead Agency:** Health Department

**Program Offer Type:** Existing Operating

**Program Contact:** COCKRELL Deborah S

**Related Programs:**

**Program Characteristics:**

**Executive Summary**

Mid-County Health Center(MCHC)is the highest volume primary care clinic and serves clients in the poorest and most culturally diverse area of Multnomah County. MCHC provides vital health services for patients who, even if insured, would remain isolated from traditional forms of medical care because of where they live, the language they speak and their higher level of complex healthcare needs.With its Refugee Program and culturally competent staff, MCHC is an important health care safety net for thousands of uninsured members of the community.

**Program Description**

MCHC provides culturally competent, comprehensive primary care, preventive health and enabling services such as transportation, translation, case management and health education which address the needs of the whole person. Care that addresses their beliefs and culture is more likely to succeed in improving and maintaining their health. MCHC is tightly linked with refugee resettlement agencies (i.e., SOAR, IRCO, Catholic Charities). In 2006, 963 refugees were screened; of these 55% received on-going medical care. Mid County the highest proportion of non-English speaking residents. About 80% of all clients are or were refugees (Russia, Somalia, Sudan, Latin America, Vietnam, etc.). More than 80% of the MCHC staff speak another language, many were refugees themselves. 68% of clients had incomes at or below 100% of FPL, while 99.1% are at or below 200% of FPL.

**Program Justification**

MCHC services are designed specifically to prevent people from needing more costly and often less appropriate care. The refugee population often received no preventative care at home, leading to a disproportionately high rate of serious medical conditions (ie. diabetes, hypertension, heart disease, cancer). Most client families have 3+ children; some 10 or 11 - often with serious health problems (ie. asthma, diabetes, poor nutrition, no dental care, post-traumatic stress, etc.) which impact their schooling and development. This program helps them with pediatric and pre-natal services as well as referrals. These children often haven't been immunized for polio, tetanus, measles, TB etc. except for the bare minimum needed to enter this country. Many children receive their 1st complete vaccines at MCHC.

**Performance Measures**

Measure Type	Primary Measure	Previous Year Actual (FY05-06)	Current Year Purchased (FY06-07)	Current Year Estimate (FY06-07)	Next Year Offer (FY07-08)
Output	Number of annual client visits	31,391	35,558	31,725	32,288
Outcome	Percentage of children who are up to date on immunizations at 35 months of age	79.0%	0.0%	70.0%	85.0%
Efficiency	Number of days for a new patient appointment	0	0	8	8
Quality	% of patients who would "strongly agree" to recommend clinic to friends/family	65.0%	65.0%	67.0%	70.0%

**Performance Measure - Description**

 **Measure Changed**

Output: Total number of client visits

Outcome: Percentage of children who are immunized by 35 months: Immunizations are vitally important in preventing infectious diseases, many of which can occur in the first year of life.

Efficiency: Number of days for new patient appointment: Measures effectiveness of timely availability for underserved Multnomah County residents to access health care services.

Quality: Client satisfaction survey question which asks how likely they would be to recommend clinic to friends/family.

Changes in measures from last year due to: identified better measure for access to care (previously measured 2nd available appointment) and renewed focus on achieving CDC recommendation for immunization rates (90%) of children at age 35 months.

## Legal/Contractual Obligation

MCHC complies with the Bureau of Primary Health Care (BPHC) grant, state Family Planning agency grant, Joint Commission Accreditation requirements, CLIA (Laboratory accreditation) requirements and CareOregon contractual obligations.

Federally Qualified Health Center (FQHC) designation requires:

- Provision of comprehensive primary care and supportive care services.
- Services be available to all regardless of availability to pay.

## Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
	2007	2007	2008	2008
<b>Program Expenses</b>				
Personnel	\$0	\$4,909,769	\$0	\$5,348,037
Contracts	\$0	\$425,522	\$0	\$358,056
Materials & Supplies	\$0	\$492,293	\$0	\$300,404
Internal Services	\$0	\$1,327,028	\$173,426	\$1,428,445
Capital Outlay	\$0	\$105,150	\$0	\$25,004
Subtotal: Direct Exps:	<b>\$0</b>	<b>\$7,259,762</b>	<b>\$173,426</b>	<b>\$7,459,946</b>
Administration	\$115,966	\$0	\$128,493	\$0
Program Support	\$2,160,875	\$1,364,767	\$1,897,445	\$1,567,313
Subtotal: Other Exps:	<b>\$2,276,841</b>	<b>\$1,364,767</b>	<b>\$2,025,938</b>	<b>\$1,567,313</b>
Total GF/non-GF:	<b>\$2,276,841</b>	<b>\$8,624,529</b>	<b>\$2,199,364</b>	<b>\$9,027,259</b>
Program Total:	<b>\$10,901,370</b>		<b>\$11,226,623</b>	
Program FTE	0.00	56.10	0.00	57.55
<b>Program Revenues</b>				
Indirect for dep't Admin	\$358,592	\$0	\$446,953	\$0
Fees, Permits & Charges	\$0	\$7,259,763	\$0	\$0
Intergovernmental	\$0	\$0	\$0	\$7,459,946
Program Revenue for Admin	\$134,080	\$1,364,767	\$0	\$1,567,313
<b>Total Revenue:</b>	<b>\$492,672</b>	<b>\$8,624,530</b>	<b>\$446,953</b>	<b>\$9,027,259</b>

## Explanation of Revenues

Supported by Federal BPHC, Family Planning, state and local grants as well as enhanced Medicaid/Medicare revenue. County General fund is used as local in-kind to obtain and keep Primary Care and Family Planning grants.

## Significant Program Changes

Last year this program was: #40030, Primary Care - Mid-County Health Clinic