

Priority: Basic Needs
Program Offer Type: Existing Operating
Related Programs:

Lead Agency: Health Department
Program Contact: TIERNEY Kim H

Program Characteristics:

Executive Summary

Outreach to the Homeless is an essential part of the Multnomah County Health Care for Homeless (HCH) Program. Outreach sites/efforts engage and coax the most vulnerable and disenfranchised homeless into care. Outreach at the St. Francis, New Avenues, and Mobile Medical (VAN) clinics link the mentally ill, drug affected, impaired citizens with medical, mental health (MH), meds, drug treatment, housing. From satellite clinics and nursing outreach the most needy are eventually linked to services at Westside Health Center (WSHC), the primary hub for homeless services. Outreach work will be scaled back in the offer from the Van's current service level.

Program Description

WSHC and HCH Outreach provide the bulk of medical and mental health service to county's homeless. Many have dual diagnoses, bipolarity, schizophrenia, drug/alcohol abuse as well as serious medical conditions. Outreach services include:

- Two satellite clinics, each operating 2 days/week. St. Francis Dining Hall serves homeless adults. New Avenues for Youth serves homeless youth.
- Mobile Medical Van, new in June 2006 to increase outreach to homeless/medically underserved families and individuals throughout County. Operates 5 days/week - medical, MH, housing referrals at 8 host agencies.
- MC Health Care for Homeless collaborates with partners to coordinate Project Homeless Connect, increase supportive housing, and meet the goals of the 10 yr. Plan to End Homelessness.

Program Justification

Without outreach to homeless, our most vulnerable will not get served. We must go to the person. Outreach services save and change lives, and stabilize families. The interdisciplinary approach (medical, social work and mental health) is necessary to successfully moving chronically homeless families into long term housing. This model is also successful due to the collaboration with the host agencies.

Performance Measures

Measure Type	Primary Measure	Previous Year Actual (FY05-06)	Current Year Purchased (FY06-07)	Current Year Estimate (FY06-07)	Next Year Offer (FY07-08)
Output	Number of client visits	0	0	4,993	5,000
Outcome	% Outreach MH clients seen more than 2 times by PMHNP show improvement	0.0%	0.0%	60.0%	70.0%
Output	Number previously underserved clients (without an established medical provider)	0	0	1,372	1,400
Quality	% of Patients who would "strongly agree"	0.0%	0.0%	73.0%	75.0%

Performance Measure - Description

✔ **Measure Changed**

Outcome: 70% of Clients with more than 2 visits with Psych Nurse Practitioner will show improvement
 Output : Number of patients previously underserved: This measures the effectiveness of WSHC outreach services in reaching patients who would otherwise remain untreated for serious medical/mental health illnesses.
 Quality: Results of patient satisfaction survey indicate that 75% strongly agree that they would recommend the clinic to friends and family.

Legal/Contractual Obligation

WSHC/MC HCH Program complies with the Bureau of Primary Health Care grant, JCAHO requirements and Care Oregon contractual obligations. Federally Qualified Health Center (FQHC) designation requires:

*Provision of comprehensive primary care and supportive care services

*Available to all regardless of ability to pay

*Health Care for Homeless Programs require Outreach, MH, Drug/Alcohol, case management.

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2007	2007	2008	2008
Personnel	\$0	\$0	\$285,460	\$424,086
Contracts	\$0	\$0	\$0	\$45,778
Materials & Supplies	\$0	\$0	\$37,220	\$15,621
Internal Services	\$0	\$0	\$12,813	\$45,771
Subtotal: Direct Exps:	\$0	\$0	\$335,493	\$531,256
Administration	\$11,565	\$0	\$16,240	\$0
Program Support	\$242,383	\$33,256	\$123,201	\$47,400
Subtotal: Other Exps:	\$253,948	\$33,256	\$139,441	\$47,400
Total GF/non-GF:	\$253,948	\$33,256	\$474,934	\$578,656
Program Total:	\$287,204		\$1,053,590	
Program FTE	0.22	4.64	2.94	3.26
Program Revenues				
Indirect for dep't Admin	\$0	\$0	\$19,462	\$0
Fees, Permits & Charges	\$0	\$0	\$0	\$6,200
Intergovernmental	\$0	\$0	\$0	\$525,056
Program Revenue for Admin	\$0	\$0	\$0	\$47,400
Total Revenue:	\$0	\$0	\$19,462	\$578,656

Explanation of Revenues

Supported by Federal BPHC, Family Planning, state and local grants as well as enhanced Medicaid/Medicare revenue. County General fund is used as local in-kind to obtain and keep Primary Care and Family Planning grants.

Significant Program Changes

✔ Significantly Changed

Last year this program was: #40033, Primary Care - Westside Health Clinic and HIV Clinic
The Mobile Medical clinic opened in June 2006.