

Priority: Basic Needs
Program Offer Type: Existing Operating
Related Programs: 25080, 25083, 25092, 25093, 25078B
Lead Agency: County Human Services
Program Contact: Sean Derrickson

Program Characteristics:

Executive Summary

The Outreach Team provides intensive culturally competent outreach, pretreatment motivation/treatment readiness, care coordination and related services to homeless, high need/high cost clients who have chronic substance abuse, mental illness, and criminality and who do not access traditional services. The goal of the program is to transition clients into treatment and housing. Clients are contacted in the community, streets, jails, courts, hospitals, etc. Over 1700 clients are served per year. The team has transitioned 842 clients into treatment and 38 into housing over the past year. This unique program is developing a new "Best Practices" model to serve the highest needs, most vulnerable county residents.

Program Description

The Outreach Team addresses the needs of severely addicted clients who often suffer from mental health, addictions and physical illness. These clients typically experience chronic homelessness and repeated incarceration and hospitalization. The goal of the program is to get clients into treatment and housing. The team establishes daily contact with homeless individuals in the community/street or in the jails, hospital, etc.. The team works to motivate clients towards recovery and getting off the streets, assists clients with basic needs (food, clothes, etc.), and links or provides them with needed services. When clients are ready for treatment, the team works with contracted providers to secure and coordinate treatment for them. The team continues contact with the client to support their success in treatment/housing. The Outreach team includes members of ethnic communities who focus on African American, Hispanic/Spanish speaking, and Russian/Slavic speaking clients. Team services are also provided at the Community Court. Here they meet daily with defendants to assess any social service and crisis intervention needs they may have. They provide recommendations to the court and refer defendants to appropriate treatment and services. The Outreach Team is developing a new "Best Practices" model for addressing the needs of this high utilizing population and has already received attention and recognition from other counties nationally.

Program Justification

This program links to the Basic Needs Priority by assuring access to basic health services (addiction and mental health) for chronically homeless, addicted citizens of Multnomah County. The clients are extremely high utilizers of county and city services in the jails, courts, and hospitals. The Outreach Team offers initial crisis level response and long-term case management to clients and will result in clients moving from chronic, continuing care conditions toward a less vulnerable, more self-sufficient state. This program promotes healthy behaviors by addressing the use of drugs and alcohol and its negative impacts. The Outreach Team assists vulnerable populations in obtaining and maintaining permanent housing through case management, advocacy and counseling support. The program ties to the 10-year Plan to End Homelessness by directly targeting homeless individuals as clients. This Program links to offer 25092 (Severely Addicted Multi-Diagnosed), as that program provides the treatment and housing to Outreach Team clients entering treatment.

Performance Measures

Measure Type	Primary Measure	Previous Year Actual (FY05-06)	Current Year Purchased (FY06-07)	Current Year Estimate (FY06-07)	Next Year Offer (FY07-08)
Output	Number of team client contacts	1,500	5,000	5,555	5,000
Outcome	Number transitioned into treatment or housing	70	90	842	800

Performance Measure - Description

In fiscal year 06-07 the team has: 5500+ contacts with clients, made over 2000 referrals to treatment and social services, and has successfully transitioned over 870 individuals into treatment services and or housing.

Legal/Contractual Obligation

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2007	2007	2008	2008
Personnel	\$822,110	\$14,258	\$752,255	\$34,670
Contracts	\$0	\$0	\$0	\$16,000
Materials & Supplies	\$10,405	\$142	\$8,757	\$0
Internal Services	\$110,577	\$9,883	\$94,474	\$3,744
Subtotal: Direct Exps:	\$943,092	\$24,283	\$855,486	\$54,414
Administration	\$37,315	\$824	\$54,238	\$1,948
Program Support	\$108,002	\$1,200	\$130,265	\$1,197
Subtotal: Other Exps:	\$145,317	\$2,024	\$184,503	\$3,145
Total GF/non-GF:	\$1,088,409	\$26,307	\$1,039,989	\$57,559
Program Total:	\$1,114,716		\$1,097,548	
Program FTE	9.86	0.14	8.61	0.39
Program Revenues				
Intergovernmental	\$0	\$24,283	\$0	\$54,414
Program Revenue for Admin	\$0	\$2,024	\$0	\$3,145
Total Revenue:	\$0	\$26,307	\$0	\$57,559

Explanation of Revenues

\$14,400 from State Mental Health Grant Award - estimated 07-09 biennium contract.
 \$16,000 Local 2145 Beer and Wine Tax. \$24,014 Weed and Seed Grant.

Significant Program Changes

Last year this program was: #25081A, A & D Community Based Services (CBS)

Significantly higher numbers reported transitioned into treatment and housing are due to increased client contact and number of clients, as well as a newly created data tracking system that has allowed for better tracking of clients transitioned into treatment and housing.

Last year this offer also included Program Offer 25081B, this offer rolls 25081A and 25081B into a single offer 25081A for FY 07-08.