

Program # 25056A - Mental Health Urgent Care Walk-In Clinic & Mobile Crisis Outreach **Version 2/23/2007 s**

Priority: Basic Needs **Lead Agency:** County Human Services
Program Offer Type: Existing Operating **Program Contact:** Karl Brimner
Related Programs: 25055, 25058, 25062, 25063, 25068, 25070

Program Characteristics:

Executive Summary

This program ensures that adults and children who are experiencing a mental health crisis have access to emergent psychiatric clinical services at the Urgent Care Walk-In Clinic and a mobile crisis outreach team. These services keep individuals and families safe and supported in the community. Mobile crisis outreach averages over 10,000 contacts annually, the Walk-In Clinic over 5,000.

Program Description

This program provides urgent and emergency services to individuals and families experiencing mental health crises. For many 'at-risk' individuals, the Walk-In Clinic and mobile crisis outreach are the entry points to the mental health system. Staffing is provided by master's level clinicians and licensed medical professionals. Services include clinical assessment, emergency crisis intervention, and triage to community treatment resources. The County's Crisis Call Center dispatches mobile crisis outreach teams and coordinates referrals to the Walk-In Clinic. Mobile crisis outreach is available 24/7, 365 days/year. The Walk-In Clinic is open seven days a week from 7:00 a.m. to 10:30 p.m. Individuals and families have the benefit of professional intervention either in the Clinic or in their own environment. Mobile crisis outreach has several specialized services including a culturally specific team providing direct care as well as consultation to other team members. Services provided through this program are brief in nature but contribute to long-term stability through referral to appropriate agencies. Through these paired services, costly hospitalizations and emergency departments visits are greatly decreased. Law enforcement agencies have a priority telephone line to mobile outreach when individuals experiencing psychiatric emergencies are at risk of incarceration for their own or the public's safety. Mobile crisis outreach is likewise used by the business community and other citizens to engage individuals with symptoms of mental illness who are homeless and in need of care.

Program Justification

This program links to the Basic Living Needs priorities by providing immediate access to community-based care. The program is designed to intervene when individuals or families face immediate risk to health, independence, and safety. These programs provide access to healthcare, service coordination, comprehensive community supports and family-centered, culturally appropriate interventions. By providing adequate healthcare, this program links to the Poverty Elimination Framework.

Performance Measures

Measure Type	Primary Measure	Previous Year Actual (FY05-06)	Current Year Purchased (FY06-07)	Current Year Estimate (FY06-07)	Next Year Offer (FY07-08)
Output	Total Mobile Crisis Outreach Contacts Annually	10,608	12,700	10,600	10,600
Outcome	Average Mobile Crisis Outreach Contacts Per Individual Served	7	7	4	4
Output	Total Urgent Walk-in Clinic Visits	5,494	6,000	5,305	5,400
Outcome	% Walk-in Clients Served without Hospital or ER Referral	97.0%	98.0%	97.0%	97.0%

Performance Measure - Description

Total Mobile Crisis Outreach Contacts include all contacts made in response to community and may include multiple contacts with a single individual. *Current Year Purchased figure reflects an overestimation. Average Mobile Crisis Outreach Contacts Per Individual Served represents total contacts divided by total unduplicated individuals. Total Urgent Walk-in Clinic Visit is a count of all mental health visits provided to walk-in clients. Percent of Walk-in clients served without referral to hospital or ER is the total number served minus the number sent to hospital divided by total served.

Legal/Contractual Obligation

State of Oregon Mental Health Organization contract, Statement of Work. Oregon Administrative Rules 410-141-0120 and 410-141-0140. Local Mental Health Authority/Community Mental Health Program responsibility to provide crisis services, Oregon Revised Statute 430.630.

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2007	2007	2008	2008
Contracts	\$778,260	\$3,489,474	\$1,588,498	\$2,702,584
Subtotal: Direct Exps:	\$778,260	\$3,489,474	\$1,588,498	\$2,702,584
Administration	\$106,376	\$52,859	\$100,711	\$96,758
Program Support	\$307,885	\$76,947	\$241,880	\$59,459
Subtotal: Other Exps:	\$414,261	\$129,806	\$342,591	\$156,217
Total GF/non-GF:	\$1,192,521	\$3,619,280	\$1,931,089	\$2,858,801
Program Total:	\$4,811,801		\$4,789,890	
Program FTE	0.00	0.00	0.00	0.00
Program Revenues				
Intergovernmental	\$0	\$1,557,374	\$0	\$2,702,584
Other / Miscellaneous	\$0	\$1,932,100	\$0	\$0
Program Revenue for Admin	\$0	\$129,806	\$0	\$156,217
Total Revenue:	\$0	\$3,619,280	\$0	\$2,858,801

Explanation of Revenues

\$2,702,584 from State Mental Health Grant Award - estimated 07-09 biennium contract.

In FY07, \$1,932,100 of CGF was replaced with one-time-only State Mental Health Grant Beginning Working Capital. Only \$738,568 of that original \$1,932,100 in County General Funds is being requested in FY08.

Significant Program Changes

Last year this program was: #25056, Mental Health Urgent Care Walk-in Clinic and Mobile Outreach
Revenue streams have been adjusted to reflect the clients served by this program. MHASD is budget neutral in its overall request for County General Funds.