

Priority:	Basic Needs	Lead Agency:	County Human Services
Program Offer Type:	Innovative/New Program	Program Contact:	Chiquita Rollins
Related Programs:	25040A		

Program Characteristics:

Executive Summary

Assuring Quality of Domestic Violence (DV) Response adds a full-time position to provide needed capacity to better assure timely/accurate service level data and compliance with contract requirements and State and Federal laws; and to continue to write grants to increase/improve services, fully staff DV Fatality Reviews, including interviews with family/friends and implementation of some recommendations, and maintain current participation in state policy and funding decisions. This capacity is essential for further development a high quality response to DV in our community and to reduce risk of liability if audited.

Program Description

The level of CGF support for staff (2.1 FTE) has changed little since FY'02. There has been significant added responsibility since then: administering victim services funding (\$1.8 million, FY03), managing DV-related Homeless Management Information System (HMIS, FY06); staffing Fatality Review process (FY07), and participating in department activities (FY05), such as management team, Project Homeless Connect, and Bridges to Housing. Additional staff time will support:

- Monitoring of contractors and increased training and technical assistance to assure quality services and compliance with contract and funding requirements. Federal funders recently issued more stringent rules and monetary consequences for late/inaccurate reports and have indicated their intent to more vigorously audit recipients. This will require a higher level of attention to reporting, record-keeping and programmatic requirements.
- Comprehensive support of DV fatality reviews, including interviews with family/friends and implementation of some recommendations to prevent future homicides. Interviews provide valuable insight into potential strategies.
- Regular review of contractor service data in HMIS to assure completeness and accuracy, and periodic analysis of that data to document performance measures.
- Increased support for community partnerships, implementation of evidence-based service models and linkages within the county, such as Project Homeless Connect, DCHS housing work group, and maintain existing and expand collaborations to employers, and community/civic organizations.

Program Justification

This program aligns with Basic Living Needs priorities to assure minimum standards related to evidence-based practices, measurable results, program effectiveness and client outcomes are exceeded, for county staff and contractors. It will increase our ability to make maximum use of existing data through data analysis and reporting, increase quality assurance and improvement efforts, and implement standardized, user friendly information systems. It will also allow the employment of prevention strategies and behavior change models aimed across communities and will promote approaches or partnerships to support broad-based health and safety practices which address the Basic Need outcomes.

Performance Measures

Measure Type	Primary Measure	Previous Year Actual (FY05-06)	Current Year Purchased (FY06-07)	Current Year Estimate (FY06-07)	Next Year Offer (FY07-08)
Output	Contracted service providers monitored ¹	0	0	0	4
Outcome	Accuracy of HMIS data on 1st run	0.0%	0.0%	75.0%	90.0%
Outcome		0	0	0	0

Performance Measure - Description

New Measures

¹Program benchmark = 4 providers monitored.

Legal/Contractual Obligation

This offer increases our ability to complete requirements related to federal grants, and supports implementation of legislatively authorized activities: DV Fatality Review and Batterer Intervention Program evaluation.

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
	2007	2007	2008	2008
Program Expenses				
Personnel	\$0	\$0	\$80,617	\$0
Contracts	\$0	\$0	\$6,000	\$0
Materials & Supplies	\$0	\$0	\$3,553	\$0
Internal Services	\$0	\$0	\$1,510	\$0
Subtotal: Direct Exps:	\$0	\$0	\$91,680	\$0
Administration	\$0	\$0	\$192	\$0
Program Support	\$0	\$0	\$1,934	\$0
Subtotal: Other Exps:	\$0	\$0	\$2,126	\$0
Total GF/non-GF:	\$0	\$0	\$93,806	\$0
Program Total:	\$0		\$93,806	
Program FTE	0.00	0.00	1.00	0.00
Program Revenues				
Program Revenue for Admin	\$0	\$0	\$0	\$0
Total Revenue:	\$0	\$0	\$0	\$0

Explanation of Revenues

Additional general fund would go to: consultant for fatality reviews (\$6,000); 1.0 FTE Program Development Specialist; \$4,000 for Family Violence Coordinating Council publications, events and speakers' fees to assist in implementation of community wide models.

Significant Program Changes

Last year this program was:

This is a new program offer that recognizes the increasing complexity, requirements and special county-endorsed/led endeavors and the need to re-examine staffing needs and resources to maximize program effectiveness and client outcomes.