

**Priority:** Basic Needs

**Lead Agency:** County Human Services

**Program Offer Type:** Program Alternative /

**Program Contact:** Patrice Botsford

**Related Programs:**

**Program Characteristics:**

### Executive Summary

The Crisis Services program provides services for children and adults with developmental disabilities experiencing crises that place them at risk for out-of-home placement or health and safety concerns that would result in invasive or complicated resolutions,(as with civil commitment for adults). The program includes Region One, a five-county resource cooperative providing crisis placement for vulnerable clients.

### Program Description

Crisis Services for Individuals with Developmental Disabilities serves 330 individuals a year. Crisis services may be either short or long term and may lead to a complex or permanent change in placement. Situations are presented to a five-county regional committee along with a budget of proposed services, to find the most appropriate, cost-effective services to help avoid major life-changing catastrophes. A final cost-effective plan is authorized, implemented and tailored to the customer's needs. The crisis diversion process is a gateway to funded residential 24-hour care services.

### Program Justification

This program is supporting customers when they are least able to obtain or maintain for themselves their own health and safety needs. Crisis Services are designed to protect customers from deteriorating health, injurious behaviors, and to assist when caregivers are unable to keep their family member at home. This service benefits customers by providing supports over and above those included in their current plan of care. Additional benefits of this program include reduction of unnecessary involvement of helping agencies such as police, hospitals, and mental health providers.

### Performance Measures

| Measure Type | Primary Measure  | Previous Year Actual (FY05-06) | Current Year Purchased (FY06-07) | Current Year Estimate (FY06-07) | Next Year Offer (FY07-08) |
|--------------|--|--------------------------------|----------------------------------|---------------------------------|---------------------------|
| Output       | Total number of individuals served   | 319                            | 0                                | 330                             | 341                       |
| Outcome      | Percentage of individuals remaining stable upon exit from crisis services* | 74.0%                          | 0.0%                             | 80.0%                           | 80.0%                     |

### Performance Measure - Description

✔ **Measure Changed**

\*"stable" is defined by not re-entering crisis services within one year from date of original crisis; information from DHS SPD FY2003-2005 biennium statistics spreadsheet. Data relates to the Region 1 Crisis Diversion Office.

## Legal/Contractual Obligation

Crisis Services: Oregon Revised Statutes 427.007 and 430.610 through -.670 authorize and require certain services to be available to individuals and to families with a member who has developmental disabilities, including crisis services; these are fully described, by service, in particular Oregon Administrative Rules. Criminal history checks for direct service personnel and case managers are required and described in ORS 181.537, 409.010, and 409.050 and related OARs. Abuse reporting is covered by ORS 430.735 through 430.743.

## Revenue/Expense Detail

|                           | Proposed General Fund | Proposed Other Funds | Proposed General Fund | Proposed Other Funds |
|---------------------------|-----------------------|----------------------|-----------------------|----------------------|
|                           | 2007                  | 2007                 | 2008                  | 2008                 |
| <b>Program Expenses</b>   |                       |                      |                       |                      |
| Personnel                 | \$0                   | \$707,459            | \$0                   | \$897,317            |
| Contracts                 | \$0                   | \$221,303            | \$0                   | \$186,857            |
| Materials & Supplies      | \$0                   | \$1,321,754          | \$0                   | \$1,369,596          |
| Internal Services         | \$0                   | \$139,075            | \$0                   | \$209,062            |
| Subtotal: Direct Exps:    | <b>\$0</b>            | <b>\$2,389,591</b>   | <b>\$0</b>            | <b>\$2,662,832</b>   |
| Administration            | \$0                   | \$24,360             | \$0                   | \$52,179             |
| Program Support           | \$0                   | \$45,204             | \$0                   | \$31,478             |
| Subtotal: Other Exps:     | <b>\$0</b>            | <b>\$69,564</b>      | <b>\$0</b>            | <b>\$83,657</b>      |
| Total GF/non-GF:          | <b>\$0</b>            | <b>\$2,459,155</b>   | <b>\$0</b>            | <b>\$2,746,489</b>   |
| Program Total:            | <b>\$2,459,155</b>    |                      | <b>\$2,746,489</b>    |                      |
| Program FTE               | 0.00                  | 10.00                | 0.00                  | 10.00                |
| <b>Program Revenues</b>   |                       |                      |                       |                      |
| Indirect for dep't Admin  | \$9,127               | \$0                  | \$21,121              | \$0                  |
| Fees, Permits & Charges   | \$0                   | \$5,000              | \$0                   | \$8,400              |
| Intergovernmental         | \$0                   | \$2,384,591          | \$0                   | \$2,654,432          |
| Program Revenue for Admin | \$0                   | \$69,564             | \$0                   | \$83,657             |
| <b>Total Revenue:</b>     | <b>\$9,127</b>        | <b>\$2,459,155</b>   | <b>\$21,121</b>       | <b>\$2,746,489</b>   |

## Explanation of Revenues

Multnomah County serves as the fiscal agent for the Region, and each county contributes a portion of their crisis funds to it. Regional and Multnomah County crisis funds are not intermingled. All crisis diversion services are funded with State and federal funds in the amount of \$2,654,432 through the State Mental Health Grant Award, and \$8,400 in miscellaneous fees.

## Significant Program Changes

Last year this program was: #25012, DD BASIC NEEDS

Services in this program offer have been reconfigured to reflect the restructured services of the Division. The above figures for 2006-07 best represent crisis services in last year's Basic Needs offer separated out because in the new structure, crisis stands as its own offer. This provides the reader with more comparable figures across the two years. Operations within the crisis unit have no significant changes.