

Priority: Accountability
Program Offer Type: Program Alternative /
Related Programs: 10008A

Lead Agency: Citizen Involvement
Program Contact: Kathleen Todd

Program Characteristics:

Executive Summary

A community of involved citizens is fundamental to building trust and accountability in County government. This offer provides the resources for the Citizen Involvement Committee through, its office, to energetically pursue this goal.

Program Description

This offer 1) opens the Office of Citizen Involvement during regular business hours;2) provides citizens and the county with a single common site for volunteer information and opportunities as called for by Auditor Flynn, the Citizen Participation Assessment and the Citizen Involvement Task Force Report; 3) provides reception and clerical support to citizens and the Director of the Office;4) shortens the processing time for citizen requests and recommendations; 5) removes existing and perceived barriers through the use of a variety of communication tools; 6) frees up the Director to a) take discussions to communities that currently do not participate in county government, b) recruit, sustain, and keep engaged current volunteers, c) provide enhanced support and direction to the Citizen Budget Advisory Program, d) build a mutual support network between and among citizens and county staff, e) provide orientation for citizen volunteers to foster and deepen their understanding of the structure and process of county government.

Program Justification

This offer supports county accountability and transparency strategies in multiple ways: 1) by retaining and expanding the county's community of citizens who are actively engaged in its government; 2) by enhancing the public's awareness of what the county is doing while providing for and facilitating additional avenues for citizens to contribute to program development and direction; 3) by focusing efforts on seeking out and engaging the habitually disengaged; 4) by providing enhanced support to those already engaged in county government; 5) by providing a single entry point for citizens to access county government and volunteer information; 6) by allowing for regular updates to the CIC Website & publications.

Performance Measures

Measure Type	Primary Measure	Previous Year Actual (FY05-06)	Current Year Purchased (FY06-07)	Current Year Estimate (FY06-07)	Next Year Offer (FY07-08)
Output	Additional Citizen Involvement Opportunities	0	0	0	260
Outcome	Additional Volunteer Hours	0	0	0	400
Quality	% of Participants attending events who felt time was well spent	0.0%	0.0%	0.0%	90.0%

Performance Measure - Description

This offer adds 40% of the base purchase because of startup, training and familiarization. It is anticipated that in the second year this offer will purchase 200% of the base as leverage efficiencies take effect.

Legal/Contractual Obligation

Chapter Re: Chapter 3.75 Multnomah County Home Rule Charter; Resolution 8-86, Resolution 95-245, Multnomah County Code 2.30.640; 3.30-3.306 1. The County Charter states that the commission "shall appropriate sufficient funds for the operation of the office and the committee". A minimum level of a Director is set by the amended enabling ordinance establishing the office with the statement that "this office shall be adequately funded".

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
	2007	2007	2008	2008
Program Expenses				
Personnel	\$0	\$0	\$51,432	\$0
Subtotal: Direct Exps:	\$0	\$0	\$51,432	\$0
Administration	\$0	\$0	\$0	\$0
Program Support	\$0	\$0	\$0	\$0
Subtotal: Other Exps:	\$0	\$0	\$0	\$0
Total GF/non-GF:	\$0	\$0	\$51,432	\$0
Program Total:	\$0		\$51,432	
Program FTE	0.00	0.00	1.00	0.00
Program Revenues				
Program Revenue for Admin	\$0	\$0	\$0	\$0
Total Revenue:	\$0	\$0	\$0	\$0

Explanation of Revenues

General Fund

Significant Program Changes

✔ Significantly Changed

Last year this program was:

The creation and operation of a 'one-stop shopping' facility for citizen involvement opportunities, citizen involvement information and active policy issues has been called for by many reports and observers. The additional staff will provide the resources needed to accomplish this, while simultaneously freeing the Director to engage in pro-active work with county officers, county employees and the larger community to enhance the understanding and acceptance of the value of active citizen participation in county governance.