

**Priority:** Vibrant Communities  
**Program Offer Type:** Existing Operating  
**Related Programs:** 91001, 91003, 91004

**Lead Agency:** Community Services  
**Program Contact:** Mike Oswald

**Program Characteristics:**

**Executive Summary**

The Animal Services' Field Services program provides 24 hour-a-day response to public safety emergencies involving animals; rescues injured, sick, and abused animals; enforces city, county, and state laws; and, provides community education and assistance in resolving neighborhood animal nuisances. Service is provided to the community 7 days-a-week, including all holidays. This program serves all cities and unincorporated areas in Multnomah County.

**Program Description**

The Field Services program offers the following services: Public safety emergencies-protecting the public from aggressive, dangerous dogs attacking and injuring people and other animals. Animal emergency rescue - rescue injured, sick, abused, and neglected animals. Public health - investigate public health reports of animal bites, quarantine animals for rabies and enforce state rabies laws. Animal welfare protection - investigate cases of animal neglect, abuse and abandonment; dog fighting; and, ensure humane standards of animal care in licensed animal facilities. Neighborhood livability - Assist the public in resolving neighborhood nuisances involving animals; neighborhood mediation referral, regulate potentially dangerous dog ownership, impound stray animals; and, Off-Leash park program. Community education – promote responsible pet ownership. Enforce city, county, and state laws involving animals. Manage the administrative hearings process to resolve ordinance violations. Team with law enforcement agencies and District Attorney on criminal cases involving animals.

**Program Justification**

The mission of Animal Services is to protect the health, safety and welfare of people and animals in Multnomah County. Nearly one-half of all households in neighborhoods throughout Multnomah County own a dog and/or cat. Every day, seven days a week, the Field Services program protects human health and animal welfare that promote healthy, safe neighborhoods and community. These services directly contribute to clean, healthy neighborhoods, which is the top priority strategy for achieving a vibrant sense of community. Field Services provides citizen's with access to essential emergency services 24 hours/day. Multnomah County Animal Services is the sole animal service provider for all cities and unincorporated areas within Multnomah County.

**Performance Measures**

Measure Type	Primary Measure	Previous Year Actual (FY05-06)	Current Year Purchased (FY06-07)	Current Year Estimate (FY06-07)	Next Year Offer (FY07-08)
Output	Calls for Service	12,255	15,000	12,200	7,000
Outcome	Average emergency response time (minutes)	28	25	25	25
Outcome	Priority Investigation response time (days)	0	0	10	10

**Performance Measure - Description**

✔ **Measure Changed**

Calls for service is an output measure of service demand. The other measures capture response time across three priorities: Emergencies (1st Priority) measured in minutes; and Priority investigations (cruelty and animal bites) measured in days from initial call to first contact. In FY06, Field Services responded to 12,255 calls for service: 950 emergency calls; 735 bite investigations; 1,314 animal cruelty/welfare investigations; 1,870 dead animal service calls; 7,386 neighborhood nuisance complaints. Response time on Priority investigations is a changed measure for FY08. The FY07 measures were the percentage of calls responded to within a stated time, which proved to be difficult to reliably collect

## Legal/Contractual Obligation

ORS 609.010 to 609.190 pertains to Animal Control mandates. This includes: Dogs running at large; Dogs as Public Nuisance; Potentially Dangerous and Dangerous Dogs; Impoundment and shelter requirements; Dog Licensing; Impoundment of Dogs harming livestock. ORS 609.205 prohibits keeping wild or exotic animals. ORS 433 Rabies Control includes requirements to report animal bites; impoundment, quarantine, and disposition; inoculation against rabies; records requirements; and requirement for fees to go to the County dog control fund. The County has an Intergovernmental Agreement with City of Portland to provide Off-Leash Park Enforcement services. The IGA expires in FY08. On Jan. 1, 2006 a new dangerous dog state law took effect with some criminal sanctions.

## Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
	2007	2007	2008	2008
<b>Program Expenses</b>				
Personnel	\$1,100,970	\$0	\$973,434	\$0
Contracts	\$60,000	\$0	\$60,000	\$0
Materials & Supplies	\$37,500	\$0	\$35,100	\$0
Internal Services	\$185,941	\$0	\$138,187	\$0
Cash Transfer	\$0	\$175,000	\$0	\$95,000
<b>Subtotal: Direct Exps:</b>	<b>\$1,384,411</b>	<b>\$175,000</b>	<b>\$1,206,721</b>	<b>\$95,000</b>
Administration	\$67,532	\$0	\$55,498	\$0
Program Support	\$404,625	\$240,484	\$478,460	\$368,621
<b>Subtotal: Other Exps:</b>	<b>\$472,157</b>	<b>\$240,484</b>	<b>\$533,958</b>	<b>\$368,621</b>
<b>Total GF/non-GF:</b>	<b>\$1,856,568</b>	<b>\$415,484</b>	<b>\$1,740,679</b>	<b>\$463,621</b>
<b>Program Total:</b>	<b>\$2,272,052</b>		<b>\$2,204,300</b>	
Program FTE	15.00	0.00	13.50	0.00
<b>Program Revenues</b>				
Fees, Permits & Charges	\$0	\$45,000	\$0	\$0
Intergovernmental	\$0	\$100,000	\$0	\$60,000
Other / Miscellaneous	\$175,000	\$30,000	\$95,000	\$35,000
Program Revenue for Admin	\$229,167	\$240,484	\$229,190	\$241,120
<b>Total Revenue:</b>	<b>\$404,167</b>	<b>\$415,484</b>	<b>\$324,190</b>	<b>\$336,120</b>

## Explanation of Revenues

Revenue from Notice of Infractions fines: Projected 2,000 Notices of Infraction issued @ \$17.5/notice collection = \$35,000. The Intergovernmental Agreement with Portland for Off-Leash Park Enforcement services = \$60,000 for FY08--the last year of the IGA.

## Significant Program Changes

✔ Significantly Changed

**Last year this program was:** #91002A, Animal Services Field Services - Base Level

This program offer represents a reduction to FY07 service levels. Animal Services will discontinue funding neighborhood nuisance complaint services; these include: requests to pick-up stray dogs; loose nuisance animals, barking dogs, and wildlife. Animal Services will expand self service resources to reduce the impact of this reduction of services. 1.50 positions will be eliminated from this program.