

**Priority:** Basic Needs

**Lead Agency:** Health Department

**Program Offer Type:** Existing Operating

**Program Contact:** SMITH Wilma J

**Related Programs:**

**Program Characteristics:**

**Executive Summary**

North Portland Health Center (NPHC) provides care to vulnerable citizens of North Portland who, even if insured, would remain isolated from traditional forms of medical care because of lack of supportive services and their higher level of complex health care needs. This community consists of a very diverse population, many of whom are below the federal poverty guidelines. Without these services the whole community suffers through increased rates of disease, mortality rate, teen pregnancy rate, student drop-out rate, infant mortality, and higher costs to the community as a result of increased Emergency Room visits by individuals who have no other options for health care.

**Program Description**

NPHC provides culturally competent, comprehensive primary care, preventive health and enabling services such as transportation, translation, case management and health education which address the needs of the whole person. Care that addresses their beliefs and culture is more likely to succeed in improving and maintaining their health. Services include acute and chronic illness care, family planning, prenatal, behavioral health treatment and preventive services (immunizations, well child, and nutrition services). Other services provided include Medicaid eligibility screening, obstetrics and gynecology services, ancillary support such as laboratory and pharmacy. 34% Latinos, 79 % are at or below 100% of the Federal Poverty Level (FPL), 98.1% are at or below 200% of the FPL. NPHC has increased use of group visits which have enabled the clinic to make high-quality care more accessible to chronically ill patients in our community and have increased patients' ownership of their illnesses (self management) Implementation of the Electronic Medical Record this year has provided significant improvements in patient care, allowing clinicians immediate access to important patient information regardless of location, reduced paperwork, improved quality and coordination of care.

**Program Justification**

North Portland Health Center provides a vital safety net, offering care to thousands of uninsured members of the community. NPHC services are designed specifically to prevent people from needing more costly and often less appropriate care. Services are low cost, high quality clinical and community based care that helps vulnerable members of the community maintain their self sufficiency, keeping their health conditions from becoming chronic and debilitating.

**Performance Measures**

Measure Type	Primary Measure	Previous Year Actual (FY05-06)	Current Year Purchased (FY06-07)	Current Year Estimate (FY06-07)	Next Year Offer (FY07-08)
Output	Number of annual client visits	14,982	16,926	16,814	16,175
Outcome	Percentage of children who are up to date on immunizations at 35 months of age	79.0%	0.0%	68.0%	85.0%
Efficiency	Number of days for a new patient appointment	0	0	12	8
Quality	% of Patients who would "strongly agree" to recommend clinic to friends/family	73.0%	70.0%	76.0%	80.0%

**Performance Measure - Description**

 **Measure Changed**

Output: Total number of client visits

Outcome: Percentage of children who are immunized by 35 months: Immunizations are vitally important in preventing infectious diseases

Efficiency: Number of days for new patient appointment. Measures effectiveness of timely availability for underserved residents to access health care services.

## Legal/Contractual Obligation

North Portland Health Clinic complies with the Bureau of Primary Health Care grant, JCAHO accreditations requirements and Care Oregon contractual obligations

## Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
	2007	2007	2008	2008
<b>Program Expenses</b>				
Personnel	\$275,197	\$2,566,971	\$362,374	\$2,557,462
Contracts	\$11,780	\$108,863	\$17,340	\$122,501
Materials & Supplies	\$36,192	\$129,185	\$16,067	\$113,533
Internal Services	\$72,972	\$879,556	\$197,966	\$902,024
Subtotal: Direct Exps:	<b>\$396,141</b>	<b>\$3,684,575</b>	<b>\$593,747</b>	<b>\$3,695,520</b>
Administration	\$65,226	\$0	\$72,202	\$0
Program Support	\$1,235,320	\$895,036	\$1,041,005	\$1,093,688
Subtotal: Other Exps:	<b>\$1,300,546</b>	<b>\$895,036</b>	<b>\$1,113,207</b>	<b>\$1,093,688</b>
Total GF/non-GF:	<b>\$1,696,687</b>	<b>\$4,579,611</b>	<b>\$1,706,954</b>	<b>\$4,789,208</b>
Program Total:	<b>\$6,276,298</b>		<b>\$6,496,162</b>	
Program FTE	2.56	28.69	3.77	26.53
<b>Program Revenues</b>				
Indirect for dep't Admin	\$141,903	\$0	\$207,589	\$0
Fees, Permits & Charges	\$0	\$3,684,584	\$0	\$117,341
Intergovernmental	\$0	\$0	\$0	\$3,578,179
Program Revenue for Admin	\$80,038	\$895,036	\$0	\$1,093,688
<b>Total Revenue:</b>	<b>\$221,941</b>	<b>\$4,579,620</b>	<b>\$207,589</b>	<b>\$4,789,208</b>

## Explanation of Revenues

Supported by Federal BPHC ,Family Planning, state and local grants as well as enhanced Medicaid/ Medicare revenue. County General fund is used as local in-kind to obtain and keep Primary Care and Family Planning grants and to serve uninsured patients.

## Significant Program Changes

**Last year this program was:** #40035, Primary Care - North Portland Health Clinic

Changes in measures from last year due to: identified better measure for access to care (previously measured 2nd available appointment) and renewed focus on achieving CDC recommendation for immunization rates (90%) of children at age 35 months.