

**Priority:** Basic Needs

**Lead Agency:** Health Department

**Program Offer Type:** Existing Operating

**Program Contact:** Susan Kirchoff

**Related Programs:**

**Program Characteristics:**

### Executive Summary

Dental Services provides Multnomah County residents with essential, urgent, routine, and preventive dental services through clinic-based and school-based programs. The Dental Program works with many community partners, targeting un-served populations (approximately 15,000 uninsured children in Multnomah County) to assure access to dental care services. We are the largest Safety Net provider for vital dental care in Multnomah Co. We provide unique child-based services to uninsured and underinsured. We focus on access for pregnant women due to link with early childhood cavities prevention, using evidence based practice guidelines.

### Program Description

Dental Services is comprised of the three specific areas listed below. Services are provided at four dental clinic sites serving Medicaid (Oregon Health Plan) clients and uninsured clients. School and Community Dental program is the public health section of dental services providing education, fluoride treatments and dental sealants services to children in Multnomah County schools. Two specific access projects: "Baby Day" and "Pregnant Women" access children 0-24 months and provide outreach, education, and dental treatment. Dental Access Program (DAP) provides triage and referrals for uninsured Multnomah County residents seeking dental care for critical, urgent, and routine dental needs. DAP partners with private dental providers and Multnomah County clinic sites for access. DAP also collaborates with numerous community agencies and coordinates volunteer dental services through Project Homeless Connect. MultiCare Dental DCO is a dental insurance plan for approximately 24,000 Oregon Health Plan enrollees managed by Multnomah County. It ensures clients receive all dental services provided under the Oregon Health Plan benefit. MultiCare Dental DCO supports the Baby Day program and the Pregnant Women program with School and Community Dental. Currently implementing a program to provide uninsured pregnant women with dental hygiene services. Recent research has indicated this results in decreased preterm deliveries and improved infant health outcomes.

### Program Justification

Dental Services is an essential program that provides education, prevention, and dental treatment to Multnomah County's poorest and most vulnerable. In FY 06, MC Dental Program served >3500 uninsured children. Poor dental health has been shown to affect a person's overall health which can result in unnecessary and costly medical care. All dental programs target underserved populations including uninsured, at-risk children, pregnant women, homeless, disabled, minorities, and non-English speaking residents. School-based sealants and early childhood cavities prevention programs are validated in the scientific literature as effective strategies to prevent dental disease.

### Performance Measures

Measure Type	Primary Measure	Previous Year Actual (FY05-06)	Current Year Purchased (FY06-07)	Current Year Estimate (FY06-07)	Next Year Offer (FY07-08)
Output	Dental services billable patient visits	46,060	46,980	47,000	48,620
Outcome	Percentage of Dental clinic clients receiving prevention services	42.0%	42.0%	42.0%	45.0%
Quality	Parents indicating positive experience with school dental program	0.0%	0.0%	0.0%	70.0%
Outcome	Percentage of uninsured pregnant women referred for dental services	0.0%	0.0%	0.0%	80.0%

### Performance Measure - Description

✔ **Measure Changed**

**Output:** The number of patient visits measures access to dental services within the County clinics and the School Community Dental Program. The intent is to increase access to care for both Medicaid and uninsured clients using efficiencies and changes in staffing mix.

**Quality:** Measure parent's perception of a positive experience for child receiving services in School and Community Dental Program.

**Outcome:** Prevention services and services to pregnant women focus on the Public Health portion of dental services.

## Legal/Contractual Obligation

Dental services are a requirement of the Bureau of Primary Health Care 330 Grant. MultiCare Dental DCO contracts with DMAP (Department of Medical Assistance Program) requiring the delivery of dental service to 24,000 enrolled clients.

## Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
<b>Program Expenses</b>	2007	2007	2008	2008
Personnel	\$598,163	\$6,672,348	\$812,976	\$6,790,702
Contracts	\$70,748	\$1,853,601	\$7,743	\$1,684,755
Materials & Supplies	\$45,781	\$344,245	\$45,079	\$429,471
Internal Services	\$69,306	\$1,644,469	\$136,153	\$1,817,025
Capital Outlay	\$2,140	\$22,860	\$0	\$39,753
Subtotal: Direct Exps:	<b>\$786,138</b>	<b>\$10,537,523</b>	<b>\$1,001,951</b>	<b>\$10,761,706</b>
Administration	\$180,975	\$0	\$198,019	\$0
Program Support	\$1,190,533	\$392,769	\$1,203,034	\$356,003
Subtotal: Other Exps:	<b>\$1,371,508</b>	<b>\$392,769</b>	<b>\$1,401,053</b>	<b>\$356,003</b>
Total GF/non-GF:	<b>\$2,157,646</b>	<b>\$10,930,292</b>	<b>\$2,403,004</b>	<b>\$11,117,709</b>
Program Total:	<b>\$13,087,938</b>		<b>\$13,520,713</b>	
Program FTE	5.59	74.36	8.98	74.47
<b>Program Revenues</b>				
Indirect for dep't Admin	\$483,097	\$0	\$628,099	\$0
Fees, Permits & Charges	\$0	\$2,295,301	\$0	\$82,451
Intergovernmental	\$0	\$8,242,229	\$0	\$10,671,756
Other / Miscellaneous	\$0	\$0	\$0	\$7,500
Program Revenue for Admin	\$82,586	\$392,769	\$0	\$356,003
<b>Total Revenue:</b>	<b>\$565,683</b>	<b>\$10,930,299</b>	<b>\$628,099</b>	<b>\$11,117,710</b>

## Explanation of Revenues

The primary source of revenue is Medicaid funds; a combination of capitation and FQHC wrap around. Additional revenue is received from the Primary Care 330 Grant, patient fees, and other small grants that require services be provided to the target population. A small portion of the revenue is received from interest on a \$250,000 note required for MultiCare DCO to maintain its status as a managed care plan with the Oregon Health Plan.

## Significant Program Changes

Last year this program was: #40037, Dental Services