

**Priority:** Basic Needs  
**Program Offer Type:** Existing Operating  
**Related Programs:** 25073, 25074, 25076A, 40024A  
**Program Characteristics:** Joint Offer

**Lead Agency:** County Human Services  
**Program Contact:** Peggy Samolinski

**Executive Summary**

Bienestar de La Familia (Well-being of the Family) is a multi-disciplinary approach serving the Latino community in Multnomah County. The program provides culturally specific and linguistically appropriate health, mental health, drug and alcohol, case management and domestic violence services to 1,711 children, families and adults countywide. Bienestar ensures care for vulnerable members of the community. The continuum of services impacts poverty, promotes family stability and assists families to meet basic living needs. Over 67% of children and families served are uninsured.

**Program Description**

The multi-disciplinary team includes: Mental health services (MHC) sited in La Clinica, Head Starts and CARES NW; La Clínica de Buena Salud (Primary, preventive and urgent health care); Alcohol and Drug Evaluation; Family Intervention and Resource Referral. Services include individual, family and group mental health and addiction services, prevention and early intervention services, consultation, crisis intervention, case management, food, stable housing, energy assistance, employment, clothing and information/referral. These culturally specific services are provided across the county in families' homes, schools and other locations. This is the anchor health care program for Multnomah County's homeless children and families. This past year all services have expanded to the growing Asian, Somali immigrants and Russian speaking families in the Cully neighborhood. Bienestar strives to eliminate health disparities by providing services to marginalized minority populations.

**Program Justification**

This program supports many of the basic living needs priorities. The offer links closely with the Policy Framework for Cultural Competency, School Aged- Policy and Early Childhood Framework. Bienestar provides interventions and coordination of services that meet basic needs thus directly connecting to the Basic Living Needs priority. 80% of mental health clients served were not insured and 60% of primary health care patients. This program consults and coordinates with other providers to build cultural competency in the community. In an effort to eliminate health and service disparities, Bienestar provides appropriate and coordinated care for Hispanic clients and families unable to access traditional services. This program provides care to vulnerable families and individuals who have little or no access to medical, mental health, alcohol and drug and social support services. Staff reflect the diversity of the community they serve. 2004 census states Hispanic population is 9.3% in Multnomah County.

**Performance Measures**

Measure Type	Primary Measure	Previous Year Actual (FY05-06)	Current Year Purchased (FY06-07)	Current Year Estimate (FY06-07)	Next Year Offer (FY07-08)
Output	Total unduplicated children, families and adults served by Bienestar	0	0	1,711	1,720
Outcome	% of children and families with no insurance receiving Spanish language svcs.	80.0%	72.0%	75.0%	80.0%
Quality	% of children who are up to date on immunizations at 35 months of age	79.0%	0.0%	73.0%	85.0%
Output	# of community events where bulk food was given to families and individuals	36	36	36	36

**Performance Measure - Description**

This is a joint program offer from Health Department and DCHS. All of the 2006-07 Performance Measures are available for each of the previously submitted program offers.

## Legal/Contractual Obligation

## Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
<b>Program Expenses</b>	2007	2007	2008	2008
Personnel	\$422,428	\$709,043	\$587,254	\$811,296
Contracts	\$30,213	\$131,526	\$16,084	\$43,431
Materials & Supplies	\$22,193	\$92,891	\$14,328	\$58,537
Internal Services	\$147,630	\$226,903	\$169,220	\$283,254
Capital Outlay	\$1,712	\$18,436	\$0	\$0
Subtotal: Direct Exps:	<b>\$624,176</b>	<b>\$1,178,799</b>	<b>\$786,886</b>	<b>\$1,196,518</b>
Administration	\$37,692	\$679	\$92,582	\$0
Program Support	\$586,424	\$505,175	\$474,275	\$621,593
Subtotal: Other Exps:	<b>\$624,116</b>	<b>\$505,854</b>	<b>\$566,857</b>	<b>\$621,593</b>
Total GF/non-GF:	<b>\$1,248,292</b>	<b>\$1,684,653</b>	<b>\$1,353,743</b>	<b>\$1,818,111</b>
Program Total:	<b>\$2,932,945</b>		<b>\$3,171,854</b>	
Program FTE	4.96	9.24	6.38	8.82
<b>Program Revenues</b>				
Indirect for dep't Admin	\$20,053	\$0	\$69,918	\$0
Fees, Permits & Charges	\$0	\$1,158,799	\$0	\$61,434
Intergovernmental	\$0	\$20,000	\$0	\$1,135,084
Program Revenue for Admin	\$0	\$0	\$0	\$621,593
<b>Total Revenue:</b>	<b>\$20,053</b>	<b>\$1,178,799</b>	<b>\$69,918</b>	<b>\$1,818,111</b>

## Explanation of Revenues

County General Fund- Based on FY07 current operating levels

## Significant Program Changes

**Last year this program was:** #21039, Bienestar Ortiz Site

This offer is a joint offer between DCHS and the Health Department. The program components have not changed from last year. Last year's offers were DCHS: 25072, Health: 40034, & DSCP: 21039.