

Priority: Basic Needs **Lead Agency:** County Human Services
Program Offer Type: Existing Operating **Program Contact:** Karl Brimmer
Related Programs: 25055, 25056A, 25063, 25065, 25102, 25103

Program Characteristics:

Executive Summary

This program contracts with local private mental health agencies, who provide outpatient mental health services to adults enrolled in the Oregon Health Plan. In accordance with State requirements, program services include individual and group therapy, case management, and medication management. A total of 6,278 adults received outpatient treatment in FY06.

Program Description

Verity Adult Outpatient Services provides an integrated and culturally appropriate comprehensive continuum of evidenced based clinical services including individual and group therapy, intensive case management and outreach services, medication management, and other specialized treatment specified by the mental health organization (MHO) contract with the State. Recovery oriented mental health treatment is provided at certified agencies. Treatment ranges in intensity based upon the client's level of need. Through a clinical level of care authorization system, individuals can be appropriately placed as soon as they access treatment services. 25% of the services provided are evidence-based, with the State mandate of 100% evidence-based by 2012. With payment now designed to follow the client the County has greater ability to monitor whether treatment provided is appropriate to meet the client's needs and payment is only made when a client receives a service. Verity Member Services is operated out of Multnomah County's Mental Health 24/7 Call Center and is one way for individuals enrolled in Verity to access treatment.

Program Justification

This program links to the Basic Living Needs priorities by providing access to behavioral health care to vulnerable individuals enrolled in Oregon Health Plan. Appropriate level of care placement at the time an individual presents for treatment means that crises can be prevented and any necessary supports can be put into place. Providers have been given a financial incentive to do more active outreach to clients who may be unable to come to an office and need a provider to come to them in order to remain stable and actively involved in treatment. To be responsive to the needs of the client, the system of care allows for movement within the levels of care so that more intensive services can be provided when necessary to prevent the need for emergency care. The Call Center plays a role in providing service coordination for more intensive levels of care so that every effort is made to keep clients stable and in the community.

Performance Measures

Measure Type	Primary Measure	Previous Year Actual (FY05-06)	Current Year Purchased (FY06-07)	Current Year Estimate (FY06-07)	Next Year Offer (FY07-08)
Output	Total Adult Verity Enrollees Served During the Measurement Period	6,278	6,686	6,371	6,400
Outcome	Percent Adult Survey Respondents Reporting Improved Ability To Control My Life	74.0%	75.0%	76.0%	76.0%
Quality	Initiation - Percent Seen 2X Within 14 Days Of Intake For New Episode Of Care	54.0%	60.0%	49.0%	60.0%
Quality	Engagement-Percent Seen 4X Within 45 Days Of Intake For New Episode of Care	34.0%	40.0%	30.0%	40.0%

Performance Measure - Description

Total Unduplicated Adult Verity Enrollees Served During the Measurement period. *Current Year Purchased figure was conservatively overestimated due to movement to a new business/clinical model. Current Year Estimate figure reflects actual experience.

Percent of adult consumers reporting improved ability to control their lives in semiannual survey.

Service Initiation and Engagement – The percentage of adolescent and adult members who initiate treatment service within 14 days of initial contact, and the percentage of adolescent and adult members who engage in treatment with two additional outpatient mental health services within 30 days after initiation.

Legal/Contractual Obligation

State of Oregon Mental Health Organization Contract, Statement of Work.

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
	2007	2007	2008	2008
Program Expenses				
Contracts	\$0	\$11,798,823	\$0	\$11,557,355
Subtotal: Direct Exps:	\$0	\$11,798,823	\$0	\$11,557,355
Administration	\$0	\$241,152	\$0	\$377,876
Program Support	\$0	\$523,538	\$0	\$796,557
Subtotal: Other Exps:	\$0	\$764,690	\$0	\$1,174,433
Total GF/non-GF:	\$0	\$12,563,513	\$0	\$12,731,788
Program Total:	\$12,563,513		\$12,731,788	
Program FTE	0.00	0.00	0.00	0.00
Program Revenues				
Intergovernmental	\$0	\$11,798,823	\$0	\$11,557,355
Program Revenue for Admin	\$0	\$764,690	\$0	\$1,174,433
Total Revenue:	\$0	\$12,563,513	\$0	\$12,731,788

Explanation of Revenues

Oregon Health Plan revenue based on the Governor's budget and December premium rates with 63,605 insured members - \$11,557,355.

Significant Program Changes

Last year this program was: #25062, Mental Health Outpatient Treatment Services - Verity
This program now incorporates MH & Addiction Services for African American Women (program offer #25106 in FY07), which is also a Verity/Oregon Health Plan adult outpatient mental health program.