

**Priority:** Accountability  
**Program Offer Type:** Administration  
**Related Programs:**

**Lead Agency:** County Human Services  
**Program Contact:** Mary Shortall

**Program Characteristics:**

**Executive Summary**

Aging and Disability Services (ADS) is responsible for assuring that over 146,000 seniors and persons with disabilities have access to a comprehensive and coordinated service delivery system so that they remain independent and out of institutions. This program provides leadership, assures that results are achieved, ensures regulatory compliance, supports collaborative, innovative service delivery efforts and promotes the efficient and effective use of resources.

**Program Description**

ADS Administration provides leadership at the state and federal policy levels influencing rules, priorities and funding formulas to promote effective services for Multnomah County seniors and people with disabilities. It is responsible for policy direction, planning, advocacy, and staff development for ADS which serves approximately 45,000 people and employs 276 staff. ADS Administration provides fiscal oversight for the Division budget and is responsible for managing a complex budget with multiple funding sources and requirements. ADS Administration maximizes resources by matching federal Medicaid funds and leveraging additional resources from the community through its partnerships. Satisfaction surveys and customer input drive efforts to continually improve ADS services. Advisory Councils direct ADS in a variety of areas and are important advocates for local services. ADS Administration employs innovative, evidence-based approaches to service delivery, and uses data, best practice reviews, staff experience, support from partners and other resources to continue to serve clients in the best way possible within available resources.

**Program Justification**

ADS Administration is closely aligned with the county's accountability strategies. ADS Administration is responsible for educating and informing the public about ADS services and performance results, and involving advisors in program planning and decision making. ADS Administration is responsible for providing leadership that strengthens workforce competencies, advances continuous quality improvement and evidence-based practices, and ensures culturally responsive services. ADS Administration also manages the division budget and programs in ways that maximize revenue, hold down costs and deliver services more effectively. Coordinates within the county and with other levels of government agencies to remove barriers and assure easy access to a seamless service system.

**Performance Measures**

| Measure Type | Primary Measure  | Previous Year Actual (FY05-06) | Current Year Purchased (FY06-07) | Current Year Estimate (FY06-07) | Next Year Offer (FY07-08) |
|--------------|--|--------------------------------|----------------------------------|---------------------------------|---------------------------|
| Output       | ADS sponsored opportunities for consumer education and/or input <sup>1</sup>           | 120                            | 109                              | 118                             | 84                        |
| Outcome      | Advisors agree/strongly agree w/statement: Overall, ADS does its job well <sup>2</sup> | 0.0%                           | 85.0%                            | 77.3%                           | 80.0%                     |
| Efficiency   | % of Total ADS FTE in Administration <sup>3</sup>                                      | 2.1%                           | 2.1%                             | 2.1%                            | 2.1%                      |
| Output       | Complaints and comments resolved*  | 57                             | 50                               | 46                              | 50                        |

**Performance Measure - Description**

 **Measure Changed**

<sup>1</sup>Combined some advisory meetings to increase efficiency and reduce duplication.

<sup>2</sup>New survey - Changed measurement to reflect survey question.

<sup>3</sup>New FY08: # of FTE supported replaced with an efficiency measure.

Results for measure: # of FTE supported: FY06 280; FY07 Purchased 272; FY07 Estimate 276; FY08 offer 281.

\*Includes complaints and compliments: FY06 complaints (18%) and compliments (82%). Overall, complaints dropped by 60% and compliments increased by 96%.

## Legal/Contractual Obligation

CFR Part 92, OMB Circulars 122, 128, or 133 - Audit Compliance; 42CFR433.51 Part 4302(2) of State Medicaid manual; Provides policy, leadership, state coordination, influences state policy and ensures compliance with state contracts including performance measures; ORS 410.410 - 410.810 Related to Older Americans Act Services; OAR 411-0320-0000 to 411-032-0044 Older Americans Act specific authorizing statues 45 CFR 1321.1 - 35 CFR 1321.83.

## Revenue/Expense Detail

|                           | Proposed General Fund | Proposed Other Funds | Proposed General Fund | Proposed Other Funds |
|---------------------------|-----------------------|----------------------|-----------------------|----------------------|
| Program Expenses          | 2007                  | 2007                 | 2008                  | 2008                 |
| Personnel                 | \$48,967              | \$500,479            | \$51,618              | \$521,907            |
| Contracts                 | \$97,266              | \$170,573            | \$107,770             | \$69,883             |
| Materials & Supplies      | \$9,331               | \$104,975            | \$17,889              | \$114,761            |
| Internal Services         | \$13,071              | \$112,049            | \$0                   | \$124,055            |
| Subtotal: Direct Exps:    | <b>\$168,635</b>      | <b>\$888,076</b>     | <b>\$177,277</b>      | <b>\$830,606</b>     |
| Administration            | \$0                   | \$0                  | \$0                   | \$0                  |
| Program Support           | \$0                   | \$0                  | \$0                   | \$0                  |
| Subtotal: Other Exps:     | <b>\$0</b>            | <b>\$0</b>           | <b>\$0</b>            | <b>\$0</b>           |
| Total GF/non-GF:          | <b>\$168,635</b>      | <b>\$888,076</b>     | <b>\$177,277</b>      | <b>\$830,606</b>     |
| Program Total:            | <b>\$1,056,711</b>    |                      | <b>\$1,007,883</b>    |                      |
| Program FTE               | 0.52                  | 5.28                 | 0.52                  | 5.28                 |
| <b>Program Revenues</b>   |                       |                      |                       |                      |
| Indirect for dep't Admin  | \$6,833               | \$0                  | \$15,199              | \$0                  |
| Intergovernmental         | \$0                   | \$878,076            | \$0                   | \$824,906            |
| Other / Miscellaneous     | \$0                   | \$10,000             | \$0                   | \$5,700              |
| Program Revenue for Admin | \$0                   | \$0                  | \$0                   | \$0                  |
| <b>Total Revenue:</b>     | <b>\$6,833</b>        | <b>\$888,076</b>     | <b>\$15,199</b>       | <b>\$830,606</b>     |

## Explanation of Revenues

Funds include federal, State, local and private sources. State DHS funds 77 percent of ADS services. Medicaid funds are restricted for direct or related services for recipients of the Medicaid program. OAA funds are provided for residents' age 60+. DHS approves and funds the annual plan for this system, which must comply with state and federal rules. Local cities, user fees, miscellaneous grants and contracts comprise a small portion of the total funds.

Governor's budget for '07-'09 biennium adds permanent funding to support Medicare Modernization Act and quality review activities and restores Oregon Project Independence to FY03 levels. It also provides equity for Area Agencies on Aging and Disability, funding local governments at 95% of state costs; it does not include funding for local cost differential requiring local match to continue current service level. Federal officials lowered the Medicaid match rate from 45/55 to 46/54 as a result of improved Oregon economy, decreasing the federal share. At this match rate, \$2,499,705 CGF match expenditure is used to generate \$5,434,141 federal Medicaid funds for Multnomah County.

## Significant Program Changes

**Last year this program was:** #25027, ADS Administration/Program Support

Overall County General Fund request for ADS programs is reduced by \$443,735 due to increases in the Governor's proposed budget.

This Program Offer includes a 3% inflationary increase of \$174 over FY07 for the County General Fund portion of contracted client services.