

**Priority:** Basic Needs

**Lead Agency:** County Human Services

**Program Offer Type:** Existing Operating

**Program Contact:** Mary Shortall

**Related Programs:** 25024B

**Program Characteristics:**

**Executive Summary**

Adult Protective Services (APS) is responsible for protecting 146,000 seniors and people with disabilities from abuse, financial exploitation, and neglect. Clients are stabilized by an array of case management services. Protective services workers prevent further harm and link adults who are extremely vulnerable to vital health and human services. This program conducts abuse investigations and educates the community about abuse prevention.

**Program Description**

Primary goal is to protect vulnerable elderly and persons with disabilities from abuse, neglect and financial exploitation. Protective services workers investigate abuse and rule violations in 135 care facilities and 560 adult care home programs. APS responded to 5,000 abuse calls in FY06. Protective services workers link vulnerable adults to needed healthcare, housing, social services, legal and client advocacy agencies. APS coordinates with the DA's office to prosecute offenders. APS serves clients with complex psychosocial and medical needs in five geographic areas via Multi-Disciplinary Teams (MDTs). These teams are an evidence-based practice, and provided 2,416 interventions. The nurses added 1,248 hours of direct client nursing assessments and intervention, and 2,145 hours of consultations to the team. The core team membership consists of a protective services investigator, social worker, community health nurse, case manager, mental health specialist, and public guardian. DA and law enforcement participate on a monthly basis or as needed. Other professionals, clients, care givers and family members participate as needed. This service is designed for clients who are unable to meet their basic needs and at times unwilling to accept medical, mental health or legal types of intervention. Without MDT intervention these clients are at risk of hospitalization, eviction, or jail. MDT clients are offered risk/crisis case management which provides intensive oversight for up to 12 months to stabilize their situation or to link them to appropriate agencies.

**Program Justification**

APS links to several Basic Living Needs strategies, in the areas of intervention, coordination, and care for vulnerable members, and promoting healthy behavior. This offer provides protection, crisis intervention and service coordination to move individuals from crisis to stability by ensuring care for vulnerable populations, providing shelter, access to food, medical care and protection from perpetrators. APS, through its MDT will advocate and assist clients with mental health, developmental or physical disabilities to enroll for services in appropriate agencies. The MDT assists clients who are in self-neglect situations, which comprises the highest number of all abuse cases. The MDT program is effective in promoting healthy behaviors, reducing emergency room visits, and reducing risk for eviction. It is estimated that only 15% percent of elder abuse is reported and this program provides education and training to the community on how and where to report abuse. The over 85 age cohort is the fastest growing population in Multnomah County, an age after which the risk of abuse, exploitation and self neglect increases significantly. APS empowers people to avoid or escape victimization and violence by instituting restraining orders against perpetrators, prosecuting offenders and relocating clients to a safe place.

**Performance Measures**

Measure Type	Primary Measure	Previous Year Actual (FY05-06)	Current Year Purchased (FY06-07)	Current Year Estimate (FY06-07)	Next Year Offer (FY07-08)
Output	Protective services investigations completed	2,959	2,900	3,336	3,450
Outcome	Re-abuse rate for elderly & people with disabilities <sup>1</sup>	0.0%	5.0%	3.0%	3.0%
Outcome	Clients with improved living situation after 90 days of intervention <sup>2</sup>	0.0%	75.0%	81.0%	82.0%
Outcome	Clients with improved mental health status following 90 days of intervention <sup>3</sup>	0.0%	75.0%	81.0%	75.0%

**Performance Measure - Description**

 **Measure Changed**

<sup>1</sup>New in FY07. State re-abuse benchmark is 6%.

<sup>2</sup>New in FY07.

<sup>3</sup>New in FY07.

## Legal/Contractual Obligation

The State of Oregon delegates responsibility for APS to ADSD as the Area Agency on Aging (AAA) to run this program. ORS 410.020 (3)(d) and 410.040 (9) and OAR 411-020-0000 through 411-020-0130.

## Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
	2007	2007	2008	2008
<b>Program Expenses</b>				
Personnel	\$304,836	\$2,724,784	\$294,415	\$2,776,517
Contracts	\$497,918	\$123,411	\$342,975	\$123,511
Materials & Supplies	\$4,549	\$41,551	\$5,210	\$46,890
Internal Services	\$30,224	\$366,645	\$33,952	\$458,275
Subtotal: Direct Exps:	<b>\$837,527</b>	<b>\$3,256,391</b>	<b>\$676,552</b>	<b>\$3,405,193</b>
Administration	\$40,960	\$109,796	\$26,909	\$98,919
Program Support	\$75,843	\$72,000	\$79,315	\$66,493
Subtotal: Other Exps:	<b>\$116,803</b>	<b>\$181,796</b>	<b>\$106,224</b>	<b>\$165,412</b>
Total GF/non-GF:	<b>\$954,330</b>	<b>\$3,438,187</b>	<b>\$782,776</b>	<b>\$3,570,605</b>
Program Total:	<b>\$4,392,517</b>		<b>\$4,353,381</b>	
Program FTE	3.23	31.77	3.10	31.90
<b>Program Revenues</b>				
Indirect for dep't Admin	\$26,565	\$0	\$64,804	\$0
Intergovernmental	\$0	\$3,256,391	\$0	\$3,405,193
Program Revenue for Admin	\$0	\$181,796	\$0	\$165,412
<b>Total Revenue:</b>	<b>\$26,565</b>	<b>\$3,438,187</b>	<b>\$64,804</b>	<b>\$3,570,605</b>

## Explanation of Revenues

The Oregon Department of Human Services provides base funding for this program. Adult Protective Services is a state funded program. County General Fund is added to create the MDT of which \$342,975 matches Medicaid. \$122,511 from State Mental Health Grant Award - estimated 07-09 biennium contract.

## Significant Program Changes

✔ Significantly Changed

**Last year this program was:** #25024A, ADS Adult Protective Services

Program offers 25024A ADS Adult Protective Services and 25024B ADS Add Mental Health Capacity are combined in this offer.

Overall County General Fund request for ADS programs is reduced by \$443,735 due to increases in the Governor's proposed budget. County General Fund request for this program offer reduced due to ability to claim more Medicaid for activities performed.

As a result of combining offers the following measures were dropped/replaced:

# of MDT consultations, assessments, and interventions:  
FY06 2,416; FY07 Purchased 1,800; FY07 Estimate 2,535

# additional clients receiving mental health assessments and treatments:  
FY07 Purchased 80; FY07 Estimate 90

Additional hours of mental health consultations, assessments and treatments:  
FY07 Purchased 2,000; FY07 Estimate 1,500