

**Priority:** Vibrant Communities

**Lead Agency:** Library

**Program Offer Type:** Support

**Program Contact:** Lance Murty

**Related Programs:**

**Program Characteristics:**

### Executive Summary

Provides computers in Library facilities for the general public to use to access Library services, including the catalog of books and other materials, library card account information, online research databases, and the Internet.

### Program Description

Procure, install, configure and maintain computers, printers, self-service book check-out stations and other associated computer equipment for public visitors to the Library to use to access Library services and to access the Internet. Each Library location has computer equipment dedicated for 1)access to the library catalog, research databases, and to manage library card account information, 2)providing access to visitors with disabilities, 3)providing educational and recreational programs to children, 4)providing Internet access for children, and 5)providing Internet access for adults. Public computers also provide office automation software, such as word processing, to accomplish personal, business or school work. Library also has public computers in training rooms at 5 locations, and in teen after-school homework lounges at 6 additional locations.

### Program Justification

Library public computers allow visitors to the Library to access the library catalog and many library services directly, without staff interaction. Public computers offer access to the Internet and office software to those who may not have a computer available to them at home, school or work. If the Library did not have public computers, many Multnomah County citizens would be unable to prepare a resume, complete an online job application, make an appointment with the Immigration and Naturalization Service office, get tax information, or complete other essential life activities.

Library public computers provide opportunities for improving and enjoying life by linking citizens to the learning, recreational, and cultural offerings of the Library.

### Performance Measures

Measure Type	Primary Measure	Previous Year Actual (FY04-05)	Current Year Purchased (FY05-06)	Current Year Estimate (FY05-06)	Next Year Offer (FY06-07)
Output	Number of public computers	600	619	629	629
Outcome	Public usage of full Internet PCs	0%	86%	86%	86%

### Performance Measure - Description

Output is the total number of public computers at all Library locations. Outcome measure indicates the need for free public computers as expressed by the percentage of available hours the computers are in use. The outcome measure shows that the public uses the Internet at the Library intensively to access learning, recreational and cultural offerings.

## Legal/Contractual Obligation

Measure No. 26-36 "Renew Five-Year Local Option Levy for County Library Services", November 2002 General Election – The Library levy will: Keep Multnomah County libraries open six days a week for an average of 53-58 hours each; Restore Monday hours at Central Library and the four busiest branches; Keep Central Library and neighborhood libraries open Sunday afternoons; Continue library services for young and school-age children – story hours for babies and toddlers, homework help, Summer Reading and services for children in childcare; Continue services for seniors, job seekers, small businesses, those speaking English as a second language, delivery to homebound; Buy library books, magazines and other materials.

## Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
	2006	2006	2007	2007
<b>Program Expenses</b>				
Materials & Supplies	\$75,856	\$152,145	\$96,120	\$170,880
Internal Services	\$1,099,536	\$2,205,349	\$1,301,943	\$2,314,566
Capital Outlay	\$16,635	\$33,365	\$18,000	\$32,000
Subtotal: Direct Exps:	<b>\$1,192,027</b>	<b>\$2,390,859</b>	<b>\$1,416,063</b>	<b>\$2,517,446</b>
Administration	\$0	\$0	\$0	\$0
Program Support	\$0	\$0	\$0	\$0
Subtotal: Other Exps:	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>
Total GF/non-GF:	<b>\$1,192,027</b>	<b>\$2,390,859</b>	<b>\$1,416,063</b>	<b>\$2,517,446</b>
Program Total:	<b>\$3,582,886</b>		<b>\$3,933,509</b>	
Program FTE	0.00	0.00	0.00	0.00
<b>Program Revenues</b>				
Indirect for dep't Admin	\$517	\$0	\$1,094	\$0
Program Revenue for Admin	\$0	\$0	\$0	\$0
<b>Total Revenue:</b>	<b>\$517</b>	<b>\$0</b>	<b>\$1,094</b>	<b>\$0</b>

## Explanation of Revenues

## Significant Program Changes

**Last year this program was:** #80009, Computer Services

Program continues to maintain public computers by replacing approximately 125 computers per year. In FY07 will investigate public computer management software to recover cost of printing.