

**Priority:** Accountability **Lead Agency:** County Management  
**Program Offer Type:** New Program **Program Contact:** Kathy Tuneberg  
**Related Programs:** 72021, 72022, 72023, 72024, 72025, 72026, 72027, 72028, 72029, 72030  
**Program Characteristics:** One-Time-Only Request

**Executive Summary**

Assessment and Taxation (A&T) Business Application Systems Upgrade supports the entire range of business applications used by the A&T Division. The program will upgrade the application systems and supporting information technology to include the latest business functionality used by the business programs as well as the technology infrastructure that meets County standards. This will provide greater application integration and accessibility, and lower support costs.

**Program Description**

A&T Business Application Systems Upgrade Program replaces the existing application systems and information technology infrastructure. The new application systems utilize browser based software. The new systems run on current technology Windows based computers that use a County standard database platform. From this information technology infrastructure, the application systems will be able to integrate document imaging and mapping. The upgraded applications will be able to integrate with, and be accessible from, other County systems. The program has the following timeline: FY 2007-Application selection and contract negotiation; FY 2008-Application systems preparation and implementation; FY 2009-Full utilization of application systems.

**Program Justification**

The program contributes to the Accountability Priority by (1)collaborating with Washington County because they are currently preparing a Request for Proposal(RFP) for new A&T systems;(2)addressing the findings of the recent County audit of A&T's personal property valuation;(3)reducing the price of government by adopting a new system will be consistent with County IT standards, hence better able to be supported efficiently;(4)supporting improved efficiencies in A&T's operations, such as integrating with deed imaging,mapping,and other County systems. The computer and database used are unique to A&T, resulting in barriers to accessibility and higher support costs that would be overcome by upgrading to meet County standards. The vendor of the current systems has introduced a new line of products that replace the existing set of systems, so A&T's systems will have to be replaced before they are no longer supported by that vendor. Currently vendor support costs \$168,000/yr and has been growing 2-3% per year. If we were to be one of the last customers on the systems,that amount could be much higher.

**Performance Measures**

Measure Type	Primary Measure	Previous Year Actual (FY04-05)	Current Year Purchased (FY05-06)	Current Year Estimate (FY05-06)	Next Year Offer (FY06-07)
Output	Applications and Hardware Installed; Users Trained and Utilizing the Application	0	0	0	0
Outcome	% of Scheduled Deliverables Completed	0%	0%	0%	75%
Outcome	% of Employees Trained	0	0	0	0
Output	% of Scheduled Budget Expended	0%	0%	0%	10%

**Performance Measure - Description**

A&T Business Application Systems Upgrade has the following performance measures: (1)The application package selected and negotiated in FY 2007. (2)The application systems developed and installed, including hardware, in FY 2008. (3)The application systems fully utilized in FY 2009. The measures are to complete the milestones on time and within budget. This program has not existed in FY 2006. For FY 2007 the expected results are to complete the first phase of the project: (1) RFP issued, (2) application package selected, (3) contract negotiated, and (4) project plan developed. Subsequent phases completed over the following fiscal years will include purchasing, preparing the systems for Multnomah County, installing hardware and software, training users and support personnel, converting from the existing system, and operational use of the new systems.

## Legal/Contractual Obligation

None at this time.

## Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
<b>Program Expenses</b>	2006	2006	2007	2007
Contracts	\$0	\$0	\$0	\$1,134,735
Materials & Supplies	\$0	\$0	\$0	\$40,000
Capital Outlay	\$0	\$0	\$0	\$1,825,265
Cash Transfer	\$0	\$0	\$3,000,000	\$0
Subtotal: Direct Exps:	<b>\$0</b>	<b>\$0</b>	<b>\$3,000,000</b>	<b>\$3,000,000</b>
Administration	\$0	\$0	\$0	\$0
Program Support	\$0	\$0	\$0	\$0
Subtotal: Other Exps:	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>
Total GF/non-GF:	<b>\$0</b>	<b>\$0</b>	<b>\$3,000,000</b>	<b>\$3,000,000</b>
Program Total:	<b>\$0</b>		<b>\$6,000,000</b>	
Program FTE	0.00	0.00	0.00	0.00
<b>Program Revenues</b>				
Intergovernmental	\$0	\$0	\$300,000	\$0
Other / Miscellaneous	\$0	\$0	\$0	\$3,000,000
Program Revenue for Admin	\$0	\$0	\$0	\$0
<b>Total Revenue:</b>	<b>\$0</b>	<b>\$0</b>	<b>\$300,000</b>	<b>\$3,000,000</b>

## Explanation of Revenues

This is a \$3.0 M program funded by the General Fund. This \$3.0 M is shown as a General Fund cash transfer to Building Projects Fund (BA 2504, this will be subsidized by \$300K from the County Assessment Function Funding Account (CAFFA) grant to the General Fund. The balance of program 72032A will be added upon its completion to funds for this program.

## Significant Program Changes

**Last year this program was:** #70029B, A&T Business Application Systems Upgrade (A&T)

Budget expense amounts reflect newly revised estimate provided by the software vendor that A & T currently uses.

A & T is actively working with Washington County to conduct a joint RFP process.

The recommendations of the recent audit of personal property valuation are one of areas of focus in defining this project. Also, some of the functionality needed for expanding e-government capability is included in this project.