

**Priority:** Basic Needs  
**Program Offer Type:** Program Alternative /  
**Related Programs:** 40057A, 40060A, 40063A, 40064A, 40066A

**Lead Agency:** Health Department  
**Program Contact:** ABDELLATIF Vanetta M

**Program Characteristics:**

**Executive Summary**

Northeast Health Center (NEHC) provides access to care that links behavioral/physical health, and social services for the poor, uninsured and homeless populations to culturally competent comprehensive primary health care, including acute and chronic illness care, specialized care for HIV+ individuals, family planning, prenatal care, dental care and preventive services (immunizations, well child and nutrition services.) Northeast currently has 6 provider teams providing 22,024 visits in FY2007. This offer will support one provider teams.

**Program Description**

Multnomah County's Primary Care services provide culturally competent comprehensive primary & preventative health services in compliance with the bureau of Primary Health Care regulations (our largest single funder) & JCAHO (a healthcare accrediting organization.) Each clinic's client mix and required mix of comprehensive services is necessary to retain accreditation & compliance with regulatory agencies & funding sources. Clinics are strategically placed within communities that have very large numbers of poor citizens. Clinic offers are packaged with these requirements in mind. NEHC is the most racially diverse area of Multnomah County. In 2002 NE residents were 63% White, non-Hispanic, 21% African American, 8% Hispanic, 5% Asian and 1% American Indian. Of the six geographic areas, Northeast has the highest percent of African American residents and 1% less than the county average for Hispanic residents (8% for NE -vs- 9% for the county.) Approx. 48% of visits are interpreted, of those 84% are Spanish language.

1 Team Summary: Total Visits-3,671 Cost per Visit-\$758 Other Rev per Visit-\$250 CGF Rev per Visit-\$500

**Program Justification**

NEHC provides resources to medically vulnerable individuals and families by delivering care that addresses the needs of the whole person. NEHC also provides health education, illness prevention to decrease the risk of a client experiencing a health crisis. NE residents who are at or below 100% of the Federal Poverty level (FPL) income is 14.0% 1.3% higher than the Multnomah County average of 12.7%. In addition, NE residents who are at or below 200% of FPL income is 31.4%, 1.8% higher than the county average of 29.6%. By contrast, the percent of NEHC patients who are at or below 100% FPL is 74.3% and the percent of NEHC patients who are at or below 200% of FPL is 97.3%. 16% of Oregon residents are uninsured with few options for medical care; however, 24% of the patients served at NEHC are without medical insurance. In addition, 71% of the patients served by the NEHC have Medicaid coverage. Residents with Oregon Health Plan (OHP) coverage find that many physician offices will not treat them, choosing instead to serve only those individuals with private insurance coverage. Services delivered focus on prevention of chronic diseases (e.g. Diabetes) and care for women and kids.

**Performance Measures**

Measure Type	Primary Measure	Previous Year Actual (FY04-05)	Current Year Purchased (FY05-06)	Current Year Estimate (FY05-06)	Next Year Offer (FY06-07)
Output	Number of annual client visits	20,802	20,928	21,150	3,671
Outcome	80% of Diabetics receive community standard of care	50%	60%	75%	80%
Efficiency	Fewer days to next appointment	6	3	5	4
Quality	% of Patients very satisfied	62%	62%	65%	70%

**Performance Measure - Description**

Diabetes is a health disparity for poor, uninsured and minorities. Community standard is 2 Hemoglobin blood tests 2 x in 12 mnths. Community standard for patient satisfaction is 65% very satisfied.

## Legal/Contractual Obligation

NEHC complies with the Bureau of Primary Health Care (BPHC) Grant, State Family Planning Agency Grant, JCAHO accreditation requirements, CLIA (laboratory accreditation) requirements and Care Oregon contractual obligations.

## Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
<b>Program Expenses</b>	2006	2006	2007	2007
Personnel	\$0	\$0	\$0	\$782,165
Contracts	\$0	\$0	\$0	\$52,509
Materials & Supplies	\$0	\$0	\$0	\$55,254
Internal Services	\$0	\$0	\$0	\$219,211
Capital Outlay	\$0	\$0	\$0	\$4,821
Subtotal: Direct Exps:	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$1,113,960</b>
Administration	\$0	\$0	\$42,745	\$0
Program Support	\$0	\$0	\$1,009,584	\$616,572
Subtotal: Other Exps:	<b>\$0</b>	<b>\$0</b>	<b>\$1,052,329</b>	<b>\$616,572</b>
Total GF/non-GF:	<b>\$0</b>	<b>\$0</b>	<b>\$1,052,329</b>	<b>\$1,730,532</b>
Program Total:	<b>\$0</b>		<b>\$2,782,861</b>	
Program FTE	0.00	0.00	0.00	8.32
<b>Program Revenues</b>				
Indirect for dep't Admin	\$0	\$0	\$53,073	\$0
Fees, Permits & Charges	\$0	\$0	\$0	\$301,070
Program Revenue for Admin	\$0	\$0	\$0	\$616,572
<b>Total Revenue:</b>	<b>\$0</b>	<b>\$0</b>	<b>\$53,073</b>	<b>\$917,642</b>

## Explanation of Revenues

NEHC is supported by the BPHC Primary Care Grant, BPHC Family Planning Grant and enhanced Medicaid/Medicare revenue. County general fund is used as local in-kind to obtain and keep the Primary Care grant, the Family Planning grant and the resulting enhanced Medicaid/Medicare rates.

## Significant Program Changes

### Last year this program was:

In FY 06, NEHC will be reducing the number of patients seen temporarily due to staff training for Electronic Health Record – March; implementation of Electronic Health for patient visits – April and May. As a result our projected annual visits will be decreased with resulting slight decrease in revenue. We anticipate that there will be a return to previous revenue and visit levels once staff are fully familiar with the electronic health record.