

Priority: Accountability

Lead Agency: Health Department

Program Offer Type: Support

Program Contact: LEAR Wendy R

Related Programs:

Program Characteristics:

Executive Summary

Business and Quality Services-Medical Billings Unit is responsible for providing medical billings and clinical cash collection services for the Health Department.

Program Description

1)Medical Accounts Receivable: Provides claims processes & cash collection services for all of the Health Department clinics. Responsible for all billing and collection from Medicaid, Medicare, and commercial insurance.

Program Justification

Medical billing is an essential part of any clinical system. This team is responsible for the collection of all patient fees, insurance payments, Medicare and Medicaid claims processing. The Medical Accounts Receivable team is responsible for collecting nearly \$40 million in annual medical billing revenue. This represents about 1/3 of the Department's total budget.

Performance Measures

Measure Type	Primary Measure	Previous Year Actual (FY04-05)	Current Year Purchased (FY05-06)	Current Year Estimate (FY05-06)	Next Year Offer (FY06-07)
Output	Days in A/R, reported in number of days	0	0	0	64
Outcome	Percent of Receivables aged (older than 90-days)	0%	0%	0%	30%
Quality	Percentage of claims collected	0%	0%	0%	70%

Performance Measure - Description

Days in A/R reflects how quickly claims are process and payments received and posted. A lower number of days shows improvement. Percent Aged shows how many of the claims are allowed to stall in collections for a long period of time, decreasing the chance of collection. Percentage of Claims Collected is the amount of total dollars billed and the amount of total dollars collected on those bills. A higher percentage shows improvement in the collection rate.

Legal/Contractual Obligation

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2006	2006	2007	2007
Personnel	\$702,532	\$0	\$765,264	\$0
Contracts	\$0	\$0	\$22,240	\$0
Materials & Supplies	\$5,550	\$0	\$6,525	\$0
Internal Services	\$228,758	\$0	\$86,718	\$0
Capital Outlay	\$0	\$0	\$0	\$0
Subtotal: Direct Exps:	\$936,840	\$0	\$880,747	\$0
Administration	\$0	\$0	\$14,069	\$0
Program Support	\$0	\$0	\$0	\$0
Subtotal: Other Exps:	\$0	\$0	\$14,069	\$0
Total GF/non-GF:	\$936,840	\$0	\$894,816	\$0
Program Total:	\$936,840		\$894,816	
Program FTE	0.00	0.00	11.00	0.00
Program Revenues				
Program Revenue for Admin	\$0	\$0	\$0	\$0
Total Revenue:	\$0	\$0	\$0	\$0

Explanation of Revenues

Significant Program Changes

Last year this program was: