

Priority: Basic Needs
Program Offer Type: Existing Operating
Related Programs: 40030, 40031, 40032, 40034, 40035
Lead Agency: Health Department
Program Contact: TIERNEY Kim H

Program Characteristics:

Executive Summary

The Westside Health Center (WSHC) provides access to care that links the poor, uninsured and homeless populations to culturally competent comprehensive primary health care. The HIV Services Center delivers specialized medical care designed to address the chronic, complex needs of HIV positive persons from diagnosis to advanced illness. Program provides access to care that links mental health, physical health, and access to medications, nutrition services, and social services.

Program Description

Primary care services are in compliance with the bureau of Primary Health Care regulations (our largest single funder) & JCAHO (a healthcare accrediting origination.) Each clinic has a mix of clients & the required mix of services necessary to retain accreditation & compliance with regulatory agencies & funding sources. The clinic program offers are packaged with these requirements in mind. WSHC Health Center provides service to homeless, uninsured & Medicaid populations. Homeless satellite clinics at St. Francis Dining Hall & New Avenues for Youth provide on-site medical & mental health care. Nurses do outreach at shelters & other community sites seeking out disenfranchised homeless people & triage them into care. A four bed respite program at the Taft Hotel provides care for hospitalized homeless who would otherwise be discharged to the street. Collaborative relationships with Central City Concern help fund detoxification, drug treatment, & primary care. HIV Clinic focuses on comprehensive primary care & HIV specialty medical services for HIV positive individuals regardless of insurance status. The HIV Clinic served clients in 2005. 75 % of new clients coming to the HIV Clinic were uninsured at the first visit. HIV Clinic Social Workers coordinate & guide patients through their insurance options, resulting in 97% of new clients having medical insurance after 6 months of being in care.

Program Justification

Westside Health Center is the primary safety net provider for homeless people. The homeless have significantly greater disparities in physical health, chronic mental illness (46%) & substance abuse (31%) than the general county populations, 21 % & 9% respectively. Homeless children are 4 times as likely to be sick as median income children. Of WHC 's clinic population, 88% is at or below the FPL compared to 11.9 % of the general county population. Sixteen percent of the visits are interpreted. The HIV Clinic is the second largest provider of HIV services in the state & is a teaching site for HIV clinicians from throughout the Northwest. 74.1 % of persons living with HIV/AIDS in Oregon live in Multnomah County. HIV Clinic clients experience high rates of homelessness (16%) & are overwhelmingly low income (70.3% below FPL). The HIV Clinic provides resources to vulnerable HIV-positive individuals by delivering care that addresses the needs of the whole person, including health education, prevention & interventions to avert a health problems.

Performance Measures

Measure Type	Primary Measure	Previous Year Actual (FY04-05)	Current Year Purchased (FY05-06)	Current Year Estimate (FY05-06)	Next Year Offer (FY06-07)
Output	Number of annual client visits	26,772	27,760	27,321	26,482
Outcome	80% of Diabetics receive community standard of care	75%	60%	75%	80%
Efficiency	Fewer days to next appointment	5	3	4	4
Outcome	Effective HIV medical care demonstrated by a mortality rate of <5%	2%	0%	3%	2%

Performance Measure - Description

Diabetes is a health disparity for poor, uninsured and minorities. Community standard is 2 Hemoglobin blood tests 2 x in 12 mnths. Community standard for patient satisfaction is 65% very satisfied.

Legal/Contractual Obligation

Grant funded - Health Resources Services Administration - Health Care for the Homeless Grant (HCH), and the HCH Interagency on Chronic Homelessness grant. The WSHC complies with the Bureau of Primary Health Care (BPHC) Grant, State Family Planning Agency Grant, JCAHO accreditation requirements, CLIA (laboratory accreditation) requirements and Care Oregon contractual obligations. Revenue contract with Central City Concern for nursing time. Expenditure contract with Concepts with Community Living for respite beds. Expenditure contracts with Central City Concern for primary care, alcohol and drug treatment for dually diagnosed homeless and detox services for homeless. HIV Clinic is grant funded program-Ryan White Care Act, Titles 1 and III grant funds.

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2006	2006	2007	2007
Personnel	\$230,839	\$4,774,910	\$226,382	\$5,160,851
Contracts	\$36,303	\$765,066	\$27,580	\$741,283
Materials & Supplies	\$12,897	\$318,516	\$14,458	\$364,981
Internal Services	\$53,204	\$1,408,288	\$34,984	\$1,294,275
Capital Outlay	\$0	\$0	\$455	\$179,166
Subtotal: Direct Exps:	\$333,243	\$7,266,780	\$303,859	\$7,740,556
Administration	\$0	\$0	\$128,501	\$0
Program Support	\$0	\$0	\$2,559,794	\$2,812,330
Subtotal: Other Exps:	\$0	\$0	\$2,688,295	\$2,812,330
Total GF/non-GF:	\$333,243	\$7,266,780	\$2,992,154	\$10,552,886
Program Total:	\$7,600,023		\$13,545,040	
Program FTE	0.00	0.00	2.14	54.61
Program Revenues				
Indirect for dep't Admin	\$384,441	\$0	\$317,455	\$0
Fees, Permits & Charges	\$0	\$330,135	\$0	\$195,515
Intergovernmental	\$0	\$7,422,490	\$0	\$7,545,037
Other / Miscellaneous	\$0	\$3,000	\$0	\$0
Program Revenue for Admin	\$0	\$0	\$81,951	\$2,812,330
Total Revenue:	\$384,441	\$7,755,625	\$399,406	\$10,552,882

Explanation of Revenues

WSHC is supported by HCH Grants, BPHC Primary Care Grant, State Family Planning Agency Grant and enhanced Medicaid/Medicare revenue. County general fund is used as local in-kind to obtain and keep the Primary Care grant, the Family Planning grant and the resulting enhanced Medicaid/Medicare rates.

Significant Program Changes

Last year this program was:

Added one provider team as a result of receiving an Expanded Medical Capacity grant to serve more medically needy and homeless persons. Notified by HRSA that WSHC would receive a grant for mobile medical van for homeless families, we are awaiting official notice of grant award before it is included in the Budget.