

Priority: Basic Needs
Program Offer Type: Existing Operating
Related Programs: 40030, 40031, 40033, 40034, 40035
Lead Agency: Health Department
Program Contact: SAUM Robert E

Program Characteristics:

Executive Summary

Northeast Health Center (NEHC) provides access to care that links behavioral/physical health, and social services for the poor, uninsured and homeless populations to culturally competent comprehensive primary health care, including acute and chronic illness care, specialized care for HIV+ individuals, family planning, prenatal care, dental care and preventive services (immunizations, well child and nutrition services.)

Program Description

Multnomah County's Primary Care services provide culturally competent comprehensive primary & preventative health services in compliance with the bureau of Primary Health Care regulations (our largest single funder) & JCAHO (a healthcare accrediting organization.) Each clinic's client mix and required mix of comprehensive services is necessary to retain accreditation & compliance with regulatory agencies & funding sources. Clinics are strategically placed within communities that have very large numbers of poor citizens. Clinic offers are packaged with these requirements in mind. NEHC is the most racially diverse area of Multnomah County. In 2002 NE residents were 63% White, non-Hispanic, 21% African American, 8% Hispanic, 5% Asian and 1% American Indian. Of the six geographic areas, Northeast has the highest percent of African American residents and 1% less than the county average for Hispanic residents (8% for NE -vs- 9% for the county.) Approx. 48% of visits are interpreted, of those 84% are Spanish language.

Program Justification

NEHC provides resources to medically vulnerable individuals and families by delivering care that addresses the needs of the whole person. NEHC also provides health education, illness prevention to decrease the risk of a client experiencing a health crisis. NEHC participates in the Treatment Readiness Intervention Program (TRIP) which provides evaluation of a patient's readiness for mental health treatment and support for the patients' entry into treatment. NE residents who are at or below 100% of the Federal Poverty level (FPL) income is 14.0% 1.3% higher than the Multnomah County average of 12.7%. In addition, NE residents who are at or below 200% of FPL income is 31.4%, 1.8% higher than the county average of 29.6%. By contrast, the percent of NEHC patients who are at or below 100% FPL is 74.3% and the percent of NEHC patients who are at or below 200% of FPL is 97.3%. 16% of Oregon residents are uninsured with few options for medical care; however, 24% of the patients served at NEHC are in the category of Oregon residents without medical insurance. In addition, 71% of the patients served by the NEHC have Medicaid coverage. Residents with Oregon Health Plan (OHP) coverage find that many physician offices will not treat them, choosing instead to serve only those individuals with private insurance coverage. Services delivered focus on prevention of chronic diseases (e.g. Diabetes) and care for women and kids.

Performance Measures

Measure Type	Primary Measure	Previous Year Actual (FY04-05)	Current Year Purchased (FY05-06)	Current Year Estimate (FY05-06)	Next Year Offer (FY06-07)
Output	Number of annual client visits	20,802	20,928	21,150	22,024
Outcome	80% of Diabetics receive community standard of care	50%	60%	75%	80%
Efficiency	Fewer days to next appointment	6	3	5	4
Quality	% of Patients very satisfied with services	62%	62%	65%	70%

Performance Measure - Description

Diabetes is a health disparity for poor, uninsured and minorities. Community standard is 2 Hemoglobin blood tests 2 x in 12 mnths. Community standard for patient satisfaction is 65% very satisfied.

Legal/Contractual Obligation

NEHC complies with the Bureau of Primary Health Care (BPHC) Grant, State Family Planning Agency Grant, JCAHO accreditation requirements, CLIA (laboratory accreditation) requirements and Care Oregon contractual obligations.

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2006	2006	2007	2007
Personnel	\$171,335	\$2,851,027	\$0	\$3,244,677
Contracts	\$12,195	\$202,928	\$0	\$217,825
Materials & Supplies	\$11,323	\$188,414	\$0	\$229,208
Internal Services	\$36,286	\$851,813	\$0	\$909,358
Capital Outlay	\$0	\$0	\$0	\$19,999
Subtotal: Direct Exps:	\$231,139	\$4,094,182	\$0	\$4,621,067
Administration	\$0	\$0	\$73,817	\$0
Program Support	\$0	\$0	\$1,743,478	\$1,064,776
Subtotal: Other Exps:	\$0	\$0	\$1,817,295	\$1,064,776
Total GF/non-GF:	\$231,139	\$4,094,182	\$1,817,295	\$5,685,843
Program Total:	\$4,325,321		\$7,503,138	
Program FTE	0.00	0.00	0.00	35.10
Program Revenues				
Indirect for dep't Admin	\$226,573	\$0	\$220,165	\$0
Fees, Permits & Charges	\$0	\$166,632	\$0	\$221,571
Intergovernmental	\$0	\$4,060,570	\$0	\$4,399,503
Program Revenue for Admin	\$0	\$0	\$125,464	\$1,064,776
Total Revenue:	\$226,573	\$4,227,202	\$345,629	\$5,685,850

Explanation of Revenues

NEHC is supported by the BPHC Primary Care Grant, BPHC Family Planning Grant and enhanced Medicaid/Medicare revenue. County general fund is used as local in-kind to obtain and keep the Primary Care grant, the Family Planning grant and the resulting enhanced Medicaid/Medicare rates.

Significant Program Changes

Last year this program was:

In FY 06, NEHC will be reducing the number of patients seen temporarily due to staff training for Electronic Health Record – March; implementation of Electronic Health for patient visits – April and May. As a result our projected annual visits will be decreased with resulting slight decrease in revenue. We anticipate that there will be a return to previous revenue and visit levels once staff are fully familiar with the electronic health record.