

Program # 40030 - Primary Care - Mid-County Health Clinic

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Priority:Basic NeedsLead Agency:Health DepartmentProgram Offer Type:Existing OperatingProgram Contact:WILLIAMS Theresa E

Related Programs: 40031, 40032, 40033, 40034, 40035

Program Characteristics:

Executive Summary

Mid-County Health Center (MCHC) provides access to care that links physical, behavioral health & social services for the poor, uninsured & homeless populations to culturally competent comprehensive primary healthcare, including acute and chronic illness care, family planning, prenatal, dental, mental health treatment, and preventative services like immunizations well child exams and nutritional services.

Program Description

Multnomah County's Primary Care services provide culturally competent comprehensive primary and preventative health services in compliance with the bureau of Primary Health Care regulations (our largest single funder) and JCAHO (a healthcare accrediting organization.) Each clinic's client mix and required mix of comprehensive services is necessary to retain accreditation and compliance with regulatory agencies and funding sources. Each clinic is strategically placed within communities that have very large numbers of poor citizens. Clinic offers are packaged with these requirements in mind. MCHC is located in a fast growing region of the County (the 2nd largest population of the County) with the highest proportion of non-English speaking residents. 4.8 % of County residents speak a language other than English as their primary language, at MCHC the proportion is 7.3%. Of the non-English speaking residents, 30% speak Spanish, 30% speak an Asian language & 33% speak another language most notably Russian. 13% of Mid-County residents have incomes below the federal poverty level, 5% of the households receive public assistance & 33% of had incomes below 200% of poverty. In 2005, MCHC treated 8,913 clients at the medical clinic. Of that total, 5,786 or 65% required interpretation. Of those clients 41% spoke Russian, 38% spoke Spanish & 7% spoke Vietnamese & 15% a variety of other languages. 68% of clients had incomes at or below 100% of federal poverty level, while 99.1% are at or below 200% of federal poverty level. MCHC is also the gateway for medical screening of communicable diseases for newly arrived refugees. In 2005, we screed 1,149 refugees who settle in Multnomah County. Of these 55% received on-going medical care at the clinic. This care is financed by a special federal screening grant & Medicaid.

Program Justification

MCHC provides resources to vulnerable individuals and families by delivering care that addresses the needs of the whole person. MCHC provides health education, illness prevent and interventions to keep clients from experience health crises. 16% of Oregon resident are uninsured with few options for medial care. In addition, residents with the Oregon Health plan coverage find few physicians willing to treat them, preferring patients with commercial insurance. At MCHC, 18% of patients are uninsured with 77% having Medicaid insurance. The services are delivered in adherence with all the over-arching values described by the Basic Living Needs Team.

Performance Measures

Measure Type	Primary Measure	Previous Year Actual (FY04-05)	Current Year Purchased (FY05-06)	Current Year Estimate (FY05-06)	Next Year Offer (FY06-07)
Output	Number of annual client visits	28,074	29,424	30,081	31,780
Outcome	80% of Diabetics receive community standard of care	75%	60%	75%	80%
Efficiency	Fewer days to next appointment	5	5	5	5
Quality	% of Patients very satisfied with	59%	65%	65%	65%

Performance Measure - Description

Diabetes is a health disparity for poor, uninsured and minorities. Community standard is 2 Hemoglobin blood tests 2 x in 12 mnths. Community standard for patient satisfaction is 65% very satisfied.

Legal/Contractual Obligation

MCHC complies with the Bureau of Primary Health Care grant, JCAHO accreditation requirements and Care Oregon Health plan contractual obligations.

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds		
Program Expenses	2006	2006	2007	2007		
Personnel	\$16,416	\$4,108,145	\$0	\$4,909,769		
Contracts	\$1,160	\$290,266	\$0	\$425,522		
Materials & Supplies	\$869	\$217,745	\$0	\$492,293		
Internal Services	\$3,414	\$1,235,671	\$0	\$1,327,028		
Capital Outlay	\$0	\$0	\$0	\$105,150		
Subtotal: Direct Exps:	\$21,859	\$5,851,827	\$0	\$7,259,762		
Administration	\$0	\$0	\$115,967	\$0		
Program Support	\$0	\$0	\$2,160,875	\$1,364,766		
Subtotal: Other Exps:	\$0	\$0	\$2,276,842	\$1,364,766		
Total GF/non-GF:	\$21,859	\$5,851,827	\$2,276,842	\$8,624,528		
Program Total:	\$5,87	\$5,873,686		\$10,901,370		
Program FTE	0.00	0.00	0.00	55.90		
Program Revenues						
Indirect for dep't Admin	\$348,095	\$0	\$358,592	\$0		
Fees, Permits & Charges	\$0	\$166,254	\$0	\$273,200		
Intergovernmental	\$0	\$6,328,213	\$0	\$6,986,564		
Program Revenue for Admin	\$0	\$0	\$134,080	\$1,364,766		
Total Revenue:	\$348,095	\$6,494,467	\$492,672	\$8,624,530		

Explanation of Revenues

Significant Program Changes

Last year this program was:

Last year, the measures provided were based on data from all of the 6 primary care sites. This year the outcomes and measures are reflective of Mid-County medical data only. Efficiency will be gained due to the conversion to the new Electronic Medical/Health record.