

Program # 40014 - Clinical Infrastructure (Quality Assurance)

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Priority: Accountability Lead Agency: Health Department

Program Offer Type: Support Program Contact: ABDELLATIF Vanetta M

Related Programs:

Program Characteristics:

Executive Summary

Clinical Infrastructure (Quality and Support) supports Bureau of Primary Health Care (BPHC) grant management, clinical quality, safety and health facilities standards (accreditation requirements), clinical programs fiscal accountability development.

Program Description

Program supports services identified in the project scope of BPHC grant. This funding has continued to increase since our initial award in 1977. The funding is significant and facilitates mission of increasing access to needed health services of Multnomah County's uninsured and underinsured citizens. BPHC funding requires strict adherence to federal laws mandating which services must be provided as a FQHC. This funding is contingent on providing and documenting quality services, performance audits, and response to new methods of delivering safe and quality care. Infrastructure and support assures that quality and performance are at acceptable thresholds through the design of evaluative and auditing systems to track performance.

Supports the ongoing delivery of Primary Care, Dental, and School Based Health Center clinical services through the following activities: 1. Management of all aspects of BPHC grant, including adherence to all Federal program requirements. Meeting the obligation of the grant assures continuation of the grant (approximately \$6 million dollars). Maintaining Federally Qualified Health Center (FQHC) status results in additional Medicaid revenue for Oregon Health Plan clients. 2. Review, audit, and maintain standards of clinical quality and safety as required to maintain JCAHO (national accrediting body for health care facilities) accreditation. Assure that patient care is safe, organized and efficient. 3. Provision of financial analysis, monitoring and revenue development for revenue generating program areas. 4. Development and implement systems and processes to streamline service delivery.

Program Justification

Program educates and informs citizens about the results and price of integrated clinical services delivered in Multnomah County; this includes measuring clinical standards, quality, and fiscal accountability with other similar health delivery systems. Program includes work with Community Health Council, client survey and feedback results and collaborations with other health care delivery partners to reduce costs and assure continued revenue through federal, state, and private funding. Three-year JCAHO accreditation renewed with high commendation. The JCAHO is a national model for Clinical quality. BPHC competitive grant application approved for 5 years (\$6.1 million for year one).

Clinical Health Care services require quality performance reviews. Infrastructure required to meet BPHC grant requirements. Primary Care, School Based Health Clinics and Dental Services rely on this program to continue.

Performance Measures

Measure Type	Primary Measure	Previous Year Actual (FY04-05)	Current Year Purchased (FY05-06)	Current Year Estimate (FY05-06)	Next Year Offer (FY06-07)
Output	i i i i i i i i i i i i i i i i i i i	0	0	0	0
Outcome	Percentage of grants renewed	0%	0%	0%	90%

Performance Measure - Description

- 1)Annual reporting and comparisons against other FQHC's performances through Uniform Data Standards.
- 2) JCAHO Accreditation surveys and monthly audits in key performance areas.

Legal/Contractual Obligation

Revenue/Expense Detail

	Proposed General	Proposed Other Funds	Proposed General	Proposed Other Funds
Program Expenses	2006	2006	2007	2007
Personnel	\$355,302	\$0	\$486,072	\$0
Contracts	\$146,000	\$0	\$147,000	\$0
Materials & Supplies	\$9,400	\$0	\$20,500	\$0
Internal Services	\$15,356	\$0	\$13,243	\$0
Subtotal: Direct Exps:	\$526,058	\$0	\$666,815	\$0
Administration	\$0	\$0	\$10,652	\$0
Program Support	\$0	\$0	\$0	\$0
Subtotal: Other Exps:	\$0	\$0	\$10,652	\$0
Total GF/non-GF:	\$526,058	\$0	\$677,467	\$0
Program Total:	\$526	6,058 \$677,467		7,467
Program FTE	0.00	0.00	5.10	0.00
Program Revenues				
Program Revenue for Admin	\$0	\$0	\$0	\$0
Total Revenue:	\$0	\$0	\$0	\$0

Explanation of Revenues

Significant Program Changes

Last year this program was: #40033A, Clinical Infrastructure (Quality Assurance)