

**Priority:** Basic Needs  
**Program Offer Type:** New Program  
**Related Programs:** 25083, 25092

**Lead Agency:** County Human Services  
**Program Contact:** Ray Hudson

**Program Characteristics:**

**Executive Summary**

This program targets predominantly homeless individuals who consume a disproportionately large portion of public safety and hospitalization dollars. These clients, many with addiction and mental health issues and chaotic lives, won't access or consider services without continuous direct intervention and support. Services are provided in the streets/community, courts, or jails.

This offer expands the team to include a new Program Coordinator position to act as a community liaison, particularly to the African-American community with its strong institutional networks. We anticipate this position to work closely with community institutions (for example, church outreach programs) to both identify potential clients in the community, and to provide assistance to current clients. Our work in the past year has clearly identified this as a potential strong source of support for our clients.

**Program Description**

This program addresses the needs of severely addicted clients who often suffer from mental and physical illness. See offer 25081A. This offer expands the team to include a new Program Coordinator position to act as a community liaison, particularly to the African-American community with its strong institutional networks.

The goal is to get clients into treatment and housing. The team includes members of ethnic communities who can focus on African American, Hispanic/Spanish speaking, and Russian speaking clients.

Two additional members of the team work at Community Court. These two meet daily with defendants to assess any social service and crisis intervention needs they may have. They provide recommendations to the court and refer defendants to appropriate treatment and services.

**Program Justification**

This critical program ties to the cities 10-year Plan to End Homelessness by directly targeting homeless individuals as clients. This program links to the Basic Needs Priority by assuring access to basic health services (addiction and mental health) for chronically homeless, addicted citizens of Multnomah County. The clients are extremely high utilizers of county and city services in the jails, courts, and hospitals. This program offers initial crisis level response and long-term case management to clients and will result in clients moving from chronic, continuing care conditions toward a less vulnerable, more self-sufficient state. This program promotes healthy behaviors by addressing the use of drugs and alcohol and its negative impacts. This program assists vulnerable populations in obtaining and maintaining permanent housing through case management, advocacy and counseling support.

**Performance Measures**

Measure Type	Primary Measure	Previous Year Actual (FY04-05)	Current Year Purchased (FY05-06)	Current Year Estimate (FY05-06)	Next Year Offer (FY06-07)
Output	Number of client contacts	0	1,500	5,000	5,000
Outcome	Number transitioned into treatment or housing	0	70	90	90

**Performance Measure - Description**

Since start of fiscal year 05-06 the team has had: 4200+ contacts with clients, made over 900 referrals to treatment and social services, successfully transitioned 344+ individuals into services, transitioned 69 clients into housing, case managed over 670 clients, 1900+ direct contacts with case managed clients and 1700+ indirect contacts (lawyers, judges, treatment providers, family, etc...). This offer expands the team to include a new Program Coordinator position to act as a community liaison, particularly to the African-American community with its strong institutional networks. While not directly affecting the number contacted - this new position should lead to greater numbers of clients successfully transitioning into treatment and/or housing.

## Legal/Contractual Obligation

## Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
	2006	2006	2007	2007
<b>Program Expenses</b>				
Personnel	\$0	\$0	\$66,834	\$0
Materials & Supplies	\$0	\$0	\$1,090	\$0
Internal Services	\$0	\$0	\$13,052	\$0
Subtotal: Direct Exps:	<b>\$0</b>	<b>\$0</b>	<b>\$80,976</b>	<b>\$0</b>
Administration	\$0	\$0	\$3,245	\$0
Program Support	\$0	\$0	\$9,392	\$0
Subtotal: Other Exps:	<b>\$0</b>	<b>\$0</b>	<b>\$12,637</b>	<b>\$0</b>
Total GF/non-GF:	<b>\$0</b>	<b>\$0</b>	<b>\$93,613</b>	<b>\$0</b>
Program Total:	<b>\$0</b>		<b>\$93,613</b>	
Program FTE	0.00	0.00	1.00	0.00
<b>Program Revenues</b>				
Program Revenue for Admin	\$0	\$0	\$0	\$0
<b>Total Revenue:</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>

## Explanation of Revenues

In FY07 an additional \$81k County General Fund is requested to fund 1 FTE Program Coordinator to handle increased program services (Community liaison work) required by population.

## Significant Program Changes

### Last year this program was:

The success of this unit over the last year has resulted in an increase in visibility and in referrals and requests for assistance from other city, county, governmental and service organizations. This increase is due to many factors including direct cost savings by a decrease in recidivism, jail bookings (estimated: \$1000+/per booking) and hospitalizations (\$700+/per day) as well as a noticeable increase in the quality of life in the clients served. As example, some clients served by CBS have had their bookings decrease from 90+ yearly to 0. By estimate this is an approximate system savings of \$100,000 or more for just one client served. This figure does not include the additional savings in hospitalizations. By community report, the CBS services have also lessened the negative impact of these clients on the community by decreasing maladaptive behaviors such as criminality. Examples of partner and referral agencies include: Mult. Co. Dept of Community Justice, the Sheriffs Department and jails, Portland Police Department, Voluntary Substance Abuse Treatment Program (VSAT), Mentally Ill in Jail committee, Homeless Alcohol and Drug intervention Network (HADIN), Vulnerable and Homeless Outreach Network (VAHON), Cascadia Treatment Not Punishment (TNP), Mult. Co. Mental Health, CODA, DePaul, and Hooper. This offer expands the team by one Program Coordinator to handle increased program service levels and increases community liaison activities requested by other agencies and the clients.