

**Priority:** Accountability

**Lead Agency:** County Human Services

**Program Offer Type:** Administration

**Program Contact:** Nancy Winters

**Related Programs:** 25050, 25052, 25079A

**Program Characteristics:**

**Executive Summary**

Administers safety net programs to ensure services are available to Multnomah County residents experiencing a mental health crisis that makes them a danger to themselves or to others. Monitors the mental health system, and works with key partners to create a responsive crisis system for the safety of the community.

**Program Description**

The Safety Net program provides mental health services to treat and support the most vulnerable members of our community while safeguarding their lives and their civil rights in a culturally competent manner. Many services are mandated by State or Federal law, or Oregon Administrative Rule and all are essential to the community mental health program. Safety Net services include the 24 hour a day, 7 day a week Call Center, Crisis Services, Court Examiners, Involuntary Commitment, Post Commitment, and Residential Services. It is the responsibility of Safety Net administration to ensure that all mandated programs are in place and running effectively so that the needs of residents are adequately served. Safety Net administration works with Mental Health and Addiction Services Division (MHASD) administration to assess the system of care for gaps or barriers to service and alter course accordingly. Monitors and adjusts the system to accommodate changes in funding or regulatory requirements.

**Program Justification**

The Safety Net Administration links to the Accountability priorities through its role in effectively managing limited resources and service delivery costs in partnership with MHASD Administration. Working with community partners, Safety Net Administration builds a coordinated system of care for the residents of Multnomah County. This system includes information and treatment referral, assistance in accessing Oregon Health Plan and other entitlements, monitoring the safety and civil rights of individuals held against their will in a psychiatric facility, and development and monitoring of licensed residential facilities for adults with severe and persistent mental illness. Administration is responsible for ensuring that trained and qualified staff are available to provide these critical, safety net services so that vulnerable individuals in crisis receive the highest quality treatment possible. Safety Net Administration, along with MHASD Administration, is working to increase the public's awareness of the crisis and safety net programs available.

**Performance Measures**

Measure Type	Primary Measure	Previous Year Actual (FY04-05)	Current Year Purchased (FY05-06)	Current Year Estimate (FY05-06)	Next Year Offer (FY06-07)
Output	Total Media Releases Issued To Increase Public Awareness Of Crisis Resources	0	1	2	4
Outcome	Percent of Quarterly Press Release Target Achieved	0%	25%	50%	100%
Output	Total Call Center Lines of Business	1	4	4	5

**Performance Measure - Description**

In order to improve efficiency and customer service to community and allied partners the call center began adding lines of business in FY 05/06. Verity Member Services added for 24/7 access to a previous office hour line, dedicated line for police, after hours members services for Family Care.

## Legal/Contractual Obligation

Ors 426.005-426.415 Persons with Mental Illness, OAR 309-014-0020 Standards for Management of Community Mental Health and Developmental Disability Programs, OAR 309-014-0025 Standards for Management of all Community Mental Health and Developmental Disability Program Areas, OAR 309-014-0030 Standards for Management of all Service Elements, OAR 309-014-0035 General Standards for Delivery of Community Mental Health and Developmental Disability Service Elements, OAR 309-0035-0100 Residential Treatment Homes, OAR 309-035-0250 Residential Treatment Homes, OAR 309-040-0309 Adult Foster Homes, OAR 309-032-0450 Psychiatric Security Review Board

## Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
<b>Program Expenses</b>	2006	2006	2007	2007
Personnel	\$0	\$270,442	\$89,977	\$218,155
Materials & Supplies	\$0	\$0	\$6,180	\$0
Internal Services	\$0	\$63,328	\$40,560	\$0
Subtotal: Direct Exps:	<b>\$0</b>	<b>\$333,770</b>	<b>\$136,717</b>	<b>\$218,155</b>
Administration	\$0	\$0	\$0	\$0
Program Support	\$0	\$0	\$0	\$0
Subtotal: Other Exps:	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>
Total GF/non-GF:	<b>\$0</b>	<b>\$333,770</b>	<b>\$136,717</b>	<b>\$218,155</b>
Program Total:	<b>\$333,770</b>		<b>\$354,872</b>	
Program FTE	0.00	0.00	0.73	2.27
<b>Program Revenues</b>				
Intergovernmental	\$0	\$333,770	\$0	\$218,155
Program Revenue for Admin	\$0	\$0	\$0	\$0
<b>Total Revenue:</b>	<b>\$0</b>	<b>\$333,770</b>	<b>\$0</b>	<b>\$218,155</b>

## Explanation of Revenues

\$218,155 from State Mental Health Grant Award per 05-07 biennium contract.

## Significant Program Changes

Last year this program was: #25093, Safety Net MH Services Administration