

Priority: Basic Needs
Program Offer Type: Existing Operating
Related Programs:

Lead Agency: County Human Services
Program Contact: Patrice Botsford

Program Characteristics:

Executive Summary

This program is the entryway to case management services, and also investigates alleged cases of abuse of developmentally disabled clients, recommends action when abuse is substantiated, follows up on results, and reports to State. This program serves adults who have developmental disabilities and impaired skills of daily living. Their conditions are often multiple, always limiting, and life-long.

Program Description

Intake and protective services are combined in this program to streamline administrative efficiencies. Intake ensures that all eligible persons can access services, including protective services, and begins to link an individual to appropriate community services even during the eligibility process. Once eligible, the case manager moves the customer into services described under the Basic Needs or Lifeline Services program offers. Ineligible applicants are helped to connect with other resources. Protective Services is available to adults enrolled in any County DD program. Protective Services investigates suspected abuse, neglect, or exploitation, and writes a safety plan. If a new applicant or a protective service client is in crisis at time of contact, immediate health and safety concerns are addressed first (e.g., emergency hospital care or crisis intervention to remove the individual to a safer place). Staff in other program offers are brought in to obtain needed services, follow the client until situation stabilizes, and arrange for ongoing services to prevent reoccurrence of abuse.

Program Justification

Intake is the single access gateway to services for persons with cognitive incapacity. Clients often have significant impairments in speech, mobility and understanding, all 2,395 adult clients of the Division benefit from the Protective Services system of abuse reporting. This is especially important to those who cannot speak or otherwise readily communicate their needs. This program relates to the Basic Needs priority by assuring care for vulnerable members of the community. This offer supports the County's "Poverty Elimination" framework, as the Division is family-focused inasmuch as funding streams allow, and is committed to providing necessary supports for County residents.

Performance Measures

Measure Type	Primary Measure	Previous Year Actual (FY04-05)	Current Year Purchased (FY05-06)	Current Year Estimate (FY05-06)	Next Year Offer (FY06-07)
Output	Total number of protective services investigations evaluated annually	299	234	298	300
Outcome	Protective services investigations completed within 45 day timeline	78%	62%	80%	80%
Output	Total number of individuals evaluated for services through DDSD annually	430	325	464	475
Outcome	Individuals evaluated that have been through the eligibility process in 45 days	53%	62%	62%	65%

Performance Measure - Description

During FY04-05 DDSD Protective Services Investigators reviewed 429 protective service referrals, resulting in 299 investigations. 78% of these were completed within 45 days. In FY05-06, it is projected that 414 allegations will be reported resulting in 298 investigations. Current completion rate is 77%, on track to reach the goal of 80% of investigations completed within 45 days (per state administrative rule). The goal of FY06-07 is 80% completion rate within the required timeline. Intake and eligibility evaluated 430 individuals during FY04-05. 53% of evaluations were determined within the state requirement of 45 days. For FY05-06, DDSD projects 464 individuals will be reviewed for eligibility, and currently 61.6% are projected to be completed within the 45 day time period. The goal for FY06-07 is to have 65% of individuals evaluated for intake within the 45 day time period.

Legal/Contractual Obligation

This program is restricted by the terms and conditions of the State/County financial assistance award and by OAR 411-005-0060 and OAR 411-320-0110, -0140, and -0180.

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2006	2006	2007	2007
Personnel	\$0	\$755,086	\$0	\$880,624
Contracts	\$26,667	\$0	\$20,000	\$0
Materials & Supplies	\$0	\$11,840	\$20,135	\$2,636
Internal Services	\$58,927	\$56,653	\$128,777	\$0
Subtotal: Direct Exps:	\$85,594	\$823,579	\$168,912	\$883,260
Administration	\$0	\$0	\$0	\$9,327
Program Support	\$0	\$0	\$55,534	\$17,307
Subtotal: Other Exps:	\$0	\$0	\$55,534	\$26,634
Total GF/non-GF:	\$85,594	\$823,579	\$224,446	\$909,894
Program Total:	\$909,173		\$1,134,340	
Program FTE	0.00	0.00	0.00	11.00
Program Revenues				
Intergovernmental	\$0	\$823,579	\$0	\$883,260
Program Revenue for Admin	\$0	\$0	\$0	\$26,634
Total Revenue:	\$0	\$823,579	\$0	\$909,894

Explanation of Revenues

\$883,260 from State Mental Health Grant Award per 05-07 biennium contract.

Significant Program Changes

Last year this program was: #25019, DD Access and Protective Services

The program offer adds one protective services investigator, funded through state DD48 funding. In February 2005 the duties of the investigator expanded to include review of all Serious Event reports which requires review of the file, writing a case note, and recommendations for follow up. The team reviewed over 1100 Serious Event reports in calendar year 2005. The new position is required to maintain the current service level with these added duties.