

Priority: Basic Needs **Lead Agency:** School and Community
Program Offer Type: Existing Operating **Program Contact:** Peggy Samolinski
Related Programs: 25072A, 21031A, 21032A, 21033, 21034, 40034

Program Characteristics:

Executive Summary

Bienestar de La Familia (Well-being of the Family) provides case-management, information and referral, service linkage, coordination and resource recruitment to address needs of the Latino community in Multnomah County. The program provides culturally specific and linguistically appropriate comprehensive social services to impact poverty, promote family stability, and assist families to meet basic living needs. This program is linked to the SUN Service System, which implements the policy direction of the School Age Policy Framework.

Program Description

Bienestar case-management and service coordination is sited full time at the Baltazar Ortiz Community Center and is part of a multi-disciplinary team that offers Mental Health/Drug & Alcohol and Health services and partners with Hacienda Community Development Corporation in the Cully Neighborhood. Services in this offer include individual and family case-management, consultation, referral, and crisis intervention to ensure that children and families' basic needs are met for food, stable housing, energy assistance, parenting skills, employment, clothing and physical and mental health. Strength based case-management is provided to children and families experiencing single, complex and/or multiple issues that effect their ability to attain or maintain school success, healthy family functioning and self-sufficiency. On-site service coordination, integration and recruitment includes coordinating building use and agreements, room scheduling, developing and maintaining partnerships, facilitating and staffing service provider meetings and posting a monthly activities calendar. Bienestar links with other countywide efforts that serve the unique needs of the Cully area such as Domestic Violence & Gang prevention services.

Program Justification

Bienestar addresses all six of the Basic Living Needs factors outlined by the BLN Outcome Team through its comprehensive & coordinated service array. 26% of Latinos are poor and face system barriers due to language, immigration status, and education. Latinos find there are few qualified & relevant service providers, limited access to services & culturally competent care. Salir Adelante, a 2000 Multnomah County Hispanic Needs assessment, reveals that 1/3 Latinos are uninsured, have significant barriers to academic achievement, a high dropout rate, and have significant health risk factors. The Surgeon General's Report Culture, Race, and Ethnicity (2001), notes that high poverty, acculturation issues, and increasing health disparities increase familial stress, rates of depression/anxiety, parenting/couple concerns, increased school referrals due to defiant or disruptive behavior, gang activity, and rates of chemical dependence are further worsened by lack of appropriate providers and intervention. Research shows the above conditions are mitigated and improved when accessible, competent, and linguistically appropriate Latino social service providers and resources serve a population. Bienestar staff provides these services to this growing and vulnerable population. Since the early 90s Multnomah County has partnered with Hacienda in the Cully Neighborhood. Hacienda has provided affordable housing to low income, predominantly Latino families, and the County has provided services to enhance the quality of life for the residents. Hacienda alone has 325 units in the Ortiz catchment area; of the 600+ residents half are children and 88% are low-income families. In the next month, Hacienda will re-open 44 2-5 bedroom town house units further increasing resident growth and service needs.

Performance Measures

Measure Type	Primary Measure	Previous Year Actual (FY04-05)	Current Year Purchased (FY05-06)	Current Year Estimate (FY05-06)	Next Year Offer (FY06-07)
Output	# of households served by case-management	61	90	90	135
Outcome	% served who achieve majority of case plan goals	88%	80%	80%	80%
Output	# of community events where bulk food is available	36	36	36	36
Output	# of external providers serving Ortiz	30	30	30	30

Performance Measure - Description

Target numbers to serve for FY05/6 and 06/7 have increased due to a shift in the overall case management model; goal is to serve fewer families whenever possible and connect them to community resources.

Legal/Contractual Obligation

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2006	2006	2007	2007
Personnel	\$188,640	\$0	\$200,889	\$0
Contracts	\$10,000	\$0	\$10,000	\$0
Materials & Supplies	\$6,612	\$0	\$5,897	\$0
Internal Services	\$43,114	\$0	\$38,939	\$0
Subtotal: Direct Exps:	\$248,366	\$0	\$255,725	\$0
Administration	\$0	\$0	\$7,056	\$0
Program Support	\$0	\$0	\$56,262	\$0
Subtotal: Other Exps:	\$0	\$0	\$63,318	\$0
Total GF/non-GF:	\$248,366	\$0	\$319,043	\$0
Program Total:	\$248,366		\$319,043	
Program FTE	0.00	0.00	2.30	0.00
Program Revenues				
Program Revenue for Admin	\$0	\$0	\$0	\$0
Total Revenue:	\$0	\$0	\$0	\$0

Explanation of Revenues

General Fund- Based on current level of service

Significant Program Changes

Last year this program was: #21018, School Svcs - Social & Support Services for Educational Success