

Priority: Vibrant Communities

Lead Agency: Library

Program Offer Type: Existing Operating

Program Contact: June Mikkelsen

Related Programs:

Program Characteristics:

Executive Summary

This offer represents the current service level. Adult Outreach Services delivers books and basic library services to adults who cannot come to library buildings or who cannot read or write in English. Adult Outreach links to the Vibrant Community factors of "valued and engaged citizens" and "opportunities for improving and enjoying life" by providing citizen interaction, community involvement, and opportunities for learning and recreation.

Program Description

Adult Outreach delivers library materials and services to Multnomah County residents who are homebound, or who live in nursing homes, retirement centers, shelters, transition homes, or jails (the latter in partnership with the Sheriff's Department). Adult Outreach, in partnership with other literacy organizations, also supports people whose first language is not English, or who do not know how to speak, read or write by providing books, library programs and other literacy materials.

Program Justification

More than 20,000 County residents are 65+ and live alone. Research shows that social isolation can cause depression, disengagement, & loss of community for those homebound, displaced, or simply alone. More than 21,000 inmates are confined each year in County jails. For both older and incarcerated people, a connection to library services provides participation in civic life, culture & social exchange, and ongoing learning opportunities. Adult Outreach connects these people and others in nursing homes, retirement centers, shelters, & transition homes with books and other library materials, parenting classes, book discussion groups & other services. For immigrants, refugees & others who need help with English, Adult Outreach provides books & literacy support. Research shows that literacy is key to a skilled workforce and reduces poverty and homelessness. Adult Outreach engages marginalized County residents, providing them with learning and recreational opportunities to help them better improve and enjoy their lives. This program focuses on strategies #2 and 3, "providing opportunities for neighbors to connect and interact" and "promoting literacy and a lifetime of learning" to achieve a vibrant sense of community.

Performance Measures

Measure Type	Primary Measure	Previous Year Actual (FY04-05)	Current Year Purchased (FY05-06)	Current Year Estimate (FY05-06)	Next Year Offer (FY06-07)
Output	Senior group book discussions	112	141	141	165
Outcome	Increased interpersonal and community connections	0%	0%	0%	85%
Output	Facilitated English conversation sessions for non-native speakers	10	90	90	160
Output	Senior group residential centers served	27	29	29	29

Performance Measure - Description

Measure two (Increased interpersonal and community connections) is new. Outcome data to be obtained through interviews with book discussion group leaders at senior residential centers and facilitators of English language conversation sessions for non-native speakers. We estimate that those interviewed will report that 85% of the participants in the senior book discussion groups and the facilitated English conversation sessions will have gained an increased sense of community connection.

Legal/Contractual Obligation

Measure No. 26-36 "Renew Five-Year Local Option Levy for County Library Services", November 2002 General Election – The Library levy will: Keep Multnomah County libraries open six days a week for an average of 53-58 hours each; Restore Monday hours at Central Library and the four busiest branches; Keep Central Library and neighborhood libraries open Sunday afternoons; Continue library services for young and school-age children – story hours for babies and toddlers, homework help, Summer Reading and services for children in childcare; Continue services for seniors, job seekers, small businesses, those speaking English as a second language, delivery to homebound; Buy library books, magazines and other materials.

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
	2006	2006	2007	2007
Program Expenses				
Personnel	\$0	\$497,852	\$199,092	\$353,942
Contracts	\$0	\$1,500	\$0	\$0
Materials & Supplies	\$0	\$9,018	\$3,254	\$5,786
Internal Services	\$0	\$11,726	\$8,495	\$15,100
Subtotal: Direct Exps:	\$0	\$520,096	\$210,841	\$374,828
Administration	\$0	\$0	\$17,786	\$31,620
Program Support	\$0	\$0	\$16,521	\$29,371
Subtotal: Other Exps:	\$0	\$0	\$34,307	\$60,991
Total GF/non-GF:	\$0	\$520,096	\$245,148	\$435,819
Program Total:	\$520,096		\$680,967	
Program FTE	0.00	0.00	2.75	5.00
Program Revenues				
Indirect for dep't Admin	\$1,728	\$0	\$2,302	\$0
Program Revenue for Admin	\$0	\$0	\$242,846	\$435,819
Total Revenue:	\$1,728	\$0	\$245,148	\$435,819

Explanation of Revenues

The Admin revenue allocated to this program offer represents a pro-rated share of Library Levy taxes (57%) and library-generated revenues such as book fines, interest earnings, Library Fund balance, and user charges for services provided to Library patrons (7%). General Fund revenue represents about 36% of the Library's total revenue. The Inmate Welfare Fund will provide \$35,000 for library services in jails.

Significant Program Changes

Last year this program was: #80016, Adult Outreach
 No significant changes expected in 07.