

Priority: Basic Needs
Program Offer Type: Existing Operating
Related Programs:

Lead Agency: County Human Services
Program Contact: Mary Shortall

Program Characteristics:

Executive Summary

Adult Protective Services (APS) shields at-risk seniors and persons with disabilities from abuse, exploitation, and neglect. Clients are stabilized by a wide array of supportive services and APS prevents further harm through abuse investigations, education and service coordination. APS workers link adults who are extremely vulnerable to vital health and human services, and short-term crisis/risk management services.

Program Description

The APS Program: 1) Protects vulnerable elderly and persons with disabilities from abuse, neglect and exploitation. 2) Links vulnerable adults to needed healthcare, housing and social services, and appropriate legal and client advocacy agencies. 3) Multi-disciplinary Teams (MDTs) and protective services community health nurses provide health and risk assessments/evaluations and monitoring, advocacy and linking people to health care settings as needed.

Multi-disciplinary Teams (MDTs) are an evidence-based practice and consist of a protective services investigator, social worker, protective services community health nurse, case manager and mental health specialist. Public Guardian, law enforcement and the DA participate as needed. These teams work with difficult cases that need higher-level intervention. This service is designed for clients who are unable to meet their basic needs and at times unwilling to accept medical, mental health or legal types of intervention. Risk/crisis case management provides intensive oversight for up to 12 months to stabilize a crisis. Law mandates this form of case management.

Program Justification

APS provides protection and crisis intervention services so that individuals can move quickly from crisis to stability. Self neglect comprises 60% of all abuse cases making it the highest category followed by financial abuse estimated at 16% in Multnomah County. APS empowers people to avoid or escape victimization and violence by instituting restraining orders against perpetrators, relocating clients to a safe place and working with District Attorney and law enforcement to prosecute offenders. This program meets Basic Needs Priority as well as the County's 10-Year Plan to End Homelessness. It is estimated that only 15% percent of elder abuse is reported and this program provides education and training to the community on how and where to report abuse. The over 85 age cohort is the fastest growing population in Multnomah County. After age 85 the risk associated with abuse, exploitation and self neglect increases significantly.

Performance Measures

Measure Type	Primary Measure	Previous Year Actual (FY04-05)	Current Year Purchased (FY05-06)	Current Year Estimate (FY05-06)	Next Year Offer (FY06-07)
Output	# of Protective Services Investigations completed	2,960	2,900	2,880	2,900
Outcome	Re-abuse rate for elderly and people with disabilities*	5%	5%	5%	5%
Output	# of clients receiving MDT interventions**	1,932	1,900	1,724	1,800
Outcome	Clients with improved living situation after 3 months of MDT intervention - New	0%	0%	0%	75%

Performance Measure - Description

*State re-abuse benchmark is 6%.

**Reduction in Mental Health consultative capacity in FY 05-06 has lowered performance.

Legal/Contractual Obligation

This program is State funded and mandated. ADS is the local Area Agency on Aging designated to run this program. There are fiscal and contractual agreements with the State of Oregon that govern the aspects of this program. There are 35 State laws and regulations governing quality care, protection and abuse including: Community Protective Services, Elder Abuse, Nursing Facility, Adult Foster Care, Assisted Living, Residential Care and Board and Room.

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
	2006	2006	2007	2007
Program Expenses				
Personnel	\$121,841	\$2,450,473	\$308,145	\$2,724,784
Contracts	\$0	\$1,000	\$315,241	\$123,411
Materials & Supplies	\$2,071	\$44,022	\$4,549	\$41,551
Internal Services	\$15,189	\$326,909	\$30,224	\$366,645
Subtotal: Direct Exps:	\$139,101	\$2,822,404	\$658,159	\$3,256,391
Administration	\$0	\$0	\$40,960	\$109,796
Program Support	\$0	\$0	\$75,843	\$72,000
Subtotal: Other Exps:	\$0	\$0	\$116,803	\$181,796
Total GF/non-GF:	\$139,101	\$2,822,404	\$774,962	\$3,438,187
Program Total:	\$2,961,505		\$4,213,149	
Program FTE	0.00	0.00	3.23	31.77
Program Revenues				
Indirect for dep't Admin	\$8,485	\$0	\$26,565	\$0
Intergovernmental	\$0	\$2,822,404	\$0	\$3,256,391
Program Revenue for Admin	\$0	\$0	\$0	\$181,796
Total Revenue:	\$8,485	\$2,822,404	\$26,565	\$3,438,187

Explanation of Revenues

The Oregon Department of Human Services provides base funding for this program. Adult Protective Services is a State funded program. The MDT program uses County general fund and also Medicaid matching funds. State funding for senior/disability mental health services is included in this base offer to capture complete costs for the MDT program. See scaled offer to restore mental health services to FY 04-05 levels. \$122,511 from State Mental Health Grant Award per 05-07 biennium contract.

Significant Program Changes

Last year this program was: #25015, ADS Adult Protective Services

New state regulations were introduced requiring the creation of a new assessment tool and a database for risk management cases. Regulations also require increased supervisory oversight for these cases.

The State Client Care Monitoring Unit, as part a CMS audit, will now be responsible for some Nursing Home medical neglect cases, which may result in a decrease in the number of investigations we do in Nursing Homes.