

Priority: Basic Needs
Program Offer Type: Existing Operating
Related Programs:

Lead Agency: County Human Services
Program Contact: Mary Shortall

Program Characteristics:

Executive Summary

The Adult Care Home Program ensures that vulnerable residents have access to affordable quality care in a homelike, culturally appropriate setting. The Program licenses care homes, trains providers and monitors Adult Care Homes for quality and adherence to the Multnomah County Administrative Rules.

Program Description

The program ensures quality care through licensing, training, monitoring and coaching. Program monitors visit homes to ensure residents receive appropriate care. Specifically, they observe interactions in the home making sure residents are treated respectfully, are provided with social and recreational activities and are satisfied with their care. When problems are found, this program assures corrective action is taken. The risk of abuse and neglect in homes is lessened due to frequent monitoring.

The Adult Care Home Licensing function includes regulatory oversight and enforcement of providers caring for 2,540 frail elderly and disabled residents in 562 Adult Care Homes. The program provides technical assistance to providers and enforces verbal/written sanctions or fines when there are serious deficits. All homes licensed yearly.

Program Justification

Affordable Long Term Care Option: Adult Care Homes offer affordable, quality long-term care options for frail elderly and people with disabilities desiring to live in the community.

Without this option 1219 Multnomah County Medicaid residents would live in nursing homes with an average cost of \$4131 per month. Since the average monthly cost in an adult care home is \$1194 there is a significant saving almost (71%) of public dollars over the nursing home option. Finally, without these homes the quality of life would be diminished for both Medicaid and private pay residents.

Access to Care: Adult Care Homes provide medication management, help with dressing, bathing and personal hygiene, nursing care, meal preparation, dining room and feeding assistance if necessary, daily housekeeping, laundry and organized activities. These homes are licensed under State law and offer 24 hour supervision and service.

Economic Development: Adult Care Homes are small businesses. The industry generates approximately \$23 million yearly in Multnomah County and employs about 1,800 people.

Performance Measures

| Measure Type | Primary Measure | Previous Year Actual (FY04-05) | Current Year Purchased (FY05-06) | Current Year Estimate (FY05-06) | Next Year Offer (FY06-07) |
|--------------|---|--------------------------------|----------------------------------|---------------------------------|---------------------------|
| Output | # of Adult Care Homes licensed and inspected yearly | 568 | 568 | 562 | 560 |
| Outcome | Adult Care Homes found in compliance* | 86% | 90% | 90% | 89% |
| Quality | Residents satisfied or very satisfied** | 89% | 0% | 0% | 90% |
| Outcome | Adult Care Home cost as a % of Nursing Home cost*** | 0% | 0% | 0% | 45% |

Performance Measure - Description

*Potential drop in compliance due to staff reductions in training and licensing.

**Adult Care Home Resident satisfaction survey conducted every two years. FY04-05 survey results show a 1% improvement over previous surveys.

***Based on State of Oregon data March 2005.

Legal/Contractual Obligation

The State Department of Human Services allows Multnomah County to establish a local regulatory program if County rules meet or exceed the Oregon Administrative Rules. The Multnomah County Administrative Rules meet that requirement.

Revenue/Expense Detail

| | Proposed General Fund | Proposed Other Funds | Proposed General Fund | Proposed Other Funds |
|---------------------------|-----------------------|----------------------|-----------------------|----------------------|
| | 2006 | 2006 | 2007 | 2007 |
| Program Expenses | | | | |
| Personnel | \$296,915 | \$551,414 | \$146,998 | \$587,985 |
| Contracts | \$8,050 | \$256,741 | \$33,469 | \$224,254 |
| Materials & Supplies | \$11,316 | \$21,014 | \$4,361 | \$17,445 |
| Internal Services | \$68,906 | \$122,604 | \$22,140 | \$110,746 |
| Subtotal: Direct Exps: | \$385,187 | \$951,773 | \$206,968 | \$940,430 |
| Administration | \$0 | \$0 | \$12,881 | \$31,709 |
| Program Support | \$0 | \$0 | \$23,850 | \$20,793 |
| Subtotal: Other Exps: | \$0 | \$0 | \$36,731 | \$52,502 |
| Total GF/non-GF: | \$385,187 | \$951,773 | \$243,699 | \$992,932 |
| Program Total: | \$1,336,960 | | \$1,236,631 | |
| Program FTE | 0.00 | 0.00 | 1.80 | 7.20 |
| Program Revenues | | | | |
| Indirect for dep't Admin | \$1,997 | \$0 | \$6,228 | \$0 |
| Fees, Permits & Charges | \$0 | \$236,500 | \$0 | \$180,894 |
| Intergovernmental | \$0 | \$715,273 | \$0 | \$759,536 |
| Program Revenue for Admin | \$0 | \$0 | \$0 | \$52,502 |
| Total Revenue: | \$1,997 | \$951,773 | \$6,228 | \$992,932 |

Explanation of Revenues

The Adult Care Home Program generates revenue through license fees, training and fines. In fiscal year 2006, the program will raise a majority of local match funds needed to draw down additional federal Medicaid dollars.

Significant Program Changes

Last year this program was: #25009A, ADS Adult Care Home Program Reduced Service Level

Last year this program was represented by two program offers: 25009A & B.

Because of State cuts in July '05, the ACHP lost 2.5 positions (.5 PDS Licensor, .5 PDS Trainer, and 1.5 support staff). As a result of these cuts, the scope and quantity of trainings has been reduced which may impact the quality of care in Adult Care Homes.

The value of the Adult Care Home Program remains a high value to the public and can be summed up by the following comments as recorded on the 2004 Family Satisfaction Survey: "I don't know what I would have done without this program. I was at my wit's end when I discovered the Adult Care Home option. What a blessing you are!"