

Program # 90003 - Animal Services - Field Services**Version 4/25/2005 s****Priority:** Vibrant Communities**Lead Agency:** Community Services**Program Offer Type:** Existing Operating**Program Contact:** Mike Oswald**Related Programs:** 90004, 90005**Frameworks:****Executive Summary**

Field Services provides 24 hour response and rescue to public health and safety emergencies involving animals throughout all jurisdictions in Multnomah County. Officers investigate animal bite reports and quarantine animals for rabies; investigate animal abuse and neglect cases; enforce city, county, and state laws; and provide community education and assistance in resolving neighborhood animal nuisances.

Program Description

Emergency Services include response and rescue to calls on injured and sick animals; aggressive, dangerous dogs attacking people; and, assistance to law enforcement agencies. Public Health protection services investigates reported animal bites, quarantines animals for rabies, and enforces rabies inoculation requirements. Animal welfare protection services investigates animal neglect, abuse and abandonment cases, dog fighting, and, standards of care in licensed animal facilities. Officers respond and assist the public in resolving neighborhood nuisances involving animals. Services include: regulate ownership of potentially dangerous dogs, impound stray animals, remove and dispose of dead animals off public property, provide community education and neighborhood mediation referral, and enforce city, county, and state laws pertaining to animal ownership. Resolution of investigations involve pet ownership education, issuance of Notices of Infraction, and misdemeanor/felony prosecution by District Attorney in criminal cases.

Program Justification

The mission of Animal Services is to protect the health, safety and welfare of people and animals in Multnomah County. Multnomah County is the sole animal services provider for all cities and unincorporated areas within Multnomah County. Nearly one-half of all households throughout Multnomah County own a dog and or cat. Field Services effectively supports strategies that protect human health, promote healthy, safe neighborhoods and community. Aligns with the principles of promoting the public's access to essential services 24 hours/day.

Performance Measures

1. Emergency services performance goal: 15 minute response time on all emergency calls. 2. Public health protection performance goal: 90% of all investigations initiated within 72 hours. 3. Neighborhood animal nuisance resolution services performance goal: 90% of all cases responded to within 10 days.

Summary of last year's program results and this year's expected results

In FY04, Field Services responded on 12,553 calls for service: 2,230 emergencies; 843 bite investigations; 1,288 animal welfare investigations; 1,918 dead animal service calls; 4,925 neighborhood nuisance complaints; Officers issued 3,240 Notices of Infraction. Action Plans for FY06: 1. Collect and report on performance measurements beginning July 1, 2005. 2. Revise policies and procedures to improve consistency and quality of investigations by January 2006. 3. Establish in-service training program for Officers by April 2006. 4. Explore neighborhood mediation alternatives for resolving nuisance complaints by October 2005. 5. Initiate process with County Attorney to revise the Animal Control Ordinance, with a final revision to be completed June 2006.

Program Mandate: 2 Mandated Program with Funding/Service Level Choice

ORS 609.010 to 609.190 pertains to Animal Control mandates. Includes: Dogs running at large prohibited; Dogs as Public Nuisance prohibited; Impoundment and shelter requirements for violations; Dog License requirements; Impoundment of Dogs harming livestock requirements. ORS 609.205 pertains to prohibitions against keeping wild or exotic animals. ORS 433.340 to 433.390 pertains to Rabies Control. Includes requirements to report animal bites; Impoundment, quarantine, and disposition requirements; Innoculation against rabies requirements; Records requirements; and requirement for all fees to go to the County dog control fund. In addition, the County has an Intergovernmental Agreement with City of Portland to provide Off-Leash Park Enforcement services. The IGA expires in FY08.

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2005	2005	2006	2006
Personnel	\$931,801	\$0	\$1,079,511	\$0
Contracts	\$65,000	\$0	\$60,000	\$0
Materials & Supplies	\$37,748	\$0	\$31,000	\$0
Internal Services	\$128,693	\$0	\$143,106	\$0
Cash Transfer	\$0	\$150,000	\$0	\$165,000
Subtotal: Direct Exps:	\$1,163,242	\$150,000	\$1,313,617	\$165,000
Administration	\$0	\$0	\$31,277	\$0
Program Support	\$0	\$0	\$382,651	\$6,998
Subtotal: Other Exps:	\$0	\$0	\$413,928	\$6,998
Total GF/non-GF:	\$1,163,242	\$150,000	\$1,727,545	\$171,998
Program Total:	\$1,313,242		\$1,899,543	
Program FTE	0.00	0.00	15.00	0.00
Program Revenues				
Fees, Permits & Charges	\$0	\$0	\$0	\$45,000
Intergovernmental	\$0	\$0	\$0	\$100,000
Other / Miscellaneous	\$0	\$0	\$165,000	\$20,000
Program Revenue for Admin	\$0	\$0	\$224,316	\$6,998
Total Revenue:	\$0	\$0	\$389,316	\$171,998

Explanation of Revenues

All Notices of Infraction carry fines and penalties established by County Code.

Revenue from Notice of Infractions fines: Projected 2,000 Notices of Infraction issued @ \$10/notice collection = \$20,000.

The Intergovernmental Agreement with Portland for Off-Leash Park Enforcement services = \$100,000 per year.

Significant Program Changes

The number of dog bite investigations, reports of loose aggressive dogs, and animal abuse/neglect cases have been increasing over the past three years. These are complex cases that require more thorough and time-intensive investigations.