

Program # 80016 - Adult Outreach

Version 5/09/2005 s

Priority:	Vibrant Communities	Lead Agency:	Library
Program Offer Type:	Existing Operating	Program Contact:	June Mikkelsen
Related Programs:			
Frameworks:	Poverty Framework, 10-year Plan to End Homelessness		

Executive Summary

Adult Outreach Services provides core Library services to adults who cannot come to Library buildings, who cannot read and write in English, or who need information to start or improve their small businesses.

Program Description

Adult Outreach delivers Library materials and services to Multnomah County residents who are homebound, or who live in nursing homes, retirement centers, shelters, jails, & transition homes. Adult Outreach also supports people whose first language is not English, or who do not know how to read or write, with programs and special materials in partnership with other literacy organizations. Business outreach helps small business owners via the Small Business Incubator (<http://biz.multcolib.org/>)& via presentations at libraries and at business fairs on starting and developing small businesses. Tours & workshops are conducted for grant seekers, vocational programs and business organizations.

Program Justification

More than 20,000 County residents are 65+ and live alone. Research shows that social isolation can cause depression, disengagement, & loss of community for those homebound, displaced, or simply alone. More than 21,000 inmates are confined each year in County jails. For both older and incarcerated people, a connection with Library services promotes participation in civic life, culture & social exchange, & ongoing learning. Adult Outreach connects these people with library materials, parenting classes, book clubs & other services. For immigrants, refugees & others who need help with English, the Library partners with Mt. Hood Community College, PCC, Oregon Literacy, & Office of Citizenship to provide literacy support & materials. MCL is working with Oregon Literacy to create a master ESL classes list. We are supporting LearnerWeb, a joint project of PSU & OLI, to enable adult education students to learn online with customized resources, among them library databases, tutorials and booklists. Our goal is to reach the 14% of people in Multnomah County who are foreign-born, especially the 58% of that group who do not speak English well. The Poverty Elimination Framework shows that literacy is key to a skilled workforce and reduces poverty and homelessness. The Library partners with PSU, PCC, Small Business Administration & others to provide information & programs to owners & workers in small businesses.

Performance Measures

FY04: Adult Outreach provided book collections to over 27,000 people who reside in nursing homes, adult foster homes, retirement centers, homeless shelters and jails.

FY04: About 37,000 inmates served at five correctional facilities.

Library staff made 29 business-related programs and presentations about the Library's resources for starting and developing small businesses. Examples include help with business plans, financing, permits & licenses, & marketing.

New performance measure added in FY05: Number of people with literacy needs served. Two programs are designed to reach ESL and Level 1 (functionally illiterate) residents: Citizenship classes in cooperation with the US Citizenship & Immigration Svcs, and Talk Time, a program of conversation circles, will be piloted at Midland.

Summary of last year's program results and this year's expected results

Number of contacts made by Adult Outreach with people who reside in nursing homes, adult foster homes, retirement centers, homeless shelters and jails is expected to remain the same in FY05 and FY06. Outreach staff expect to make 35 business-related presentations in FY05 and 50 such presentations in FY06. We expect to reach 400 people with literacy needs in FY05 and 1,000 in FY06.

Program Mandate: 1 Mandated Program & Funding Level

Measure No. 26-36 "Renew Five-Year Local Option Levy for County Library Services",
November 2002 General Election -

The Library levy will:

Keep Multnomah County libraries open six days a week for an average of 53-58 hours each; Restore Monday hours at Central Library and the four busiest branches; Keep Central Library and neighborhood libraries open Sunday afternoons; Continue library services for young and school-age children -- story hours for babies and toddlers, homework help, Summer Reading and services for children in childcare; Continue services for seniors, job seekers, small businesses, those speaking English as a second language, delivery to homebound; Buy library books, magazines and other materials.

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2005	2005	2006	2006
Personnel	\$0	\$457,472	\$0	\$497,852
Contracts	\$0	\$0	\$0	\$1,500
Materials & Supplies	\$0	\$10,981	\$0	\$9,018
Internal Services	\$0	-\$13,451	\$0	\$11,726
Subtotal: Direct Exps:	\$0	\$455,002	\$0	\$520,096
Administration	\$0	\$0	\$0	\$70,490
Program Support	\$0	\$0	\$0	\$127,693
Subtotal: Other Exps:	\$0	\$0	\$0	\$198,183
Total GF/non-GF:	\$0	\$455,002	\$0	\$718,279
Program Total:	\$455,002		\$718,279	
Program FTE	0.00	0.00	2.50	5.25
Program Revenues				
Indirect for dep't Admin	\$1,955	\$0	\$1,728	\$0
Program Revenue for Admin	\$0	\$0	\$0	\$501,482
Total Revenue:	\$1,955	\$0	\$1,728	\$501,482

Explanation of Revenues

The Admin revenue allocated to this program offer represents 100% funding from Library Levy taxes and library-generated revenues such as book fines, interest earnings, Library Fund balance, and user charges for services provided to Library patrons.

For this program offering, the Inmate Welfare Fund will provide \$35,000 for library services in jails.

Significant Program Changes

Outreach to people with literacy needs is expected to more than double the number of those served (from 400 to 1,000).